



# Client Configuration Guide

SUSE Manager 4.1

January 11, 2022



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# Client Configuration Guide Overview

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Registering clients is the first step after installing SUSE Manager, and most of the time you spend with SUSE Manager is spent on maintaining those clients.

SUSE Manager is compatible with a range of client technologies: you can install traditional or Salt clients, running SUSE Linux Enterprise or another Linux operating system, with a range of hardware options.

For a complete list of supported clients and features, see [ [Client-configuration](#) > [Supported-features](#) ].

This guide discusses how to register and configure different clients, both manually and automatically.



This version of SUSE Manager is compatible with Salt and traditional clients (on some operating systems). SUSE will deprecate traditional clients in the next SUSE Manager 4.3 release.

The release that follows SUSE Manager 4.3 will not support traditional clients and is planned for 2023.

We encourage all new deployments to use Salt clients exclusively, and to migrate existing traditional clients to Salt.

# Supported Clients and Features

SUSE Manager is compatible with a range of client technologies. You can install traditional or Salt clients, running SUSE Linux Enterprise or another Linux operating system, with a range of hardware options.

This section contains summary of supported client systems. For a detailed list of features available on each client, see the following pages.



This version of SUSE Manager is compatible with Salt and traditional clients (on some operating systems). SUSE will deprecate traditional clients in the next SUSE Manager 4.3 release.

The release that follows SUSE Manager 4.3 will not support traditional clients and is planned for 2023.

We encourage all new deployments to use Salt clients exclusively, and to migrate existing traditional clients to Salt.

## Supported Client Systems

Supported operating systems for traditional and Salt clients are listed in this table.

The icons in this table indicate:

- ✓ clients running this operating system are supported by SUSE
- ✗ clients running this operating system are not supported by SUSE
- ? clients are under consideration, and may or may not be supported at a later date.



Client operating system versions and SP levels must be under general support (normal or LTSS) to be supported with SUSE Manager. For details on supported product versions, see <https://www.suse.com/lifecycle>.



The operating system you run on a client is supported by the organization that supplies the operating system.

**Table 1. Supported Client Systems**

Operating System	Architecture	Traditional Clients	Salt Clients
SUSE Linux Enterprise 15	x86_64, ppc64le, IBM Z, ARM	✓	✓

Operating System	Architecture	Traditional Clients	Salt Clients
SUSE Linux Enterprise 12	x86_64, ppc64le, IBM Z, ARM	✓	✓
SUSE Linux Enterprise 11	x86, x86_64, Itanium, ppc64, IBM Z	✓	✓
SUSE Linux Enterprise Server for SAP 15	x86_64, ppc64le	✓	✓
SUSE Linux Enterprise Server for SAP 12	x86_64, ppc64le	✓	✓
openSUSE Leap 15	x86_64	✓	✓
SUSE Linux Enterprise Server ES 8	x86_64	✗	✓
SUSE Linux Enterprise Server ES 7	x86_64	✓	✓
SUSE Linux Enterprise Server ES 6	x86, x86_64	✓	✓
Red Hat Enterprise Linux 8	x86_64	✗	✓
Red Hat Enterprise Linux 7	x86_64	✓	✓
Red Hat Enterprise Linux 6	x86, x86_64	✓	✓
Oracle Linux 8	x86_64	✗	✓
Oracle Linux 7	x86_64	✓	✓
Oracle Linux 6	x86, x86_64	✓	✓
CentOS 8	x86_64	✗	✓
CentOS 7	x86_64	✓	✓
CentOS 6	x86, x86_64	✓	✓
Ubuntu 20.04	x86_64	✗	✓
Ubuntu 18.04	x86_64	✗	✓
Ubuntu 16.04	x86_64	✗	✓
Debian 10	x86_64	✗	✓

Operating System	Architecture	Traditional Clients	Salt Clients
Debian 9	x86_64	✗	✓



Red Hat Enterprise Linux 6, Oracle Linux 6, CentOS 6, SUSE Linux Enterprise Server-ES 6, and Ubuntu 16.04 are end-of-life upstream and no longer supported by SUSE as client operating systems. SUSE Manager Client Tools for these operating systems are still provided from SCC for convenience.

## Supported Tools Packages

The `spacewalk-utils` and `spacewalk-utils-extras` packages can provide additional services and features. The `spacewalk-utils` package in SUSE Manager 4.1 and later is fully supported by SUSE, and contains these tools:

**Table 2. Spacewalk Utilities**

Tool Name	Description	Supported?
<code>spacewalk-common-channels</code>	Add channels not provided by SUSE Customer Center	✓
<code>spacewalk-hostname-rename</code>	Change the hostname of the SUSE Manager Server	✓
<code>spacewalk-clone-by-date</code>	Clone channels by a specific date	✓
<code>spacewalk-sync-setup</code>	Set up ISS master and slave organization mappings	✓
<code>spacewalk-manage-channel-lifecycle</code>	Manage channel lifecycles	✓

The `spacewalk-utils-extras` package in SUSE Manager 4.1 and later has limited support by SUSE.

## Supported SUSE and openSUSE Client Features

This table lists the availability of various features on SUSE and openSUSE clients. This table covers all variants of the SUSE Linux Enterprise operating system, including SLES, SLED, SUSE Linux Enterprise Server for SAP, and SUSE Linux Enterprise Server for HPC.



The operating system you run on a client is supported by the organization that supplies the operating system. SUSE Linux Enterprise is supported by SUSE. openSUSE is supported by the SUSE community.



The icons in this table indicate:

- ✓ the feature is available on both Salt and traditional clients
- ✕ the feature is not available
- ? the feature is under consideration, and may or may not be made available at a later date
- Traditional the feature is supported only on traditional clients
- Salt the feature is supported only on Salt clients.

**Table 3. Supported Features on SUSE and openSUSE Operating Systems**

Feature	SUSE Linux Enterprise 11	SUSE Linux Enterprise 12	SUSE Linux Enterprise 15	openSUSE 15
Client	✓	✓	✓	✓
System packages	SUSE	SUSE	SUSE	openSUSE Community
Registration	✓	✓	✓	Salt
Install packages	✓	✓	✓	Salt
Apply patches	✓	✓	✓	Salt
Remote commands	✓	✓	✓	Salt
System package states	Salt	Salt	Salt	Salt
System custom states	Salt	Salt	Salt	Salt
Group custom states	Salt	Salt	Salt	Salt
Organization custom states	Salt	Salt	Salt	Salt
System set manager (SSM)	✓	✓	✓	Salt
Service pack migration	✓	✓	✓	Salt
Basic Virtual Guest Management ✱	Traditional	✓	✓	Salt

Feature	SUSE Linux Enterprise 11	SUSE Linux Enterprise 12	SUSE Linux Enterprise 15	openSUSE 15
Advanced Virtual Guest Management *	✗	Salt	Salt	Salt
Virtual Guest Installation (AutoYaST), as Host OS	Traditional	Traditional	Traditional	✗
Virtual Guest Installation (image template), as Host OS	✗	Salt	Salt	Salt
Virtual Guest Management	✗	Salt	Salt	Salt
System deployment (PXE/AutoYaST)	✓	✓	✓	✓
System redeployment (AutoYaST)	Traditional	✓	✓	Salt
Contact methods	Traditional: OSAD, RHNSD, SSH-push. Salt: ZeroMQ, Salt-SSH	Traditional: OSAD, RHNSD, SSH-push. Salt: ZeroMQ, Salt-SSH	Traditional: OSAD, RHNSD, SSH-push. Salt: ZeroMQ, Salt-SSH	Salt: ZeroMQ, Salt-SSH
Works with SUSE Manager Proxy	✓	✓	✓	Salt
Action chains	✓	✓	✓	Salt
Software crash reporting	✗	✗	✗	✗
Staging (pre-download of packages)	✓	✓	✓	Salt
Duplicate package reporting	✓	✓	✓	Salt
CVE auditing	✓	✓	✓	Salt
SCAP auditing	✓	✓	✓	Salt

Feature	SUSE Linux Enterprise 11	SUSE Linux Enterprise 12	SUSE Linux Enterprise 15	openSUSE 15
Package verification	Traditional	Traditional	Traditional	✗
Package locking	Traditional	Traditional	Traditional	✗
System locking	Traditional	Traditional	Traditional	✗
Maintenance Windows	✓	✓	✓	✓
System snapshot	Traditional	Traditional	Traditional	✗
Configuration file management	✓	✓	✓	Salt
Package profiles	Traditional. Salt: Profiles supported, Sync not supported	Traditional. Salt: Profiles supported, Sync not supported	Traditional. Salt: Profiles supported, Sync not supported	Salt: Profiles supported, Sync not supported
Power management	✓	✓	✓	✓
Monitoring	?	Salt	Salt	Salt
Docker buildhost	✗	Salt	Salt	?
Build Docker image with OS	✗	Salt	Salt	Salt
Kiwi buildhost	✗	Salt	?	?
Build Kiwi image with OS	✗	Salt	?	✗
Recurring Actions	Salt	Salt	Salt	Salt
AppStreams	N/A	N/A	N/A	N/A
Yomi	✓	✓	✓	✓

#### \* Virtual Guest Management:

In this table, virtual guest management is split into basic and advanced.

Basic virtual guest management includes listing VMs, slow refresh, VM lifecycle actions (start, stop, resume, pause), and modifying VM vCPU and Memory.

Advanced virtual guest management includes fast refresh, VM lifecycle actions (delete, reset,

power off), modifying VM disk, network, graphical display, and graphical display configuration.

## Supported SUSE Linux Enterprise Server with Expanded Support Features

This table lists the availability of various features on SUSE Linux Enterprise Server with Expanded Support clients.



The operating system you run on a client is supported by the organization that supplies the operating system. SUSE Linux Enterprise Server with Expanded Support is supported by SUSE.

The icons in this table indicate:

- ✓ the feature is available on both Salt and traditional clients
- ✗ the feature is not available
- ? the feature is under consideration, and may or may not be made available at a later date
- Traditional the feature is supported only on traditional clients
- Salt the feature is supported only on Salt clients.

**Table 4. Supported Features on SUSE Linux Enterprise Server with Expanded Support Operating Systems**

Feature	SLES ES 7	SLES ES 8
Client	✓	Salt
System packages	SUSE	SUSE
Registration	✓	Salt
Install packages	✓	Salt
Apply patches	✓	Salt
Remote commands	✓	Salt
System package states	Salt	Salt
System custom states	Salt	Salt
Group custom states	Salt	Salt
Organization custom states	Salt	Salt
System set manager (SSM)	Salt	Salt
Service pack migration	N/A	N/A

Feature	SLES ES 7	SLES ES 8
Basic Virtual Guest Management *	✓	Salt
Advanced Virtual Guest Management *	Salt	Salt
Virtual Guest Installation (Kickstart), as Host OS	Traditional	✗
Virtual Guest Installation (image template), as Host OS	✓	Salt
System deployment (PXE/Kickstart)	✓	Salt
System redeployment (Kickstart)	✓	✗
Contact methods	Traditional: OSAD, RHNSD, SSH-push. Salt: ZeroMQ, Salt-SSH	Salt: ZeroMQ, Salt-SSH
Works with SUSE Manager Proxy	✓	Salt
Action chains	✓	Salt
Software crash reporting	✗	Traditional
✗	Staging (pre-download of packages)	✓
Salt	Duplicate package reporting	✓
Salt	CVE auditing	✓
Salt	SCAP auditing	✓
Salt	Package verification	Traditional
✗	Package locking	Traditional
✗	System locking	Traditional
✗	Maintenance Windows	✓
✓	System snapshot	Traditional
Salt	Configuration file management	✓
Salt	Snapshots and profiles	Traditional. Salt: Profiles supported, Sync not supported

Feature	SLES ES 7	SLES ES 8
Salt: Profiles supported, Sync not supported	Power management	✓
Salt	Monitoring	Salt
Salt	Docker buildhost	✗
✗	Build Docker image with OS	?
?	Kiwi buildhost	✗
✗	Build Kiwi image with OS	✗
✗	Recurring Actions	Salt
Salt	AppStreams	N/A
✓	Yomi	N/A

#### \* Virtual Guest Management:

In this table, virtual guest management is split into basic and advanced.

Basic virtual guest management includes listing VMs, slow refresh, VM lifecycle actions (start, stop, resume, pause), and modifying VM vCPU and Memory.

Advanced virtual guest management includes fast refresh, VM lifecycle actions (delete, reset, power off), modifying VM disk, network, graphical display, and graphical display configuration.

## Supported Red Hat Enterprise Linux Features

This table lists the availability of various features on native Red Hat Enterprise Linux clients (without Expanded Support).



The operating system you run on a client is supported by the organization that supplies the operating system. Red Hat Enterprise Linux is supported by Red Hat.

The icons in this table indicate:

- ✓ the feature is available on both Salt and traditional clients
- ✗ the feature is not available
- ? the feature is under consideration, and may or may not be made available at a later date
- Traditional the feature is supported only on traditional clients

- Salt the feature is supported only on Salt clients.

**Table 5. Supported Features on Red Hat Enterprise Linux Operating Systems**

Feature	RHEL 6	RHEL 7	RHEL 8
Client	✓	✓	Salt
System packages	Red Hat	Red Hat	Red Hat
Registration	✓	✓	Salt
Install packages	✓	✓	Salt
Apply patches	✓	✓	Salt
Remote commands	✓	✓	Salt
System package states	Salt	Salt	Salt
System custom states	Salt	Salt	Salt
Group custom states	Salt	Salt	Salt
Organization custom states	Salt	Salt	Salt
System set manager (SSM)	Salt	Salt	Salt
Service pack migration	N/A	N/A	N/A
Basic Virtual Guest Management *	Traditional	✓	Salt
Advanced Virtual Guest Management *	✗	Salt	Salt
Virtual Guest Installation (Kickstart), as Host OS	Traditional	Traditional	✗
Virtual Guest Installation (image template), as Host OS	Traditional	✓	Salt
System deployment (PXE/Kickstart)	✓	✓	Salt
System redeployment (Kickstart)	Traditional	✓	Salt

Feature	RHEL 6	RHEL 7	RHEL 8
Contact methods	Traditional: OSAD, RHNSD, SSH-push. Salt: ZeroMQ, Salt-SSH	Traditional: OSAD, RHNSD, SSH-push. Salt: ZeroMQ, Salt-SSH	Salt: ZeroMQ, Salt-SSH
Works with SUSE Manager Proxy	✓	✓	Salt
Action chains	✓	✓	Salt
Software crash reporting	✗	Traditional	✗
Staging (pre-download of packages)	✓	✓	Salt
Duplicate package reporting	✓	✓	Salt
CVE auditing	✓	✓	Salt
SCAP auditing	✓	✓	Salt
Package verification	Traditional	Traditional	✗
Package locking	Traditional	Traditional	✗
System locking	Traditional	Traditional	✗
Maintenance Windows	✓	✓	✓
System snapshot	Traditional	Traditional	✗
Configuration file management	✓	✓	Salt
Snapshots and profiles	Traditional. Salt: Profiles supported, Sync not supported	Traditional. Salt: Profiles supported, Sync not supported	Salt: Profiles supported, Sync not supported
Power management	✓	✓	Salt
Monitoring	Salt	Salt	Salt
Docker buildhost	✗	✗	✗
Build Docker image with OS	?	?	?
Kiwi buildhost	✗	✗	✗
Build Kiwi image with OS	✗	✗	✗



Feature	RHEL 6	RHEL 7	RHEL 8
Recurring Actions	Salt	Salt	Salt
AppStreams	N/A	N/A	✓
Yomi	N/A	N/A	N/A

### \* Virtual Guest Management:

In this table, virtual guest management is split into basic and advanced.

Basic virtual guest management includes listing VMs, slow refresh, VM lifecycle actions (start, stop, resume, pause), and modifying VM vCPU and Memory.

Advanced virtual guest management includes fast refresh, VM lifecycle actions (delete, reset, power off), modifying VM disk, network, graphical display, and graphical display configuration.

## Supported CentOS Features

This table lists the availability of various features on CentOS clients.



The operating system you run on a client is supported by the organization that supplies the operating system. CentOS is supported by the CentOS community.

The icons in this table indicate:

- ✓ the feature is available on both Salt and traditional clients
- ✗ the feature is not available
- ? the feature is under consideration, and may or may not be made available at a later date
- Traditional the feature is supported only on traditional clients
- Salt the feature is supported only on Salt clients.

**Table 6. Supported Features on CentOS Operating Systems**

Feature	CentOS 7	CentOS 8
Client	✓ (plain CentOS)	Salt (plain CentOS)
System packages	CentOS Community	CentOS Community
Registration	✓	Salt
Install packages	✓	Salt

Feature	CentOS 7	CentOS 8
Apply patches (requires CVE ID)	✓ (third-party service required for errata)	Salt (third-party service required for errata)
Remote commands	✓	Salt
System package states	Salt	Salt
System custom states	Salt	Salt
Group custom states	Salt	Salt
Organization custom states	Salt	Salt
System set manager (SSM)	✓	Salt
Service pack migration	N/A	N/A
Basic Virtual Guest Management *	✓	Salt
Advanced Virtual Guest Management *	Salt	Salt
Virtual Guest Installation (Kickstart), as Host OS	Traditional	✗
Virtual Guest Installation (image template), as Host OS	✓	Salt
System deployment (PXE/Kickstart)	✓	Salt
System redeployment (Kickstart)	✓	Salt
Contact methods	Traditional: OSAD, RHNSD, SSH-push. Salt: ZeroMQ, Salt-SSH	Salt: ZeroMQ, Salt-SSH
Works with SUSE Manager Proxy	✓	Salt
Action chains	✓	Salt
Software crash reporting	✗	Traditional
✗	Staging (pre-download of packages)	✓
Salt	Duplicate package reporting	✓
Salt	CVE auditing (requires CVE ID)	✓

Feature	CentOS 7	CentOS 8
Salt	SCAP auditing	✓
Salt	Package verification	Traditional
✗	Package locking	Traditional
✗	System locking	Traditional
✗	Maintenance Windows	✓
✓	System snapshot	Traditional
✗	Configuration file management	✓
Salt	Snapshots and profiles	Traditional. Salt: Profiles supported, Sync not supported
Salt: Profiles supported, Sync not supported	Power management	✓
Salt	Monitoring	Salt
Salt	Docker buildhost	✗
✗	Build Docker image with OS	✗
✗	Kiwi buildhost	✗
✗	Build Kiwi image with OS	✗
✗	Recurring Actions	Salt
Salt	AppStreams	N/A
✓	Yomi	N/A

#### \* Virtual Guest Management:

In this table, virtual guest management is split into basic and advanced.

Basic virtual guest management includes listing VMs, slow refresh, VM lifecycle actions (start, stop, resume, pause), and modifying VM vCPU and Memory.

Advanced virtual guest management includes fast refresh, VM lifecycle actions (delete, reset, power off), modifying VM disk, network, graphical display, and graphical display configuration.

## Supported Oracle Features

This table lists the availability of various features on Oracle Linux clients.



The operating system you run on a client is supported by the organization that supplies the operating system. Oracle Linux is supported by Oracle.

The icons in this table indicate:

- ✓ the feature is available on both Salt and traditional clients
- ✕ the feature is not available
- ? the feature is under consideration, and may or may not be made available at a later date
- Traditional the feature is supported only on traditional clients
- Salt the feature is supported only on Salt clients

**Table 7. Supported Features on Oracle Linux Operating Systems**

Feature	Oracle Linux 6	Oracle Linux 7	Oracle Linux 8
Client	✓	✓	Salt
Operating system packages	✓	✓	Salt
Registration	✓	✓	Salt
Install packages	✓	✓	Salt
Apply patches (requires CVE ID)	✓	✓	Salt
Remote commands	✓	✓	Salt
System package states	Salt	Salt	Salt
System custom states	Salt	Salt	Salt
Group custom states	Salt	Salt	Salt
Organization custom states	Salt	Salt	Salt
System set manager (SSM)	✓	✓	Salt
Service pack migration	N/A	N/A	N/A
Basic Virtual Guest Management *	Traditional	✓	Salt
Advanced Virtual Guest Management *	✕	Salt	Salt

Feature	Oracle Linux 6	Oracle Linux 7	Oracle Linux 8
Virtual Guest Installation (Kickstart), as Host OS	Traditional	Traditional	✗
Virtual Guest Installation (image template), as Host OS	Traditional	✓	Salt
System deployment (PXE/Kickstart)	✓	✓	Salt
System redeployment (Kickstart)	Traditional	✓	Salt
Contact methods	Traditional: OSAD, RHNSD, SSH-push. Salt: ZeroMQ, Salt-SSH	Traditional: OSAD, RHNSD, SSH-push. Salt: ZeroMQ, Salt-SSH	Salt: ZeroMQ, Salt-SSH
Works with SUSE Manager Proxy	✓	✓	Salt
Action chains	✓	✓	Salt
Software crash reporting	✓	✓	Salt
Staging (pre-download of packages)	✓	✓	Salt
Duplicate package reporting	✓	✓	Salt
CVE auditing (requires CVE ID)	✓	✓	Salt
SCAP auditing	✓	✓	Salt
Package verification	Traditional	Traditional	✗
Package locking	Traditional	Traditional	✗
System locking	Traditional	Traditional	✗
Maintenance Windows	✓	✓	✓
System snapshot	Traditional	Traditional	✗
Configuration file management	✓	✓	Salt

Feature	Oracle Linux 6	Oracle Linux 7	Oracle Linux 8
Snapshots and profiles	Traditional. Salt: Profiles supported, Sync not supported	Traditional. Salt: Profiles supported, Sync not supported	Salt: Profiles supported, Sync not supported
Power management	✓	✓	Salt
Monitoring	Salt	Salt	Salt
Docker buildhost	✗	✗	✗
Build Docker image with OS	✗	✗	✗
Kiwi buildhost	✗	✗	✗
Build Kiwi image with OS	✗	✗	✗
Recurring Actions	Salt	Salt	Salt
AppStreams	N/A	N/A	✓
Yomi	N/A	N/A	N/A

#### \* Virtual Guest Management:

In this table, virtual guest management is split into basic and advanced.

Basic virtual guest management includes listing VMs, slow refresh, VM lifecycle actions (start, stop, resume, pause), and modifying VM vCPU and Memory.

Advanced virtual guest management includes fast refresh, VM lifecycle actions (delete, reset, power off), modifying VM disk, network, graphical display, and graphical display configuration.

## Supported Ubuntu Features

This table lists the availability of various features on Ubuntu clients.



Debian is an officially supported operating system in SUSE Manager 4.1.5 and later.



The operating system you run on a client is supported by the organization that supplies the operating system. Ubuntu is supported by Canonical.

The icons in this table indicate:

- ✓ the feature is available on both Salt and traditional clients
- ✕ the feature is not available
- ? the feature is under consideration, and may or may not be made available at a later date
- Traditional the feature is supported only on traditional clients
- Salt the feature is supported only on Salt clients.

**Table 8. Supported Features on Ubuntu Operating Systems**

Feature	Ubuntu 16.04	Ubuntu 18.04	Ubuntu 20.04
Client	✓	✓	✓
System packages	Ubuntu Community	Ubuntu Community	Ubuntu Community
Registration	Salt	Salt	Salt
Install packages	Salt	Salt	Salt
Apply patches	?	?	?
Remote commands	Salt	Salt	Salt
System package states	Salt	Salt	Salt
System custom states	Salt	Salt	Salt
Group custom states	Salt	Salt	Salt
Organization custom states	Salt	Salt	Salt
System set manager (SSM)	Salt	Salt	Salt
Service pack migration	N/A	N/A	N/A
Basic Virtual Guest Management *	Salt	Salt	Salt
Advanced Virtual Guest Management *	Salt	Salt	Salt
Virtual Guest Installation (Kickstart), as Host OS	✕	✕	✕
Virtual Guest Installation (image template), as Host OS	Salt	Salt	Salt

Feature	Ubuntu 16.04	Ubuntu 18.04	Ubuntu 20.04
System deployment (PXE/Kickstart)	✗	✗	✗
System redeployment (Kickstart)	✗	✗	✗
Contact methods	Salt: ZeroMQ, Salt-SSH	Salt: ZeroMQ, Salt-SSH	Salt: ZeroMQ, Salt-SSH
Works with SUSE Manager Proxy	Salt	Salt	Salt
Action chains	Salt	Salt	Salt
Software crash reporting	✗	✗	✗
Staging (pre-download of packages)	Salt	Salt	Salt
Duplicate package reporting	Salt	Salt	Salt
CVE auditing	?	?	?
SCAP auditing	?	?	?
Package verification	✗	✗	✗
Package locking	✗	✗	✗
Maintenance Windows	✓	✓	✓
System locking	✗	✗	✗
System snapshot	✗	✗	✗
Configuration file management	Salt	Salt	Salt
Package profiles	Salt: Profiles supported, Sync not supported	Salt: Profiles supported, Sync not supported	Salt: Profiles supported, Sync not supported
Power management	✓	✓	✓
Monitoring	✗	Salt	Salt
Docker buildhost	?	?	?
Build Docker image with OS	Salt	Salt	Salt



Feature	Ubuntu 16.04	Ubuntu 18.04	Ubuntu 20.04
Kiwi buildhost	✗	✗	✗
Build Kiwi image with OS	✗	✗	✗
Recurring Actions	Salt	Salt	Salt
AppStreams	N/A	N/A	N/A
Yomi	N/A	N/A	N/A

#### \* Virtual Guest Management:

In this table, virtual guest management is split into basic and advanced.

Basic virtual guest management includes listing VMs, slow refresh, VM lifecycle actions (start, stop, resume, pause), and modifying VM vCPU and Memory.

Advanced virtual guest management includes fast refresh, VM lifecycle actions (delete, reset, power off), modifying VM disk, network, graphical display, and graphical display configuration.

## Software Channels

Channels are a method of grouping software packages. Software packages are provided by repositories, and repositories are associated with channels. Subscribing a client to a software channel allows the client to install and update any of the software associated with it.

In SUSE Manager, channels are divided into base channels and child channels. Organizing channels in this way ensures that only compatible packages are installed on each system. A client must be subscribed to only one base channel, assigned during registration based on the client operating system and architecture. For paid channels provided by a vendor, you must have an associated subscription.

A base channel consists of packages built for a specific operating system type, version, and architecture. For example, the SUSE Linux Enterprise Server 15 x86\_64 base channel contains only software compatible with that operating system and architecture.

A child channel is associated with a base channel and provides only packages that are compatible with the base channel. A system can be subscribed to multiple child channels of its base channel. When a system has been assigned to a base channel, it is only possible for that system to install the related child channels. For example, if a system has been assigned to the SUSE Linux Enterprise Server 15 x86\_64 base channel, they can only install or update packages made available through the compatible base channel, or any of its associated child channels.

In the SUSE Manager WebUI you can browse your available channels by navigating to **Software** › **Channel List** › **All**. You can modify or create new channels by navigating to **Software** › **Manage** › **Channels**.

On Salt clients, you must apply the highstate after subscribing to the channel to be able to install packages.

For more on using channels, including custom channels, see [ **Administration** › **Channel-management** › ].

## Packages Provided by SUSE Package Hub

SUSE Package Hub is an extension to SUSE Linux Enterprise products that provides additional open source software provided by the openSUSE community.



The packages in SUSE Package Hub are provided by the openSUSE community. They are not supported by SUSE.

If you are using SUSE Linux Enterprise operating systems on your clients, you can enable the SUSE Package Hub extension to access these additional packages. This provides the SUSE Package Hub channels, which you can subscribe your clients to.

SUSE Package Hub provides a large number of packages, which can take a long time to synchronize and consume a large amount of disk space. Do not enable SUSE Package Hub unless you require the packages it provides.

To avoid unintentionally installing or updating unsupported packages, we recommend that you implement a content lifecycle management strategy that initially denies all SUSE Package Hub packages. You can then explicitly enable the specific packages you require. For more information about content lifecycle management, see [ [Administration › Content-lifecycle ›](#) ].

## Packages Provided by AppStream

For Red Hat based clients, additional packages are available through AppStream. In most cases, the AppStream packages are required to ensure that you have all the software you need.

When you are managing AppStream packages in the SUSE Manager WebUI, you might notice that you see contradicting suggestions for package updates. This is due to the SUSE Manager not being able to interpret the modular metadata correctly. You can use the content lifecycle management (CLM) AppStream filter to transform AppStream repositories into non-modular repositories for use with some upgrade operations. For more information about the CLM AppStream filters, see [ [Administration › Content-lifecycle-examples ›](#) ].

## Packages Provided by EPEL

For Red Hat based clients, additional packages are available through EPEL (extra packages for enterprise Linux). EPEL is an optional package repository that provides additional software.



The packages in EPEL are provided by the Fedora community. They are not supported by SUSE.

If you are using Red Hat operating systems on your clients, you can enable the EPEL extension to access these additional packages. This provides the EPEL channels, which you can subscribe your clients to.

EPEL provides a large number of packages, which can take a long time to synchronize and consume a large amount of disk space. Do not enable the EPEL repositories unless you require the packages it provides.

To avoid unintentionally installing or updating unsupported packages, we recommended that you implement a content lifecycle management (CLM) strategy that initially denies all EPEL packages. You can then explicitly enable the specific packages you require. For more information about content lifecycle management, see [ [Administration › Content-lifecycle ›](#) ].

## Unified Installer Updates Channels on SUSE Linux Enterprise Clients

This channel is used by the unified installer to ensure it is up to date before it installs the operating system. All SUSE Linux Enterprise products should have access to the installer updates channel during installation.

For SUSE Linux Enterprise Server clients the installer updates channel is synchronized by default when you add a product that contains them, and are enabled when you create an autoinstallation distribution with these product channels.

For all other SUSE Linux Enterprise variants, including SUSE Linux Enterprise for SAP, you must add the installer updates channel manually. To do this, clone the appropriate SUSE Linux Enterprise Server installer updates channel below the base channel of these SUSE Linux Enterprise variants. When creating an autoinstallation distribution for these SUSE Linux Enterprise variants after the channel was cloned, it is used automatically.

## Software Repositories

Repositories are used to collect software packages. When you have access to a software repository, you can install any of the software that the repository provides. You must have at least one repository associated with your software channels in SUSE Manager to assign clients to the channel and install and update packages on the client.

Most default channels in SUSE Manager are already associated with the correct repositories. If you are creating custom channels, you need to associate a repository that you have access to, or that you have created yourself.

For more information about custom repositories and channels, see [ [Administration > Custom-channels >](#)  ].

## Local Repository Locations

You can configure local repositories on Salt clients, to provide packages that are not supplied by SUSE Manager channels.



In most cases, client systems do not require local repositories. Local repositories can lead to problems knowing which packages are available on the client. This can lead to installing unexpected packages.

Local repositories are disabled during onboarding. After a client has completed onboarding, you can add local repositories to these locations:

### Table 9. Local Repository Locations

Client Operating System	Local Repository Directory
SUSE Linux Enterprise Server	/etc/zypp/repos.d
openSUSE	/etc/zypp/repos.d
SUSE Linux Enterprise Server Expanded Support	/etc/yum.repos.d/
Red Hat Enterprise Linux	/etc/yum.repos.d/
CentOS	/etc/yum.repos.d/
Ubuntu	/etc/apt/sources.list.d/
Debian	/etc/apt/sources.list.d/

For Salt clients, local repositories remain persistent, even when applying the highstate.

## Software Products

In SUSE Manager, software is made available in products. Your SUSE subscription allows you to access a range of different products, which you can browse and select in the SUSE Manager WebUI by navigating to **Admin › Setup Wizard › Products**.

Products contain any number of software channels. Click the **Show product's channels** icon to see the channels included in the product. When you have added a product and synchronized successfully, you have access to the channels provided by the product, and can use the packages in the product on your SUSE Manager Server and clients.

### Procedure: Adding Software Channels

1. In the SUSE Manager WebUI, navigate to **Admin › Setup Wizard › Products**.
2. Locate the appropriate products for your client operating system and architecture using the search bar, and check the appropriate product. This automatically checks all required channels. Click the arrow to see the complete list of related products, and ensure that any extra products you require are checked.
3. Click **[Add Products]** and wait until the products have finished synchronizing.

# Using GPG Keys

SUSE Manager uses GPG keys to check the authenticity of software packages installed on clients. In many cases, you do not need to adjust the GPG settings to be able to install software on your clients.

By default, some operating systems do not trust the GPG key for the SUSE Manager client tools. The clients can be successfully bootstrapped without the GPG key being trusted. However, you cannot install new client tool packages or update them until the keys are trusted.

## Procedure: Trusting GPG Keys on Clients

1. On the SUSE Manager Server, at the command prompt, check the contents of the `/srv/www/htdocs/pub/` directory. This directory contains all available public keys. Take a note of the key that applies to the client you are registering.
2. Open the relevant bootstrap script, locate the `ORG_GPG_KEY=` parameter and add the required key. For example:

```
uyuni-gpg-pubkey-0d20833e.key
```

You do not need to delete any previously stored keys.

3. If you are bootstrapping clients from the SUSE Manager WebUI, you need to use a Salt state to trust the key. Create the Salt state and assign it to the organization. You can then use an activation key and configuration channels to deploy the key to the clients.

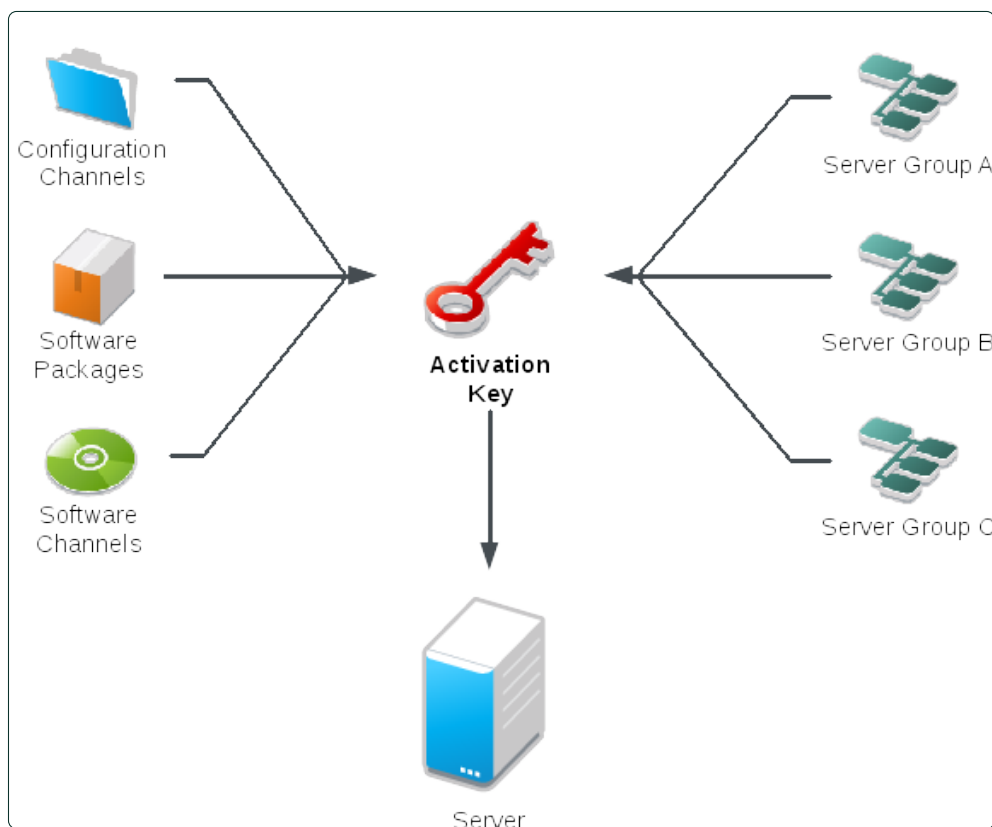
# Activation Keys

Activation keys are used with traditional and Salt clients to ensure that your clients have the correct software entitlements, are connecting to the appropriate channels, and are subscribed to the relevant groups. Each activation key is bound to an organization, which you can set when you create the key.

In SUSE Manager, an activation key is a group of configuration settings with a label. You can apply all configuration settings associated with an activation key by adding its label as a parameter to a bootstrap script. We recommend you use an activation key label in combination with a bootstrap script. When the bootstrap script is executed all configuration settings associated with the label are applied to the system the script is run on.

An activation key can specify:

- Channel assignment
- System types or add-on entitlements
- Contact method
- Configuration files
- Packages to be installed
- System group assignment



## Procedure: Creating an Activation Key

1. In the SUSE Manager WebUI, as an administrator, navigate to **Systems > Activation Keys**.
2. Click the **[Create Key]** button.
3. On the **Activation Key Details** page, in the **Description** field, enter a name for the activation key.
4. In the **Key** field, enter the distribution and service pack associated with the key. For example, **SLES12-SP4** for SUSE Linux Enterprise Server 12 SP4.



Do not use commas in the **Key** field for any SUSE products. However, you **must** use commas for Red Hat Products. For more information, see [ [Reference > Systems >](#)  ].

5. In the **Base Channels** drop-down box, select the appropriate base software channel, and allow the relevant child channels to populate. For more information, see [reference:admin/setup-wizard.pdf](#) and [ [Administration > Custom-channels >](#)  ].
6. Select the child channels you need (for example, the mandatory SUSE Manager tools and updates channels).
7. We recommend you leave the **Contact Method** set to **Default**.
8. We recommend you leave the **Universal Default** setting unchecked.
9. Click **[Create Activation Key]** to create the activation key.
10. Check the **Configuration File Deployment** check box to enable configuration management for this key, and click **[Update Activation Key]** to save this change.



The **Configuration File Deployment** check box does not appear until after you have created the activation key. Ensure you go back and check the box if you need to enable configuration management.

## Combining Multiple Activation Keys

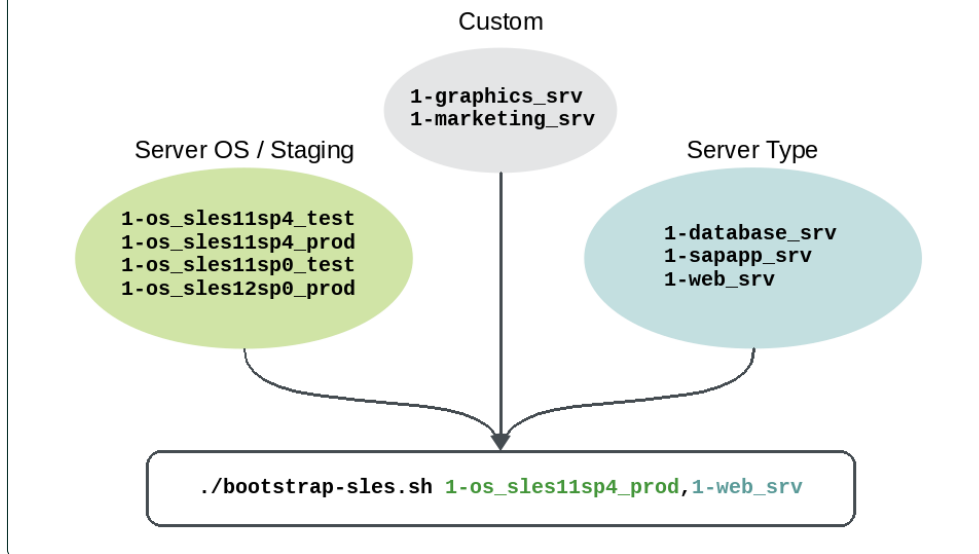
You can combine activation keys when executing the bootstrap script on your traditional clients. Combining keys allows for more control on what is installed on your systems and reduces duplication of keys for large or complex environments.



Combining activation keys works only on traditional clients. Salt clients do not support combined activation keys. If you use a combined key with a Salt client, only the first key is used.



## Combining Activation Keys



## Combining Activation Keys

### Server OS / Stage Key

Base Channels:

Any system registered using this activation key will be subscribed to the selected child channels.

The following child channels of **sles12sp0\_3prod-sles12-pool-x86\_64 (01.06.2015)** can be associated with this activation key:

- sles12sp0\_3prod-obs-home-packages-x86\_64
- sles12sp0\_3prod-obs-server-packages-x86\_64
- sles12sp0\_3prod-sle-12-ga-desktop-amd-driver-x86\_64-we
- sles12sp0\_3prod-sle-12-ga-desktop-nvidia-driver-x86\_64-we
- sles12sp0\_3prod-sle-ha12-pool-x86\_64
- sles12sp0\_3prod-sle-ha12-updates-x86\_64
- sles12sp0\_3prod-sle-manager-tools12-pool-x86\_64**
- sles12sp0\_3prod-sle-manager-tools12-updates-x86\_64**
- sles12sp0\_3prod-sle-module-adv-systems-management12-pool-x86\_64
- sles12sp0\_3prod-sle-module-adv-systems-management12-updates-x86\_64
- sles12sp0\_3prod-sle-module-legacy12-pool-x86\_64
- sles12sp0\_3prod-sle-module-legacy12-updates-x86\_64
- sles12sp0\_3prod-sle-module-public-cloud12-pool-x86\_64
- sles12sp0\_3prod-sle-module-public-cloud12-updates-x86\_64
- sles12sp0\_3prod-sle-module-web-scripting12-pool-x86\_64
- sles12sp0\_3prod-sle-module-web-scripting12-updates-x86\_64
- sles12sp0\_3prod-sles12-updates-x86\_64**
- sles12sp0\_3prod-sle-sdk12-pool-x86\_64
- sles12sp0\_3prod-sle-sdk12-updates-x86\_64
- sles12sp0\_3prod-sle-we12-pool-x86\_64
- sles12sp0\_3prod-sle-we12-updates-x86\_64

**Update Key**

### Any other type of key

Base Channels:

Any system registered using this activation key will be subscribed to the selected child channels.

- sles12sp0\_3prod-sle-module-legacy12-pool-x86\_64
- sles12sp0\_3prod-sle-module-legacy12-updates-x86\_64
- sles12sp0\_3prod-sle-module-public-cloud12-pool-x86\_64
- sles12sp0\_3prod-sle-module-public-cloud12-updates-x86\_64
- sles12sp0\_3prod-sle-module-web-scripting12-pool-x86\_64**
- sles12sp0\_3prod-sle-module-web-scripting12-updates-x86\_64**
- sles12sp0\_3prod-sles12-updates-x86\_64
- sles12sp0\_3prod-sle-sdk12-pool-x86\_64**
- sles12sp0\_3prod-sle-sdk12-updates-x86\_64**
- sles12sp0\_3prod-sle-we12-pool-x86\_64
- sles12sp0\_3prod-sle-we12-updates-x86\_64
- SUSE-Manager-Proxy-1.7-Pool for x86\_64
- SLES11-SP1-Pool for x86\_64 Proxy 1.7
- SLES11-SP1-Updates for x86\_64 Proxy 1.7
- SLES11-SP2-Core for x86\_64 Proxy 1.7
- SLES11-SP2-Updates for x86\_64 Proxy 1.7
- SUSE-Manager-Proxy-1.7-Updates for x86\_64
- SUSE-Manager-Proxy-2.1-Pool for x86\_64
- SLES11-SP3-Pool for x86\_64 Proxy 2.1
- SLES11-SP3-Updates for x86\_64 Proxy 2.1
- SUSE-Manager-Proxy-2.1-Updates for x86\_64

**Update Key**

You can specify multiple activation keys at the command prompt, or in a single autoinstallation profile.

At the command prompt on the SUSE Manager Server, use the ``rhndreg_ks`` command, and separate the key names with a comma. To specify multiple keys in a Kickstart profile, navigate to **Systems > Autoinstallation** and edit the profile you want to use.

Be careful when combining activation keys, as conflicts between some values could cause client registration to fail. Check that these values do not have conflicting information before you begin:

- Software packages
- Software child channels
- Configuration channels.

If conflicts are detected, they are handled like this:

- Conflicts in base software channels: registration fails.
- Conflicts in system types: registration fails.
- Conflicts in the `enable configuration` flag: configuration management is enabled.
- If one key is system-specific: registration fails.

## Reactivation Keys

Reactivation keys can be used once only to re-register a client and regain all SUSE Manager settings. Reactivation keys are client-specific, and include the system ID, history, groups, and channels.

To create a reactivation key, navigate to **Systems**, click the client to create a reactivation key for, and navigate to the **Details > Reactivation** tab. Click **[Generate New Key]** to create the reactivation key. Record the details of the key for later use. Unlike typical activation keys, which are not associated with a specific system ID, keys created here do not show up on the **Systems > Activation Keys** page.

For Salt clients, after you have created a reactivation key, you can use it as the `management_key` grain in `/etc/salt/minion.d/susemanager.conf`. For example:

```
grains:
  susemanager:
    management_key: "re-1-daf44db90c0853edbb5db03f2b37986e"
```

You can now restart the `salt-minion` to apply the reactivation key.

For traditional clients, after you have created a reactivation key, you can use it with the `rhncg_ks` command line utility. This command re-registers the client and restore its SUSE Manager settings. You can only use a reactivation key once.

You can combine reactivation keys with activation keys to aggregate the settings of multiple keys for a single system profile. For example:

```
rhncg_ks --server=<server-url>/XMLRPC \
  --activationkey=<reactivation-key>,<activationkey> \
  --force
```



If you autoinstall a client with its existing SUSE Manager profile, the profile uses the reactivation key to re-register the system and restore its settings. Do not regenerate, delete, or use this key while a profile-based autoinstallation is in progress. Doing so causes the autoinstallation to fail.

## Activation Key Best Practices

### Default Parent Channel

Avoid using the **SUSE Manager Default** parent channel. This setting forces SUSE Manager to choose a parent channel that best corresponds to the installed operating system, which can sometimes lead to unexpected behavior. Instead, we recommend you create activation keys specific to each distribution and architecture.

### Bootstrapping with Activation Keys

If you are using bootstrap scripts, consider creating an activation key for each script. This helps you align channel assignments, package installation, system group memberships, and configuration channel assignments. You also need less manual interaction with your system after registration.

### Bandwidth Requirements

Using activation keys might result in automatic downloading of software at registration time, which might not be desirable in environments where bandwidth is constrained.

These options create bandwidth usage:

- Assigning a SUSE Product Pool channel results in the automatic installation of the corresponding product descriptor package.
- Any package in the **Packages** section is installed.
- Any Salt state from the **Configuration** section might trigger downloads depending on its contents.

### Key Label Naming

If you do not enter a human-readable name for your activation keys, the system automatically generates a number string, which can make it difficult to manage your keys.

Consider a naming scheme for your activation keys to help you keep track of them. Creating names which are associated with your organization's infrastructure makes it easier for you when performing more complex operations.

When creating key labels, consider these tips:

- OS naming (mandatory): Keys should always refer to the OS they provide settings for

- Architecture naming (recommended): Unless your company is running on one architecture only, for example x86\_64, then providing labels with an architecture type is a good idea.
- Server type naming: What is this server being used for?
- Location naming: Where is the server located? Room, building, or department?
- Date naming: Maintenance windows, quarter, etc.
- Custom naming: What naming scheme suits your organizations needs?

Example activation key label names:

```
sles12-sp2-web_server-room_129-x86_64
```

```
sles12-sp2-test_packages-blg_502-room_21-ppc64le
```



Do not use commas in the **Key** field for any SUSE products. However, you **must** use commas for Red Hat Products. For more information, see [ [Reference > Systems >](#)  ].

## Included Channels

When creating activation keys you also need to keep in mind which software channels are associated with it. Keys should have a specific base channel assigned to them. Using the default base channel is not recommended. For more information, see the client operating system you are installing at [ [Client-configuration > Registration-overview >](#)  ].

# Bootstrap Repository

A bootstrap repository contains packages for installing Salt on clients, as well as the required packages for registering Salt or traditional clients during bootstrapping. When products are synchronized, bootstrap repositories are automatically created and regenerated on the SUSE Manager Server.

## Prepare to Create a Bootstrap Repository

When you select a product for synchronization, the bootstrap repository is automatically created as soon as all mandatory channels are fully mirrored.

### Procedure: Checking Synchronization Progress

1. In the SUSE Manager WebUI, navigate to **Admin** › **Setup Wizard** and select the **Products** tab. This dialog displays a completion bar for each product when they are being synchronized.
2. Alternatively, you can navigate to **Software** › **Manage** › **Channels**, then click the channel associated to the repository. Navigate to the **Repositories** tab, then click **Sync** and check **Sync Status**.

### Procedure: Checking Synchronization Progress from the Command Prompt

1. At the command prompt on the SUSE Manager Server, as root, use the **tail** command to check the synchronization log file:

```
tail -f /var/log/rhn/reposync/<channel-label>.log
```

2. Each child channel generates its own log during the synchronization progress. You need to check all the base and child channel log files to be sure that the synchronization is complete.

## Options for Automatic Mode

You can change how the automated bootstrap repository creation works. This section details the various settings.

### Flush Mode

By default, existing repositories are updated only with the latest packages. You can configure it to always start with an empty repository instead. To enable this behavior, add or edit this value in **/etc/rhn/rhn.conf**:

```
server.susemanager.bootstrap_repo_flush = 1
```

## Automatic Mode

By default, automated regeneration of the bootstrap repositories is enabled. To disable it, add or edit this value in `/etc/rhn/rhn.conf`:

```
server.susemanager.auto_generate_bootstrap_repo = 0
```

## Configure Bootstrap Data File

The tool uses a data file with information about which packages are required for each distribution. The data file is stored at `/usr/share/susemanager/mgr_bootstrap_data.py`. SUSE updates this file regularly. If you want to make changes to this file, do not edit it directly. Instead, create a copy in the same directory and edit your copy:

```
cd /usr/share/susemanager/  
cp mgr_bootstrap_data.py my_data.py
```

When you have made your changes, configure SUSE Manager to use the new file. Add or edit this value in `/etc/rhn/rhn.conf`:

```
server.susemanager.bootstrap_repo_datamodule = my_data
```



On the next update, the new data from SUSE overwrites the original data file, not the new one. You need to keep the new file up to date with changes provided by SUSE.

## Manually Generate a Bootstrap Repository

By default, bootstrap repositories are regenerated daily. You can manually create the bootstrap repository from the command prompt.

### Procedure: Generating the Bootstrap Repository for SUSE Linux Enterprise

1. At the command prompt on the SUSE Manager Server, as root, list the available bootstrap repositories:

```
mgr-create-bootstrap-repo -l
```

2. Create the bootstrap repository, using the appropriate repository name as the product label:

```
mgr-create-bootstrap-repo -c SLE-version-x86_64
```

The client repository is located in `/srv/www/htdocs/pub/repositories/`.

If you have mirrored more than one product (for example, SLES and SLES for SAP), or if you use custom channels, you might need to specify the parent channel to use when creating the bootstrap repository. This is not required in every situation. For example, some SLES 15 versions have common code bases, so there is no need to specify a parent channel. Use this procedure only if your environment requires it.

## OPTIONAL Procedure: Specifying a Parent Channel for a Bootstrap Repository

1. Check which parent channels you have available:

```
mgr-create-bootstrap-repo -c SLE-15-x86_64
Multiple options for parent channel found. Please use option
--with-parent-channel <label> and choose one of:
- sle-product-sles15-pool-x86_64
- sle-product-sles_sap15-pool-x86_64
- sle-product-sled15-pool-x86_64
```

2. Specify the appropriate parent channel:

```
mgr-create-bootstrap-repo -c SLE-15-x86_64 --with-parent-channel sle-product-
sled15-pool-x86_64
```

## Repositories with Multiple Architectures

If you are creating bootstrap repositories that include multiple different architectures, you need to be careful that all architectures are updated correctly. For example, the x86\_64 and IBM Z architectures for SLE use the same bootstrap repository URL at `/srv/www/htdocs/pub/repositories/sle/15/2/bootstrap/`.

When the `flush` option is enabled, and you attempt to generate the bootstrap repository for multiple architectures, only one architecture is generated. To avoid this, use the `--no-flush` option at the command prompt when creating additional architectures. For example:

```
mgr-create-bootstrap-repo -c SLE-15-SP2-x86_64
mgr-create-bootstrap-repo --no-flush -c SLE-15-SP2-s390x
```

## Bootstrap and Custom Channels

If you are using custom channels, you can use the `--with-custom-channels` option with the `mgr-create-bootstrap-repo` command. In this case, you also need to specify the parent channel to use.

Automatic creation of a bootstrap repository might fail if you are using custom channels. In this

---

case, you need to create the repository manually.

For more information about custom channels, see [ [Administration](#) › [Custom-channels](#) › ].



## Contact Methods

There are a number of ways that the SUSE Manager Server can communicate with clients. Which one you use depends on the type of client, and your network architecture.

The SUSE Manager daemon (`rhnsd`) runs on traditional client systems and periodically connects with SUSE Manager to check for new updates and notifications. It does not apply to Salt clients.

Push via SSH and Push via Salt SSH are used in environments where clients cannot reach the SUSE Manager Server directly. In this environment, clients are located in a firewall-protected zone called a DMZ. No system within the DMZ is authorized to open a connection to the internal network, including the SUSE Manager Server.

OSAD is an alternative contact method between SUSE Manager and traditional clients. OSAD allows traditional clients to execute scheduled actions immediately. It does not apply to Salt clients.

## Contact Methods for Salt Clients

In most cases, Salt clients are registered accurately with the default bootstrap methods.

If you need to use Salt clients in a disconnected setup you can configure Push via Salt SSH. In this environment, clients are located in a firewall-protected zone called a DMZ. For more information about this contact method, see [ [Client-configuration > Contact-methods-saltssh >](#) ].

If you need to manually configure a Salt client to connect to the SUSE Manager Server, you can edit the Salt client configuration file with the correct network details. For more information about this contact method, see [ [Client-configuration > Contact-methods-salt-cfgfile >](#) ].

### Push via Salt SSH

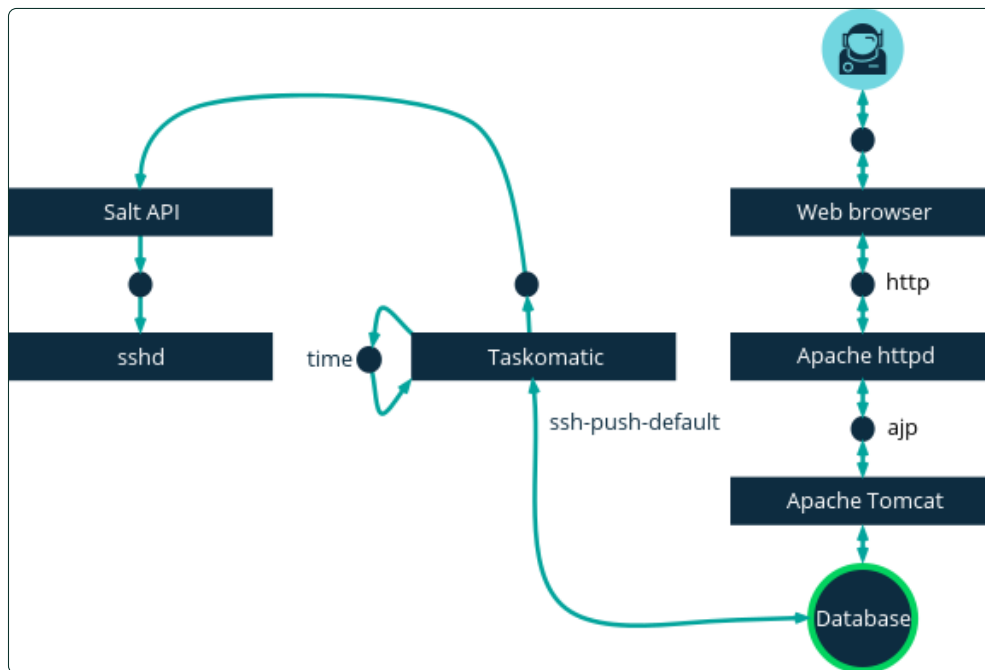
Push via Salt SSH is used in environments where Salt clients cannot reach the SUSE Manager Server directly. In this environment, clients are located in a firewall-protected zone called a DMZ. No system within the DMZ is authorized to open a connection to the internal network, including the SUSE Manager Server.

The Push via Salt SSH method creates an encrypted tunnel from the SUSE Manager Server on the internal network to the clients located on the DMZ. After all actions and events are executed, the tunnel is closed.

The server uses the `salt-ssh` tool to contact the clients at regular intervals, checking in and performing scheduled actions and events. For more information about Salt SSH, see [ [Salt > Salt-ssh >](#) ].

This contact method works for Salt clients only. For traditional clients, use Push via SSH.

This image demonstrates the Push via Salt SSH process path. All items left of the **Taskomatic** block represent processes running on a SUSE Manager client.



To use Push via Salt SSH, you must have the SSH daemon running on the client, and reachable by the **salt-api** daemon running on the SUSE Manager Server. Additionally, Python must be available on the remote system, and be a version supported by Salt.



Red Hat Enterprise Linux 5, CentOS 5, and earlier are not supported, as they use unsupported versions of Python.

## Procedure: Registering Clients with Push via Salt SSH

1. In the SUSE Manager WebUI, navigate to **Systems > Bootstrapping** and complete the appropriate fields.
2. Select an activation key with the Push via SSH contact method configured. For more information about activation keys, see [ **Client-configuration > Activation-keys >** ].
3. Check the **Manage system completely via SSH** checkbox.
4. Click **[Bootstrap]** to begin registration.
5. Confirm that the system has been registered correctly by navigating to **Systems > Overview**.

## Available Parameters

When you are configuring Push via Salt SSH, you can modify parameters that are used when a system is registered, including the host, activation key, and password. The password is used only for bootstrapping, it is not saved anywhere. All future SSH sessions are authorized via a key/certificate pair. These parameters are configured in **Systems > Bootstrapping**.

You can also configure persistent parameters that are used system-wide, including the sudo user. For more information on configuring the sudo user, see [ [Client-configuration](#) › [Contact-methods-pushssh](#) › ].

## Action Execution

The Push via Salt SSH feature uses taskomatic to execute scheduled actions using `salt-ssh`. The taskomatic job periodically checks for scheduled actions and executes them. Unlike Push via SSH on traditional clients, the Push via Salt SSH feature executes a complete `salt-ssh` call based on the scheduled action.

By default, twenty Salt SSH actions can be executed at a time. You can increase the number of actions that can be executed in parallel, by adding these lines to your configuration file, and adjusting the value of `parallel_threads` upwards. We recommend you keep the number of parallel actions low, to avoid problems:

```
taskomatic.com.redhat.rhn.taskomatic.task.SSHMinionActionExecutor.parallel_threads =  
<number>  
org.quartz.threadPool.threadCount = <value of parallel_threads + 20>
```

This adjusts the number of actions that can run in parallel on any one client and the total number of worker threads used by taskomatic. If actions need to be run on multiple clients, actions are always executed sequentially on each client.

If the clients are connected through a SUSE Manager Proxy, you need to adjust the `MaxSessions` settings on the proxy. In this case, set the number of parallel connections to be three times the total number of clients.

## Future Features

There are some features that are not yet supported on Push via Salt SSH. These features do not work on Salt SSH clients:

- OpenSCAP auditing
- Beacons, resulting in:
  - Installing a package on a system using `zypper` does not invoke the package refresh.
  - Virtual Host functions (for example, a host to guests) does not work if the virtual host system is Salt SSH-based.

For more information about Salt SSH, see <https://docs.saltstack.com/en/latest/topics/ssh/>.

## Salt Minion Configuration File

In most cases, Salt clients are registered accurately with the default bootstrap methods.

However, you can use Salt to register the client to the SUSE Manager Server manually by editing the Salt minion file on the client, and providing the fully qualified domain name (FQDN) of the server. This method operates using ports 4505 and 4506 inbound to the server. This method requires no configuration on the SUSE Manager Server aside from ensuring that these ports are open.

## Procedure: Registering Clients with Salt Minion Configuration File

1. On the Salt client, open the `/etc/salt/minion` configuration file.
2. Add or edit this line, using the FQDN of the SUSE Manager Server:

```
master: <SERVER-FQDN>
```

3. Restart the Salt service:

```
service salt-minion restart
```

4. On the SUSE Manager Server, at the command prompt, accept all available Salt clients:

```
salt-key -A
```

For more information about the `/etc/salt/minion` configuration file, see <https://docs.saltstack.com/en/latest/ref/configuration/minion.html>.

## Contact Methods for Traditional Clients

Traditional clients can communicate with the SUSE Manager Server using a range of methods.

The SUSE Manager daemon (`rhnsd`) runs on traditional client systems and periodically connects with SUSE Manager to check for new updates and notifications.

Push via SSH is used in environments where clients cannot reach the SUSE Manager Server directly. In this environment, clients are located in a firewall-protected zone called a DMZ. No system within the DMZ is authorized to open a connection to the internal network, including the SUSE Manager Server.

OSAD is an alternative contact method between SUSE Manager and traditional clients. OSAD allows traditional clients to execute scheduled actions immediately.

### SUSE Manager Daemon (rhnsd)

The SUSE Manager daemon (`rhnsd`) runs on traditional client systems and periodically connects with SUSE Manager to check for new updates and notifications. It does not apply to Salt clients.

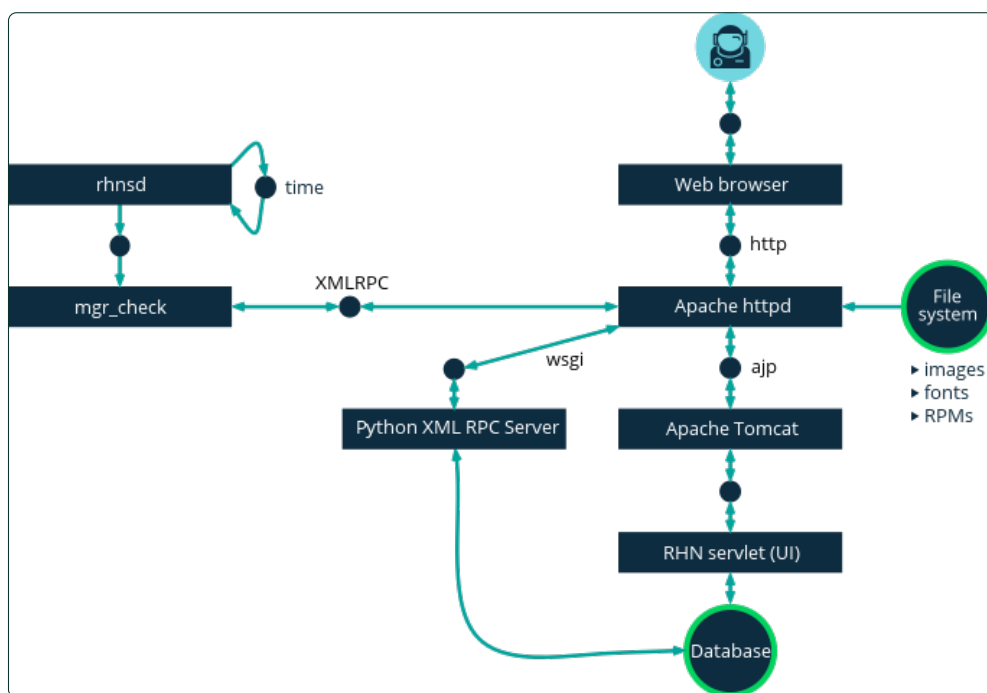
It is only used on SUSE Linux Enterprise 11 and Red Hat Enterprise Linux Server 6, as these systems do not use systemd. On later operating systems, a systemd timer (`rhnsd.timer`) is used and controlled by `rhnsd.service`.

Start the daemon with `/etc/init.d/rhnsd`.

By default, it checks every four hours for new actions. This means it can take some time for clients to execute scheduled actions.

To check for updates, `rhnsd` runs the external `mgr_check` program located in `/usr/sbin/`. This is a small application that establishes the network connection to SUSE Manager. The SUSE Manager daemon does not listen on any network ports or talk to the network directly. All network activity is performed by the `mgr_check` utility.

This figure provides an overview of the default `rhnsd` process path. All items left of the `Python XMLRPC server` block represent processes running on a SUSE Manager client.



## Configure rhnsd

The `rhnsd` initialization script has a configuration file on the client system at `/etc/sysconfig/rhn/rhnsd`.

An important parameter for the daemon is its check-in frequency. The default interval time is four hours (240 minutes). The minimum allowed time interval is one hour (60 minutes). If you set the interval below one hour, it changes back to the default of 4 hours (240 minutes).

If you modify the `rhnsd` configuration file, execute this command as root to restart the daemon and pick up your changes:

```
/etc/init.d/rhnsd restart
```

To see the status of `rhnsd`, use this command as root:

```
/etc/init.d/rhnsd status
```

On SUSE Linux Enterprise 12 and later, the default time interval is set in `/etc/systemd/system/timers.target.wants/rhnsd.timer`, in this section:

```
[Timer]
OnCalendar=00/4:00
RandomizedDelaySec=30min
```

You can create an overriding drop-in file for `rhnsd.timer` using `systemctl`:

```
systemctl edit rhnsd.timer
```

For example, if you want configure a two hour time interval:

```
[Timer]
OnCalendar=00/2:00
```

The file is saved as `/etc/systemd/system/rhnsd.timer.d/override.conf`.

For more information about systemd timers, see the `systemd.timer` and `systemctl` manpages.

## OSAD

OSAD is an alternative contact method between SUSE Manager and traditional clients. By default, SUSE Manager uses `rhnsd`, which contacts the server every four hours to execute scheduled actions. OSAD allows traditional clients to execute scheduled actions immediately.



Use OSAD in addition to `rhnsd`. If you disable `rhnsd` your client is shown as not checking in after 24 hours.

OSAD has several distinct components:

- The `osa-dispatcher` service runs on the server, and uses database checks to determine if clients need to be pinged, or if actions need to be executed.
- The `osad` service runs on the client. It responds to pings from `osa-dispatcher` and runs `mgr_check` to execute actions when directed to do so.

- The `jabberd` service is a daemon that uses the `XMPP` protocol for communication between the client and the server. The `jabberd` service also handles authentication.
- The `mgr_check` tool runs on the client to execute actions. It is triggered by communication from the `osa-dispatcher` service.

The `osa-dispatcher` periodically runs a query to check when clients last showed network activity. If it finds a client that has not shown activity recently, it uses `jabberd` to ping all `osad` instances running on all clients registered with your SUSE Manager server. The `osad` instances respond to the ping using `jabberd`, which is running in the background on the server. When the `osa-dispatcher` receives the response, it marks the client as online. If the `osa-dispatcher` fails to receive a response within a certain period of time, it marks the client as offline.

When you schedule actions on an OSAD-enabled system, the task is carried out immediately. The `osa-dispatcher` periodically checks clients for actions that need to be executed. If an outstanding action is found, it uses `jabberd` to execute `mgr_check` on the client, which then executes the action.

OSAD clients use the fully qualified domain name (FQDN) of the server to communicate with the `osa-dispatcher` service.

SSL is required for `osad` communication. If SSL certificates are not available, the daemon on your client systems fails to connect. Make sure your firewall rules are set to allow the required ports. For more information, see [ [Installation > Ports >](#)  ].

## Procedure: Enabling OSAD

1. At the command prompt on the SUSE Manager Server, as root, start the `osa-dispatcher` service:

```
systemctl start osa-dispatcher
```

2. On each client, install the `mgr-osad` package from the `Tools` child channel. The `mgr-osad` package should be installed on clients only. If you install the `mgr-osad` package on your SUSE Manager Server, it conflicts with the `osa-dispatcher` package.
3. On each client, as root, start the `osad` service:

```
systemctl start osad
```

Because `osad` and `osa-dispatcher` are run as services, you can use standard commands to manage them, including `stop`, `restart`, and `status`.

Each OSAD component is configured using local configuration files. We recommend you keep the default configuration parameters for all OSAD components.

Component	Location	Path to Configuration File
osa-dispatcher	Server	/etc/rhn/rhn.conf Section: OSA configuration
osad	Client	/etc/sysconfig/rhn/osad.conf
osad log file	Client	/var/log/osad
jabberd log file	Both	/var/log/messages

## Troubleshooting OSAD

If your OSAD clients cannot connect to the server, or if the `jabberd` service takes a lot of time responding to port 5552, it could be because you have exceeded the open file count.

Every client needs one always-open TCP connection to the server, which consumes a single file handler. If the number of file handlers currently open exceeds the maximum number of files that `jabberd` is allowed to use, `jabberd` queues the requests, and refuses connections.

To resolve this issue, you can increase the file limits for `jabberd` by editing the `/etc/security/limits.conf` configuration file and adding these lines:

```
jabber soft nofile 5100
jabber hard nofile 6000
```

Calculate the limits required for your environment by adding 100 to the number of clients for the soft limit, and 1000 to the current number of clients for the hard limit.

In the example above, we have assumed 500 current clients, so the soft limit is 5100, and the hard limit is 6000.

You also need to update the `max_fds` parameter in the `/etc/jabberd/c2s.xml` file with your chosen hard limit:

```
<max_fds>6000</max_fds>
```

## Push via SSH

Push via SSH is used in environments where traditional clients cannot reach the SUSE Manager Server directly. In this environment, clients are located in a firewall-protected zone called a DMZ. No system within the DMZ is authorized to open a connection to the internal network, including the SUSE Manager Server.

The Push via SSH method creates an encrypted tunnel from the SUSE Manager Server on the internal network to the clients located on the DMZ. After all actions and events are executed, the



tunnel is closed.

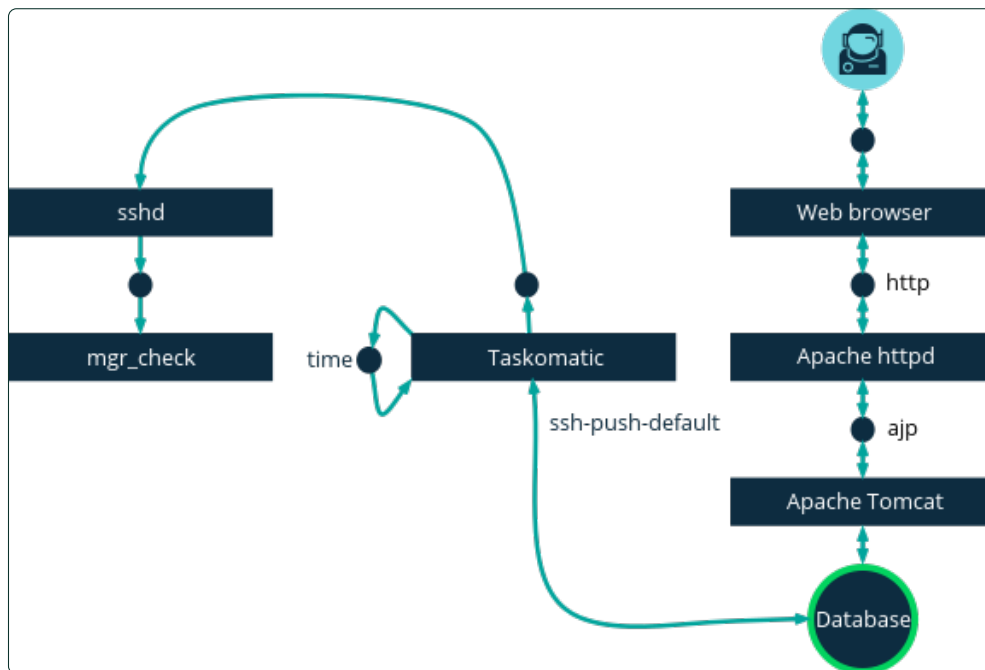
The server uses SSH to contact the clients at regular intervals, checking in and performing scheduled actions and events.

This contact method works for traditional clients only. For Salt clients, use Push via Salt SSH.



Re-installing systems using the provisioning model is not currently supported on clients managed with push via SSH.

This image demonstrates the push via SSH process path. All items left of the **Taskomatic** block represent processes running on a SUSE Manager client.



For tunneling connections via SSH, two available port numbers are required, one for tunneling HTTP and the second for tunneling via HTTPS (HTTP is only necessary during the registration process). The port numbers used by default are 1232 and 1233. To overwrite these, you can add two custom port numbers greater than 1024 to `/etc/rhn/rhn.conf`:

```
ssh_push_port_http = high_port_1
ssh_push_port_https = high_port_2
```

If you would like your clients to be contacted using their hostnames instead of an IP address, set this option:

```
ssh_push_use_hostname = true
```

It is also possible to adjust the number of threads to use for opening client connections in

parallel. By default two parallel threads are used. Set `taskomatic.ssh_push_workers` in `/etc/rhn/rhn.conf`:

```
taskomatic.ssh_push_workers = number
```

For security reasons, you might want to use `sudo` with SSH, to access the system as an unprivileged user instead of as root.

## Procedure: Configuring Unprivileged SSH Access

1. Ensure you have the latest `spacewalk-taskomatic` and `spacewalk-certs-tools` packages installed on the SUSE Manager Server.
2. On each client system, create an appropriate unprivileged user.
3. On each client system, open the `/etc/sudoers` file and comment out these lines:

```
#Defaults targetpw # ask for the password of the target user i.e. root
#ALL ALL=(ALL) ALL # WARNING! Only use this together with 'Defaults targetpw'!
```

4. On each client system, in the `User privilege specification` section, add these lines:

```
<user> ALL=(ALL) NOPASSWD:/usr/sbin/mgr_check
<user> ALL=(ALL) NOPASSWD:/home/<user>/enable.sh
<user> ALL=(ALL) NOPASSWD:/home/<user>/bootstrap.sh
```

5. On each client system, in the `/home/<user>/.bashrc` file, add these lines:

```
PATH=$PATH:/usr/sbin
export PATH
```

6. On the SUSE Manager Server, in the `/etc/rhn/rhn.conf` configuration file, add or amend this line to include the unprivileged username:

```
ssh_push_sudo_user = <user>
```

Because clients are in the DMZ and cannot reach the server, you need to use the `mgr-ssh-push-init` tool to register them with the SUSE Manager Server.

To use the tool, you need the client hostname or IP address, and the path to a valid bootstrap script on the SUSE Manager Server. For more information about bootstrapping, see [ [Client-configuration > Registration-bootstrap >](#)  ].

The bootstrap script needs to have an activation key associated with it that is configured for

Push via SSH. For more information on activation keys, see [ [Client-configuration](#) › [Activation-keys](#) › ].

Before you begin, you need to ensure that you have specified which ports to use for SSH tunneling. If you have registered clients before changing the port numbers, they need to be registered again.



Clients that are managed with Push via SSH cannot reach the server directly. When you use the `mgr-ssh-push-init` tool, the `rhnsd` daemon is disabled.

## Procedure: Registering Clients with Push via SSH

1. At the command prompt on the SUSE Manager Server, as root, execute this command:

```
# mgr-ssh-push-init --client <client> --register \
/srv/www/htdocs/pub/bootstrap/bootstrap_script --tunnel
```

OPTIONAL: You can remove the `--tunnel` option, if you do not want to use tunneling.

2. OPTIONAL: When you have defined `ssh_push_sudo_user`, you can allow use of the root password by adding the `--notty` option.
3. Verify that the SSH connection is active:

```
# ssh -i /root/.ssh/id_susemanager -R <high_port>:<susemanager>:443 \
<client> zypper ref
```

## Example: API Access to Push via SSH

You can use the API to manage which contact method to use. This example Python code sets the contact method to `ssh-push`.

Valid values are:

- `default` (pull)
- `ssh-push`
- `ssh-push-tunnel`

```
client = xmlrpclib.Server(SUMA_HOST + "/rpc/api", verbose=0)
key = client.auth.login(SUMA_LOGIN, SUMA_PASSWORD)
client.system.setDetails(key, 1000012345, {'contact_method' : 'ssh-push'})
```

If you have a client that has already been registered, and you want to migrate it to use Push via

SSH, some extra steps are required. You can use the `mgr-ssh-push-init` tool to set up your client.

## Procedure: Migrating Registered Systems to Push via SSH

1. At the command prompt on the SUSE Manager Server, as root, set up the client:

```
# mgr-ssh-push-init --client <client> \  
/srv/www/htdocs/pub/bootstrap/bootstrap_script --tunnel
```

2. Using the SUSE Manager WebUI, change the client's contact method to `ssh-push` or `ssh-push-tunnel`.
3. OPTIONAL: If you need to edit an existing activation key, you can do so with this command:

```
client.activationkey.setDetails(key, '1-mykey', {'contact_method' : 'ssh-push'})
```

You can also use Push via SSH for clients that connect using a SUSE Manager Proxy. Ensure your proxy is updated before you begin.

## Procedure: Registering Clients with Push via SSH to a Proxy

1. At the command prompt on the SUSE Manager Proxy, as root, set up the client:

```
# mgr-ssh-push-init --client <client> \  
/srv/www/htdocs/pub/bootstrap/bootstrap_script --tunnel
```

2. At the command prompt on the SUSE Manager Server, copy the SSH key to the proxy:

```
mgr-ssh-push-init --client <proxy>
```

# Client Registration Overview

There are several ways to register clients to your SUSE Manager Server. This section covers the various available methods. It also contains information specific to the operating system you intend to run on the client.

Before you begin, check that:

- The client has the date and time synchronized correctly with the SUSE Manager Server before registration.
- You have created an activation key. For more information about creating activation keys, see [ [Client-configuration > Activation-keys >](#)  ].



Do not register a SUSE Manager Server to itself. The SUSE Manager Server must be managed individually or by using another separate SUSE Manager Server. For more information about using multiple servers, see [ [Large-deployments > Multi-server >](#)  ].

## Client Registration Methods

There are several ways to register clients to your SUSE Manager Server.

- For Salt clients, we recommend that you register clients using the SUSE Manager WebUI. For more information, see [ [Client-configuration > Registration-webui >](#)  ].
- If you want more control over the process, have to register many clients, or are registering traditional clients, we recommend that you create a bootstrap script. For more information, see [ [Client-configuration > Registration-bootstrap >](#)  ].
- For Salt clients and even more control over the process, executing single commands on the command line can be useful. For more information, see [ [Client-configuration > Registration-cli >](#)  ].

The client must have the date and time synchronized correctly with the SUSE Manager Server before registration.

You must create an activation key first, to use bootstrap script or command line method. For more information about creating activation keys, see [ [Client-configuration > Activation-keys >](#)  ].



Do not register a SUSE Manager Server to itself. The SUSE Manager Server must be managed individually or by using another separate SUSE Manager Server. For more information about using multiple servers, see [ [Large-deployments > Multi-server >](#)  ].

## Register Clients with the WebUI

Registering clients with the SUSE Manager WebUI works for Salt clients only.



Do not register a SUSE Manager Server to itself. The SUSE Manager Server must be managed individually or by using another separate SUSE Manager Server. For more information about using multiple servers, see [ [Large-deployments > Multi-server >](#)  ].

### Procedure: Registering Clients with the WebUI

1. In the SUSE Manager WebUI, navigate to **Systems > Bootstrapping**.
2. In the **Host** field, type the fully qualified domain name (FQDN) of the client to be bootstrapped.
3. In the **SSH Port** field, type the SSH port number to use to connect and bootstrap the client. By default, the SSH port is **22**.
4. In the **User** field, type the username to log in to the client. By default, the username is **root**.
5. To bootstrap the client with SSH, in the **Authentication** field, check **SSH Private Key**, and upload the SSH private key to use to log in to the client. If your SSH private key requires a passphrase, type it into the **SSH Private Key Passphrase** field, or leave it blank for no passphrase.
6. To bootstrap the client with a password, in the **Authentication** field, check **Password**, and type the password to log in to the client.
7. In the **Activation Key** field, select the activation key that is associated with the software channel you want to use to bootstrap the client. For more information, see [ [Client-configuration > Activation-keys >](#)  ].
8. OPTIONAL: In the **Proxy** field, select the proxy to register the client to.
9. By default, the **Disable SSH Strict Key Host Checking** checkbox is selected. This allows the bootstrap process to automatically accept SSH host keys without requiring you to manually authenticate.
10. OPTIONAL: Check the **Manage System Completely via SSH** checkbox. If you check this option, the client is configured to use SSH for its connection to the server, and no other connection method is configured.
11. Click **[Bootstrap]** to begin registration.

When the bootstrap process has completed, your client is listed at **Systems > System List**.



SSH private keys are stored only for the duration of the bootstrapping process. They are deleted from the SUSE Manager Server as soon as bootstrapping is complete.



When new packages or updates are installed on the client using SUSE Manager, any end user license agreements (EULAs) are automatically accepted. To review a package EULA, open the package details page in the WebUI.



To register and use CentOS 6, Oracle Linux 6, Red Hat Enterprise Linux 6, or SUSE Linux Enterprise Server with Expanded Support 6 clients, you need to configure the SUSE Manager Server to support older types of SSL encryption. For more information about how to resolve this error, see [Registering Older Clients](#) at [ [Client-configuration](#) › [Tshoot-clients](#) › ].

## Register Clients with a Bootstrap Script

Registering clients with a bootstrap script gives you control over parameters, and can help if you have to register a large number of clients at once. This method works for both Salt and traditional clients.

To register clients using a bootstrap script, we recommend you create a template bootstrap script to begin, which can then be copied and modified. The bootstrap script you create is executed on the client when it is registered, and ensures all the necessary packages are deployed to the client. There are some parameters contained in the bootstrap script, which ensure the client system can be assigned to its base channel, including activation keys and GPG keys.

It is important that you check the repository information carefully, to ensure it matches the base channel repository. If the repository information does not match exactly, the bootstrap script cannot download the correct packages.



A bootstrap repository is needed for non-SLE clients in general and for SLE clients before version 15. A bootstrap offers packages for installing Salt on clients and for registering Salt or traditional clients. For information about creating a bootstrap repository, see [ [Client-configuration](#) › [Bootstrap-repository](#) › ].

If you are bootstrapping Salt clients using the WebUI, you need to ensure that the client system has Python installed before you begin. For Salt clients running SUSE Linux Enterprise Server 12 or older, you also need the `python-xml` package.



### openSUSE Leap 15 and SLES 15 and Python 3

openSUSE Leap 15 and SLE 15 use Python 3 by default. Bootstrap scripts based on Python 2 must be re-created for openSUSE Leap 15 and SLE 15 systems. If you register openSUSE Leap 15 or SLE 15 systems using Python 2, the bootstrap script fails.

## Create a Bootstrap Script

You can use the SUSE Manager WebUI to create an editable bootstrap script.

### Procedure: Creating a Bootstrap Script

1. In the SUSE Manager WebUI, navigate to **Admin › Manager Configuration › Bootstrap Script**.
2. In the **SUSE Manager Configuration - Bootstrap** dialog, uncheck the **Bootstrap using Salt** checkbox if you are installing a traditional client. For Salt clients, leave it checked.
3. The required fields are pre-populated with values derived from previous installation steps. For details on each setting, see [ **Reference › Admin ›** ].
4. Click **[Update]** create the script.
5. The bootstrap script is generated and stored on the server in the **/srv/www/htdocs/pub/bootstrap** directory. Alternatively, you can access the bootstrap script over HTTPS. Replace **example.com** with the host name of your SUSE Manager Server:

```
https://<example.com>/pub/bootstrap/bootstrap.sh
```



Do not disable SSL in your bootstrap script. Ensure that **Enable SSL** is checked in the WebUI, or that the setting **USING\_SSL=1** exists in the bootstrap script. If you disable SSL, the registration process requires custom SSL certificates. For more about custom certificates, see [ **Administration › Ssl-certs ›** ].



To register and use CentOS 6, Oracle Linux 6, Red Hat Enterprise Linux 6, or SUSE Linux Enterprise Server with Expanded Support 6 clients, you need to configure the SUSE Manager Server to support older types of SSL encryption. For more information about how to resolve this error, see **Registering Older Clients** at [ **Client-configuration › Tshoot-clients ›** ].

## Editing a Bootstrap Script

You can copy and modify the template bootstrap script you created to customize it. A minimal requirement when modifying a bootstrap script for use with SUSE Manager is the inclusion of an activation key. Most packages are signed with GPG, so you also need to have trusted GPG keys on your system to install them.

In this procedure, you need to know the exact name of your activation keys. Navigate to **Home › Overview** and, in the **Tasks** box, click **Manage Activation Keys**. All keys created for channels are listed on this page. You must enter the full name of the key you wish to use in the bootstrap script exactly as presented in the key field. For more information about activation keys, see [ **Client-configuration › Activation-keys ›** ].



## Procedure: Modifying a Bootstrap Script

1. On your SUSE Manager server, as root at the command line change to the bootstrap directory with:

```
cd /srv/www/htdocs/pub/bootstrap/
```

2. Create and rename two copies of the template bootstrap script for use with each of your clients.

```
cp bootstrap.sh bootstrap-sles12.sh
cp bootstrap.sh bootstrap-sles15.sh
```

3. Open `bootstrap-sles12.sh` for modification. Scroll down until you can see the text shown below. If `exit 1` exists in the file, comment it out by typing a hash or pound sign (#) at the beginning of the line. This activates the script. Enter the name of the key for this script in the `ACTIVATION_KEYS=` field:

```
echo "Enable this script: comment (with #'s) this block (or, at least just"
echo "the exit below)"
echo
#exit 1

# can be edited, but probably correct (unless created during initial install):
# NOTE: ACTIVATION_KEYS *must* be used to bootstrap a client machine.
ACTIVATION_KEYS=1-sles12
ORG_GPG_KEY=
```

4. When you have finished, save the file, and repeat this procedure for the second bootstrap script.

## Connect Clients

When you have finished creating your script, you can use it to register clients.

## Procedure: Running the Bootstrap Script

1. On the SUSE Manager Server, log in as root. At the command prompt, and change to the bootstrap directory:

```
cd /srv/www/htdocs/pub/bootstrap/
```

2. Run this command to execute the bootstrap script on the client; replace `EXAMPLE.COM` with the host name of your client:

```
cat bootstrap-sles12.sh | ssh root@EXAMPLE.COM /bin/bash
```

3. Alternatively, on the client, run this command:

```
curl -sks https://server_hostname/pub/bootstrap/bootstrap-sles12.sh | /bin/bash
```



To avoid problems, make sure the bootstrap script is executed using `bash`.

The script downloads the required dependencies located in the repositories directory you created earlier. When the script has finished running, you can check that your client is registered correctly by opening the SUSE Manager WebUI and navigating to **Systems > Overview** to ensure the new client is listed.



When new packages or updates are installed on the client using SUSE Manager, any end user license agreements (EULAs) are automatically accepted. To review a package EULA, open the package detail page in the WebUI.

## Register on the Command Line (Salt)

In most cases, Salt clients are registered accurately with the default bootstrap methods. However, you can use Salt to register the client to the SUSE Manager Server manually by editing the Salt minion file on the client, and providing the fully qualified domain name (FQDN) of the server. This method uses ports 4505 and 4506 inbound to the server. This method requires no configuration on the SUSE Manager Server aside from ensuring that these ports are open.



Registering on the command line is also possible with traditional clients, but it requires more steps. It is not covered here. Use the bootstrap script procedure to register traditional clients. For more information, see [registration-bootstrap.pdf](#).

This procedure requires that you have installed the `salt-minion` package on the Salt client before registration. For SLE 12 based clients, you also must have activated the **Advanced Systems Management** module.

### Procedure: Registering Clients with Salt Minion Configuration File

1. On the Salt client, open the `minion` configuration file. The configuration file is either located at:

```
/etc/salt/minion
```

or:

```
/etc/salt/minion.d/NAME.conf
```

2. In the file add or edit the FQDN of the SUSE Manager Server or Proxy, and the activation key if any. Also add the other configuration parameters listed below.

```
master: SERVER.EXAMPLE.COM

grains:
  susemanager:
    activation_key: "<Activation_Key_Name>"

server_id_use_crc: adler32
enable_legacy_startup_events: False
enable_fqdns_grains: False
```

3. Restart the `salt-minion` service:

```
systemctl restart salt-minion
```

4. On the SUSE Manager Server, accept the new client key; replace `<client>` with the name of your client:

```
salt-key -a '<client>'
```

For more information about the `/etc/salt/minion` configuration file, see <https://docs.saltstack.com/en/latest/ref/configuration/minion.html>.



To register and use CentOS 6, Oracle Linux 6, Red Hat Enterprise Linux 6, or SUSE Linux Enterprise Server with Expanded Support 6 clients, you need to configure the SUSE Manager Server to support older types of SSL encryption. For more information about how to resolve this error, see [Registering Older Clients](#) at [ [Client-configuration](#) › [Tshoot-clients](#) › ].

## Register Clients to a Proxy

Proxy servers can act as a broker and package cache for both Salt and traditional clients. Registering clients to a SUSE Manager Proxy is similar to registering them directly to the SUSE Manager Server, with a few key differences.

These sections contain information on registering Salt clients to a proxy using the WebUI, commands on the command line, or a bootstrap script. There is also information on registering traditional clients using a bootstrap script.

Within the WebUI, proxy pages show information about both Salt and traditional clients. You can see a list of clients that are connected to a proxy by clicking the name of the proxy in **Systems > System List > Proxy**, then select the **Proxy** subtab of the **Details** tab.

A list of chained proxies for a Salt client can be seen by clicking the name of the client in **Systems > All**, then select the **Connection** subtab of the **Details** tab.

If you decide to move any of your clients between proxies or the server you need to repeat the registration process from the beginning.

## Register Clients to a Proxy in the WebUI

You can register Salt clients to a SUSE Manager Proxy using the WebUI.



A bootstrap repository is needed for non-SLE clients in general and for SLE clients before version 15. A bootstrap offers packages for installing Salt on clients and for registering Salt or traditional clients. For information about creating a bootstrap repository, see [ **Client-configuration > Bootstrap-repository >** ].

### Procedure: Registering Clients to a Proxy in the WebUI

1. In the SUSE Manager WebUI, navigate to **Systems > Bootstrapping**.
2. In the **Host** field, type the fully qualified domain name (FQDN) of the client to be bootstrapped.
3. In the **SSH Port** field, type the SSH port number to use to connect and bootstrap the client. By default, the SSH port is **22**.
4. In the **User** field, type the username to log in to the client. By default, the username is **root**.
5. In the **Authentication Method** field, select the authentication method to use for bootstrapping the client.
  - For password authentication, in the **Password** field, type password to log in to the client.
  - For SSH Private key authentication, enter the private key and the associated passphrase. The key is only stored for as long as the bootstrapping process takes to complete.
6. In the **Activation Key** field, select the activation key that is associated with the software channel you want to use to bootstrap the client.
7. In the **Proxy** field, select the proxy server you want to register to.
8. By default, the **Disable SSH Strict Key Host Checking** checkbox is selected. This allows the bootstrap process to automatically accept SSH host keys without requiring you to manually authenticate.
9. OPTIONAL: Check the **Manage System Completely via SSH** checkbox. If you check this option, the client is configured to use SSH for its connection to the server, and no other connection

method is configured.

10. Click **[Bootstrap]** to begin registration.

When the bootstrap process has completed, your client is listed at **Systems > System List**.

## Register on the Command Line (Salt)

Instead of the WebUI, you can use the command line to register a Salt client to a proxy. This procedure requires that you have installed the Salt package on the Salt client before registration. For SLE 12 based clients, you also must have activated the **Advanced Systems Management** module.



Registering traditional clients on the command line is also possible, but it requires more steps. It is not covered here. Use the bootstrap script procedure to register traditional clients. For more information, see [client-proxy-script.pdf](#).

## Procedure: Registering Clients to a Proxy Using the Command Line

1. Choose a client configuration file located at:

```
/etc/salt/minion
```

or:

```
/etc/salt/minion.d/NAME.conf
```

This is sometimes also called a minion file.

2. Add the proxy FQDN as the **master** to the client configuration file:

```
master: PROXY123.EXAMPLE.COM
```

3. Restart the **salt-minion** service:

```
systemctl restart salt-minion
```

4. On the server, accept the new client key; replace **<client>** with the name of your client:

```
salt-key -a '<client>'
```

## Registering with a Bootstrap Script (Salt and Traditional)

Registering clients (either traditional or Salt) via SUSE Manager Proxy with a bootstrap script is done almost the same way as registering clients directly with the SUSE Manager Server. The difference is that you create the bootstrap script on the SUSE Manager Proxy with a command line tool. The bootstrap script then deploys all necessary information to the clients. The bootstrap script requires some parameters (such as activation keys or GPG keys) that depend on your specific setup.

### Procedure: Registering Clients to a Proxy with a Bootstrap Script

1. Create a client activation key on the SUSE Manager server using the WebUI. For more information, see [ [Client-configuration](#) › [Activation-keys](#) › ].
2. On the proxy, execute the `mgr-bootstrap` command line tool as root. If needed, use the additional command line switches to tune your bootstrap script. To install a traditional client instead of a Salt client, ensure you use the `--traditional` switch.

To view available options type `mgr-bootstrap --help` from the command line:

```
# mgr-bootstrap --activation-keys=key-string
```

3. Optional: edit the resulting bootstrap script.
4. Execute the bootstrap script on the clients.

## Other SUSE Client Registration

You can register openSUSE and SUSE Linux Enterprise Server with Expanded Support clients to your SUSE Manager Server. The method and details varies depending on the operating system of the client.

Before you start, ensure that the client has the date and time synchronized correctly with the SUSE Manager Server.

You must also have created an activation key. For more information about creating activation keys, see [ [Client-configuration](#) › [Activation-keys](#) › ].



Do not register a SUSE Manager Server to itself. The SUSE Manager Server must be managed individually or by using another separate SUSE Manager Server. For more information about using multiple servers, see [ [Large-deployments](#) › [Multi-server](#) › ].

## Registering SUSE Linux Enterprise Clients

This section contains information about registering clients running SUSE Linux Enterprise operating systems.

### Add Software Channels

Before you register SUSE Linux Enterprise clients to your SUSE Manager Server, check that you have the SUSE Linux Enterprise product enabled, and the required channels are fully synchronized.

The products you need for this procedure are:

**Table 10. SLE Products - WebUI**

OS Version	Product Name
SUSE Linux Enterprise Server 15 SP1	SUSE Linux Enterprise Server 15 SP1 x86_64
SUSE Linux Enterprise Server 15 SP2	SUSE Linux Enterprise Server 15 SP2 x86_64
SUSE Linux Enterprise Server 15 SP3	SUSE Linux Enterprise Server 15 SP3 x86_64

### Procedure: Adding Software Channels

1. In the SUSE Manager WebUI, navigate to **Admin** › **Setup Wizard** › **Products**.
2. Locate the appropriate products for your client operating system and architecture using the search bar, and check the appropriate product. This automatically checks all required

channels. Click the arrow to see the complete list of related products, and ensure that any extra products you require are checked.

3. Click **[Add Products]** and wait until the products have finished synchronizing.

## Check Synchronization Status

### Procedure: Checking Synchronization Progress

1. In the SUSE Manager WebUI, navigate to **Admin > Setup Wizard** and select the **Products** tab. This dialog displays a completion bar for each product when they are being synchronized.
2. Alternatively, you can navigate to **Software > Manage > Channels**, then click the channel associated to the repository. Navigate to the **Repositories** tab, then click **Sync** and check **Sync Status**.

### Procedure: Checking Synchronization Progress from the Command Prompt

1. At the command prompt on the SUSE Manager Server, as root, use the **tail** command to check the synchronization log file:

```
tail -f /var/log/rhn/reposync/<channel-label>.log
```

2. Each child channel generates its own log during the synchronization progress. You need to check all the base and child channel log files to be sure that the synchronization is complete.



SUSE Linux Enterprise channels can be very large. Synchronization can sometimes take several hours.

## Register Clients

To register your SUSE Linux Enterprise clients, you need a bootstrap repository. By default, bootstrap repositories are automatically created, and regenerated daily for all synchronized products. You can manually create the bootstrap repository from the command prompt, using this command:

```
mgr-create-bootstrap-repo --with-custom-channels
```

For more information on registering your clients, see [ [Client-configuration > Registration-overview >](#)  ].



## Registering openSUSE Clients

This section contains information about registering Salt clients running openSUSE operating systems. SUSE Manager supports openSUSE Leap 15 clients using Salt. Traditional clients are not supported.

Bootstrapping is supported for starting openSUSE clients and performing initial state runs such as setting repositories and performing profile updates.

### Add Software Channels

Before you register openSUSE clients to your SUSE Manager Server, check that you have the openSUSE product enabled, and the required channels are fully synchronized.

The products you need for this procedure are:

**Table 11. OpenSUSE Products - WebUI**

OS Version	Product Name
openSUSE Leap 15.2	openSUSE Leap 15.2 x86_64
openSUSE Leap 15.3	openSUSE Leap 15.3 x86_64

### Procedure: Adding Software Channels

1. In the SUSE Manager WebUI, navigate to **Admin › Setup Wizard › Products**.
2. Locate the appropriate products for your client operating system and architecture using the search bar, and check the appropriate product. This will automatically check all required channels. Click the arrow to see the complete list of related products, and ensure that any extra products you require are checked.
3. Click **[Add Products]** and wait until the products have finished synchronizing.

Alternatively, you can add channels at the command prompt. The channels you need for this procedure are:

**Table 12. OpenSUSE Channels - CLI**

OS Version	Base Channel
openSUSE Leap 15.2	opensuse-leap-15.2-pool
openSUSE Leap 15.3	opensuse-leap-15.3-pool

### Procedure: Adding Software Channels at the Command Prompt

1. At the command prompt on the SUSE Manager Server, as root, use the **mgr-sync** command

to add the appropriate channels:

```
mgr-sync add channel <channel_label_1>  
mgr-sync add channel <channel_label_2>  
mgr-sync add channel <channel_label_n>
```

2. Synchronization starts automatically. If you want to synchronize the channels manually, use:

```
mgr-sync sync --with-children <channel_name>
```

3. Ensure the synchronization is complete before continuing.

## Check Synchronization Status

### Procedure: Checking Synchronization Progress

1. In the SUSE Manager WebUI, navigate to **Admin** › **Setup Wizard** and select the **Products** tab. This dialog displays a completion bar for each product when they are being synchronized.
2. Alternatively, you can navigate to **Software** › **Manage** › **Channels**, then click the channel associated to the repository. Navigate to the **Repositories** tab, then click **Sync** and check **Sync Status**.

### Procedure: Checking Synchronization Progress from the Command Prompt

1. At the command prompt on the SUSE Manager Server, as root, use the **tail** command to check the synchronization log file:

```
tail -f /var/log/rhn/reposync/<channel-label>.log
```

2. Each child channel generates its own log during the synchronization progress. You need to check all the base and child channel log files to be sure that the synchronization is complete.



openSUSE channels can be very large. Synchronization can sometimes take several hours.

## Register Clients

To register your openSUSE clients, you need a bootstrap repository. By default, bootstrap repositories are automatically created, and regenerated daily for all synchronized products. You can manually create the bootstrap repository from the command prompt, using this command:

```
mgr-create-bootstrap-repo --with-custom-channels
```

For more information on registering your clients, see [ [Client-configuration](#) › [Registration-overview](#) › ].

## Registering SUSE Linux Enterprise Server with Expanded Support Clients

This section contains information about registering traditional and Salt clients running SUSE Linux Enterprise Server with Expanded Support (Expanded Support) operating systems. Expanded Support clients are based on Red Hat Enterprise Linux or CentOS. They are sometimes also called SLESES, RES or Red Hat Expanded Support.

The Expanded Support software channels provided by SUSE only provide updates to packages, they do not provide the packages themselves. To register Expanded Support clients, you need to create custom empty base and child channels on your SUSE Manager Server, then import the Red Hat or CentOS packages into the custom channels. You must obtain the initial packages directly from Red Hat or CentOS before you can apply the updates provided by the Expanded Support software channels.



You are responsible for arranging access to Red Hat or CentOS base media repositories and installation media.



You must obtain support from SUSE for all your Expanded Support systems.



Traditional clients are not available on Expanded Support 8. Expanded Support 8 clients are only supported as Salt clients.

## Add Software Channels

For Expanded Support clients, some required packages are contained on the Red Hat Enterprise Linux or CentOS installation media. You must have these packages installed before you can register a Expanded Support client.

The Expanded Support product is provided by SUSE Customer Center. This also includes the client tools package.

Before you register Expanded Support clients to your SUSE Manager Server, check that you have the corresponding Expanded Support product enabled, and the required channels are fully synchronized.

You need to select two different sets of channels, one for Expanded Support and the other for the Client Tools.

You need an activation key associated with the correct Expanded Support channels. For more

information about activation keys, see [ [Client-configuration](#) › [Activation-keys](#) › ].

The products you need for this procedure are:

**Table 13. ES Products - WebUI**

OS Version	Product Name
Expanded Support 6	SUSE Linux Enterprise Server with Expanded Support 6 x86_64
Expanded Support 7	SUSE Linux Enterprise Server with Expanded Support 7 x86_64
Expanded Support 8	RHEL or SLES ES or CentOS 8 Base and SUSE Linux Enterprise Server with Expanded Support 8 x86_64



Expanded Support 6 is now at end-of-life, and the ISO images provided in the repository are out of date. Bootstrapping new Expanded Support 6 clients using these packages will fail. If you need to bootstrap new Red Hat 6 clients, follow the troubleshooting procedure in [ [Client-configuration](#) › [Tshoot-clients](#) › ].

SUSE Manager requires tools channels that contain additional software. This procedure creates these tools channels:

**Table 14. ES Tools Channels**

OS Version	Base Channel	Tools Channel
Expanded Support 6	RHEL Expanded Support 6	RES6 SUSE-Manager-Tools x86_64
Expanded Support 7	RHEL Expanded Support 7	RES7 SUSE-Manager-Tools x86_64
Expanded Support 8	RHEL or SLES ES or CentOS 8 Base	RHEL8-Pool for x86_64

## Procedure: Adding Software Channels

1. In the SUSE Manager WebUI, navigate to **Admin** › **Setup Wizard** › **Products**.
2. Locate the appropriate products for your client operating system and architecture using the search bar, and check the appropriate product. This automatically checks all required channels. Click the arrow to see the complete list of related products, and ensure that any extra products you require are checked.

- Click **[Add Products]** and wait until the products have finished synchronizing.



Expanded Support 6 is now at end-of-life, and the ISO images provided in the repository are out of date. Bootstrapping new Expanded Support 6 clients using these packages will fail. If you need to bootstrap new Expanded Support 6 clients, follow the troubleshooting procedure in [ [Client-configuration](#) › [Tshoot-clients](#) › ].

## Procedure: Adding Software Channels

- In the SUSE Manager WebUI, navigate to **Admin** › **Setup Wizard** › **Products**.
- Locate the appropriate products for your client operating system and architecture using the search bar, and check the appropriate product. This will automatically check all required channels. Click the arrow to see the complete list of related products, and ensure that any extra products you require are checked.
- Click **[Add Products]** and wait until the products have finished synchronizing.



The AppStream repository provides modular packages. This results in the SUSE Manager WebUI showing incorrect package information. You cannot perform package operations such as installing or upgrading directly from modular repositories using the WebUI or API.

You can use the AppStream filter with content lifecycle management (CLM) to transform modular repositories into regular repositories. Alternatively, you can use Salt states to manage modular packages on Salt clients, or use the `dnf` command on the client. For more information about CLM, see [ [Administration](#) › [Content-lifecycle](#) › ].

## Add Base Media

The base Expanded Support channel does not contain any packages, because SUSE does not provide Red Hat Enterprise Linux or CentOS base media. You need to obtain base media from Red Hat or CentOS, which you can add as a child channel to the Expanded Support parent channel. To ensure you have all the packages you need, use a full DVD image, not a minimal or JeOS image.

You can use SUSE Manager custom channels to set up the Red Hat Enterprise Linux or CentOS media. All packages on the base media must be mirrored into a child channel.

You can freely choose the names for the channels.

## Procedure: Creating Custom Channels

- On the SUSE Manager Server WebUI, navigate to **Software** › **Manage** › **Channels**.

2. Click **[Create Channel]** and set the appropriate parameters for the channels.
3. In the **Parent Channel** field, select the appropriate base channel.
4. Click **[Create Channel]**.
5. Repeat for all channels you need to create. There should be one custom channel for each custom repository.

You can check that you have created all the appropriate channels and repositories, by navigating to **Software > Channel List > All**.



For Red Hat 8 clients, add both the Base and AppStream channels. You require packages from both channels. If you do not add both channels, you cannot create the bootstrap repository, due to missing packages.

### Procedure: Adding Base Media to Custom Channels

1. On the SUSE Manager Server, at the command prompt, as root, copy the base media image to the **/tmp/** directory.
2. Create a directory to contain the media content. Replace **<os\_name>** with either **sleses6**, **sleses7**, or **sleses8**:

```
mkdir -p /srv/www/htdocs/pub/<os_name>
```

3. Mount the image:

```
mount -o loop /tmp/<iso_filename> /srv/www/htdocs/pub/<os_name>
```

4. Import the packages into the child channel you created earlier:

```
spacewalk-repo-sync -c <channel-label> -u /srv/www/htdocs/pub/<os_name>
```

### OPTIONAL: Add Base Media from a Content URL

Alternatively, if you have access to a content URL provided by Red Hat CDN or CentOS, you can create a custom repository to mirror the packages.

The details you need for this procedure are:

### Table 15. ES Custom Repository Settings

Option	Parameter
Repository URL	The content URL provided by Red Hat CDN or CentOS
Has Signed Metadata?	Uncheck all Red Hat Enterprise repositories
SSL CA Certificate	<code>redhat-uep</code> (Red Hat only)
SSL Client Certificate	<code>Entitlement-Cert-date</code> (Red Hat only)
SSL Client Key	<code>Entitlement-Key-date</code> (Red Hat only)

## Procedure: Creating Custom Repositories

1. On the SUSE Manager Server WebUI, navigate to **Software › Manage › Repositories**.
2. Click **[Create Repository]** and set the appropriate parameters for the `main` repository.
3. Click **[Create Repository]**.
4. Repeat for all repositories you need to create.

When you have created all the channels, you can associate them with the repositories you created:

## Procedure: Associating Channels with Repositories

1. On the SUSE Manager Server WebUI, navigate to **Software › Manage › Channels**, and click the channel to associate.
2. Navigate to the `Repositories` tab, and check the repository to associate with this channel.
3. Click **[Update Repositories]** to associate the channel and the repository.
4. Repeat for all channels and repositories you need to associate.
5. OPTIONAL: Navigate to the `Sync` tab to set a recurring schedule for synchronization of this repository.
6. Click **[Sync Now]** to begin synchronization immediately.

## Check Synchronization Status

### Procedure: Checking Synchronization Progress

1. In the SUSE Manager WebUI, navigate to **Admin › Setup Wizard** and select the `Products` tab. This dialog displays a completion bar for each product when they are being synchronized.
2. Alternatively, you can navigate to **Software › Manage › Channels**, then click the channel associated to the repository. Navigate to the `Repositories` tab, then click `Sync` and check `Sync Status`.

## Procedure: Checking Synchronization Progress from the Command Prompt

1. At the command prompt on the SUSE Manager Server, as root, use the `tail` command to check the synchronization log file:

```
tail -f /var/log/rhn/reposync/<channel-label>.log
```

2. Each child channel generates its own log during the synchronization progress. You need to check all the base and child channel log files to be sure that the synchronization is complete.



The Expanded Support channels can be very large. The initial channel synchronization can sometimes take up to several hours.

When the initial synchronization is complete, we recommended you clone the channel before you work with it. This gives you a backup of the original synchronization data.

## Register Expanded Support Clients

Your Expanded Support clients are now ready to be registered.

For more information on registering your clients, see [ [Client-configuration > Registration-overview >](#) ].



To register and use SUSE Linux Enterprise Server with Expanded Support 6 clients, you need to configure the SUSE Manager Server to support older types of SSL encryption. For more information about how to resolve this error, see [Registering Older Clients](#) at [ [Client-configuration > Tshoot-clients >](#) ].



# Red Hat Client Registration

You can register Red Hat Enterprise Linux clients to your SUSE Manager Server using either the Red Hat content delivery network (CDN), or Red Hat update infrastructure (RHUI). The method and details varies depending on the operating system of the client.

Before you start, ensure that the client has the date and time synchronized correctly with the SUSE Manager Server.

You must also have created an activation key. For more information about creating activation keys, see [ [Client-configuration > Activation-keys >](#) ].

## Registering Red Hat Enterprise Linux Clients with CDN

If you are running Red Hat Enterprise Linux clients directly, rather than using SUSE Linux Enterprise Server with Expanded Support, you need to use Red Hat sources to retrieve and update packages. This section contains information about using the Red Hat content delivery network (CDN) to register traditional and Salt clients running Red Hat Enterprise Linux operating systems.

For information about using Red Hat update infrastructure (RHUI) instead, see [ [Client-configuration > Clients-rh-rhui >](#) ].



Red Hat Enterprise Linux clients are based on Red Hat and are unrelated to SUSE Linux Enterprise Server with Expanded Support, RES, Red Hat, or SUSE Linux Enterprise Server. You are responsible for arranging access to Red Hat base media repositories and RHEL installation media, as well as connecting SUSE Manager Server to the Red Hat content delivery network. You must obtain support from Red Hat for all your RHEL systems. If you do not do this, you might be violating your terms with Red Hat.



Traditional clients are available on Red Hat Enterprise Linux 6 and 7 only. Red Hat Enterprise Linux 8 clients are supported as Salt clients.

## Import Entitlements and Certificates

Red Hat clients require a Red Hat certificate authority (CA) and entitlement certificate, and an entitlement key.

Entitlement certificates are embedded with expiration dates, which match the length of the support subscription. To avoid disruption, you need to repeat this process at the end of every support subscription period.

Red Hat supply a subscription manager tool to manage subscription assignments. It runs locally

to track installed products and subscriptions. Clients must be registered with the subscription manager to obtain certificates.

Red Hat clients use a URL to replicate repositories. The URL changes depending on where the Red Hat client is registered.

Red Hat clients can be registered in three different ways:

- Red Hat content delivery network (CDN) at redhat.com
- Red Hat Satellite Server
- Red Hat update infrastructure (RHUI) in the cloud

This guide covers clients registered to Red Hat CDN. You must have at least one system registered to the CDN, with an authorized subscription for repository content.

For information about using Red Hat update infrastructure (RHUI) instead, see [ [Client-configuration > Clients-rh-rhui >](#)  ].



Satellite certificates for client systems require a Satellite server and subscription. Clients using Satellite certificates are not supported with SUSE Manager Server.



Entitlement certificates are embedded with expiration dates, which match the length of the support subscription. To avoid disruption, you need to repeat this process at the end of every support subscription period.

Red Hat supplies the subscription-manager tool to manage subscription assignments. It runs locally on the client system to track installed products and subscriptions. Register to redhat.com with subscription-manager, then follow this procedure to obtain certificates.

## Procedure: Registering Clients to Subscription Manager

1. On the client system, at the command prompt, register with the subscription manager tool:

```
subscription-manager register
```

Enter your Red Hat Portal username and password when prompted.

2. Run command:

```
subscription-manager activate
```

3. Copy your entitlement certificate and key from the client system, to a location that the SUSE

Manager Server can access:

```
cp /etc/pki/entitlement/ /<example>/entitlement/
```



Your entitlement certificate and key both have a file extension of `.pem`. The key also has `key` in the filename.

4. Copy the Red Hat CA Certificate file from the client system, to the same web location as the entitlement certificate and key:

```
cp /etc/rhsm/ca/redhat-uep.pem /example/entitlement
```

To manage repositories on your Red Hat client, you need to import the CA and entitlement certificates to the SUSE Manager Server. This requires that you perform the import procedure three times, to create three entries: one each for the entitlement certificate, the entitlement key, and the Red Hat certificate.

## Procedure: Importing Certificates to the Server

1. On the SUSE Manager Server WebUI, navigate to **Systems** › **Autoinstallation** › **GPG and SSL Keys**.
2. Click **[Create Stored Key/Cert]** and set these parameters for the entitlement certificate:
  - In the **Description** field, type `Entitlement-Cert-date`.
  - In the **Type** field, select **SSL**.
  - In the **Select file to upload** field, browse to the location where you saved the entitlement certificate, and select the `.pem` certificate file.
3. Click **[Create Key]**.
4. Click **[Create Stored Key/Cert]** and set these parameters for the entitlement key:
  - In the **Description** field, type `Entitlement-key-date`.
  - In the **Type** field, select **SSL**.
  - In the **Select file to upload** field, browse to the location where you saved the entitlement key, and select the `.pem` key file.
5. Click **[Create Key]**.
6. Click **[Create Stored Key/Cert]** and set these parameters for the Red Hat certificate:
  - In the **Description** field, type `redhat-uep`.
  - In the **Type** field, select **SSL**.
  - In the **Select file to upload** field, browse to the location where you saved the Red Hat

certificate, and select the certificate file.

7. Click **[Create Key]**.

## Prepare Custom Repositories and Channels

To mirror the software from the Red Hat CDN, you need to create custom channels and repositories in SUSE Manager that are linked to the CDN by a URL. You must have entitlements to these products in your Red Hat Portal for this to work correctly. You can use the subscription manager tool to get the URLs of the repositories you want to mirror:

```
subscription-manager repos
```

You can use these repository URLs to create custom repositories. This allows you to mirror only the content you need to manage your clients.



You can only create custom versions of Red Hat repositories if you have the correct entitlements in your Red Hat Portal.

The details you need for this procedure are:

**Table 16. Red Hat Custom Repository Settings**

Option	Setting
Repository URL	The content URL provided by Red Hat CDN
Has Signed Metadata?	Uncheck all Red Hat Enterprise repositories
SSL CA Certificate	<code>redhat-uep</code>
SSL Client Certificate	<code>Entitlement-Cert-date</code>
SSL Client Key	<code>Entitlement-Key-date</code>

### Procedure: Creating Custom Repositories

1. On the SUSE Manager Server WebUI, navigate to **Software > Manage > Repositories**.
2. Click **[Create Repository]** and set the appropriate parameters for the `main` repository.
3. Click **[Create Repository]**.
4. Repeat for all repositories you need to create.

The channels you need for this procedure are:

**Table 17. Red Hat Custom Channels**

OS Version	Base Product	Base Channel
Red Hat 6	RHEL6-Pool for x86_64	rhel6-pool-x86_64
Red Hat 7	RHEL7-Pool for x86_64	rhel7-pool-x86_64
Red Hat 8	RHEL8-Pool for x86_64	rhel8-pool-x86_64



Red Hat 6 is now at end-of-life, and the ISO images provided in the repository are out of date. Bootstrapping new Red Hat 6 clients using these packages will fail. If you need to bootstrap new Red Hat 6 clients, follow the troubleshooting procedure in [ [Client-configuration](#) › [Tshoot-clients](#) › ].

## Procedure: Creating Custom Channels

1. On the SUSE Manager Server WebUI, navigate to **Software** › **Manage** › **Channels**.
2. Click **[Create Channel]** and set the appropriate parameters for the channels.
3. In the **Parent Channel** field, select the appropriate base channel.
4. Click **[Create Channel]**.
5. Repeat for all channels you need to create. There should be one custom channel for each custom repository.

You can check that you have created all the appropriate channels and repositories, by navigating to **Software** › **Channel List** › **All**.



For Red Hat 8 clients, add both the Base and AppStream channels. You require packages from both channels. If you do not add both channels, you cannot create the bootstrap repository, due to missing packages.

When you have created all the channels, you can associate them with the repositories you created:

## Procedure: Associating Channels with Repositories

1. On the SUSE Manager Server WebUI, navigate to **Software** › **Manage** › **Channels**, and click the channel to associate.
2. Navigate to the **Repositories** tab, and check the repository to associate with this channel.
3. Click **[Update Repositories]** to associate the channel and the repository.
4. Repeat for all channels and repositories you need to associate.
5. OPTIONAL: Navigate to the **Sync** tab to set a recurring schedule for synchronization of this repository.

6. Click **[Sync Now]** to begin synchronization immediately.

## Add Software Channels

Before you register Red Hat clients to your SUSE Manager Server, check that you have the Red Hat product enabled, and the required channels are fully synchronized.

Your SUSE Manager subscription entitles you to the tools channels for SUSE Linux Enterprise Server with Expanded Support (also known as Red Hat Expanded Support or RES). You must use the client tools channel to create the bootstrap repository. This procedure applies to both Salt and traditional clients.

The products you need for this procedure are:

**Table 18. Red Hat Products - WebUI**

OS Version	Product Name
Red Hat 6	RHEL6 Base x86_64
Red Hat 7	RHEL7 Base x86_64
Red Hat 8	RHEL or SLES ES or CentOS 8 Base



Red Hat 6 is now at end-of-life, and the ISO images provided in the repository are out of date. Bootstrapping new Red Hat 6 clients using these packages will fail. If you need to bootstrap new Red Hat 6 clients, follow the troubleshooting procedure in [ [Client-configuration > Tshoot-clients >](#) ].

## Procedure: Adding Software Channels

1. In the SUSE Manager WebUI, navigate to **Admin > Setup Wizard > Products**.
2. Locate the appropriate products for your client operating system and architecture using the search bar, and check the appropriate product. This automatically checks all required channels. Click the arrow to see the complete list of related products, and ensure that any extra products you require are checked.
3. Click **[Add Products]** and wait until the products have finished synchronizing.



The AppStream repository provides modular packages. This results in the SUSE Manager WebUI showing incorrect package information. You cannot perform package operations such as installing or upgrading directly from modular repositories using the WebUI or API.

You can use the AppStream filter with content lifecycle management (CLM) to transform modular repositories into regular repositories. Alternatively, you can use Salt states to manage modular packages on Salt clients, or use the `dnf` command on the client. For more information about CLM, see [ [Administration > Content-lifecycle >](#) ].

## Check Synchronization Status

### Procedure: Checking Synchronization Progress

1. In the SUSE Manager WebUI, navigate to **Admin > Setup Wizard** and select the **Products** tab. This dialog displays a completion bar for each product when they are being synchronized.
2. Alternatively, you can navigate to **Software > Manage > Channels**, then click the channel associated to the repository. Navigate to the **Repositories** tab, then click **Sync** and check **Sync Status**.

### Procedure: Checking Synchronization Progress from the Command Prompt

1. At the command prompt on the SUSE Manager Server, as root, use the `tail` command to check the synchronization log file:

```
tail -f /var/log/rhn/reposync/<channel-label>.log
```

2. Each child channel generates its own log during the synchronization progress. You need to check all the base and child channel log files to be sure that the synchronization is complete.



Red Hat Enterprise Linux channels can be very large. Synchronization can sometimes take several hours.

### Procedure: OPTIONAL: Creating a Salt State to Deploy Configuration Files

1. On the SUSE Manager Server WebUI, navigate to **Configuration > Channels**.
2. Click **[Create State Channel]**.
  - In the **Name** field, type `subscription-manager: disable yum plugins`.
  - In the **Label** field, type `subscription-manager-disable-yum-plugins`.
  - In the **Description** field, type `subscription-manager: disable yum plugins`.

- In the **SLS Contents** field, leave it empty.
- 3. Click **[Create Config Channel]**
- 4. Click **[Create Configuration File]**
  - In the **Filename/Path** field type `/etc/yum/pluginconf.d/subscription-manager.conf`.
  - In the **File Contents** field type:

```
[main]
enabled=0
```

1. Click **[Create Configuration File]**
2. Take note of the value of the field **Salt Filesystem Path**.
3. Click on the name of the Configuration Channel.
4. Click on **View/Edit 'init.sls' File**
  - In the **File Contents** field, type:

```
configure_subscription-manager-disable-yum-plugins:
  cmd.run:
    - name: subscription-manager config --rhsm.auto_enable_yum_plugins=0
    - watch:
      - file: /etc/yum/pluginconf.d/subscription-manager.conf
  file.managed:
    - name: /etc/yum/pluginconf.d/subscription-manager.conf
    - source: salt:///etc/yum/pluginconf.d/subscription-manager.conf
```

1. Click **[Update Configuration File]**.



The **Creating a Salt State to Deploy Configuration File** procedure is optional.

## Procedure: Creating a System Group for Red Hat Enterprise Linux Clients

1. On the SUSE Manager Server WebUI, navigate to **Systems > System Groups**.
2. Click **[Create Group]**
  - In the **Name** field, type `rhel-systems`.
  - In the **Description** field, type `All RHEL systems`.
3. Click **[Create Group]**.
4. Click **States** tab.
5. Click **Configuration Channels** tab.
6. Type `subscription-manager: disable yum plugins` at the search box.



7. Click **[Search]** to see the state.
8. Click the checkbox for the state at the **Assign** column.
9. Click **[Save changes]**.
10. Click **[Confirm]**.

If you already have RHEL systems added to SUSE Manager, assign them to the new system group, and then apply the highstate.

## Procedure: Adding the System Group to Activation Keys

You need to modify the activation keys you used for RHEL systems to include the system group created above.

1. On the SUSE Manager Server WebUI, navigate to **Systems > Activation Keys**.
2. For each the Activation Keys you used for RHEL systems, click on it and:
3. Navigate to the **Groups** tab, and the **Join** subtab.
4. Check **Select rhel-systems**.
5. Click **[Join Selected Groups]**.

## Register Clients

To register your Red Hat clients, you need a bootstrap repository. By default, bootstrap repositories are automatically created, and regenerated daily for all synchronized products. You can manually create the bootstrap repository from the command prompt, using this command:

```
mgr-create-bootstrap-repo --with-custom-channels
```

For more information on registering your clients, see [ [Client-configuration > Registration-overview >](#) ].



To register and use Red Hat Enterprise Linux 6 clients, you need to configure the SUSE Manager Server to support older types of SSL encryption. For more information about how to resolve this error, see **Registering Older Clients** at [ [Client-configuration > Tshoot-clients >](#) ].

## Registering Red Hat Enterprise Linux Clients with RHUI

If you are running Red Hat Enterprise Linux clients directly, rather than using SUSE Linux Enterprise Server with Expanded Support, you need to use Red Hat sources to retrieve and update packages. This section contains information about using Red Hat update infrastructure (RHUI) to register traditional and Salt clients running Red Hat Enterprise Linux operating systems.

If you are running your clients in a public cloud, such as Amazon EC2, use this method.

It is possible to use RHUI in conjunction with the Red Hat content delivery network (CDN) to manage your Red Hat Enterprise Linux subscriptions. For information about using Red Hat CDN, see [ [Client-configuration > Clients-rh-cdn >](#)  ].



Red Hat Enterprise Linux clients are based on Red Hat and are unrelated to SUSE Linux Enterprise Server with Expanded Support, RES, or SUSE Linux Enterprise Server. You are responsible for connecting SUSE Manager Server to the Red Hat update infrastructure. All clients that get updates using this RHUI certificate need to be correctly licensed, please check with your cloud provider and the Red Hat terms of service for more information.



When Red Hat Enterprise Linux clients registered with RHUI are switched off, Red Hat might declare the certificate invalid. In this case, you need to turn the client on again, or get a new RHUI certificate.



Traditional clients are available on Red Hat Enterprise Linux 6 and 7 only. Red Hat Enterprise Linux 8 clients are supported as Salt clients.

## Import Entitlements and Certificates

Red Hat clients require a Red Hat certificate authority (CA) and entitlement certificate, and an entitlement key.

Red Hat clients use a URL to replicate repositories. The URL changes depending on where the Red Hat client is registered.

Red Hat clients can be registered in three different ways:

- Red Hat content delivery network (CDN) at redhat.com
- Red Hat Satellite Server
- Red Hat update infrastructure (RHUI) in the cloud

This guide covers clients registered to Red Hat update infrastructure (RHUI). You must have at least one system registered to RHUI, with an authorized subscription for repository content.

For information about using Red Hat content delivery network (CDN) instead, see [ [Client-configuration > Clients-rh-cdn >](#)  ].



Satellite certificates for client systems require a Satellite server and subscription. Clients using Satellite certificates are not supported with SUSE Manager Server.

The entitlement certificates and keys need to be copied from the client system to a location that the SUSE Manager Server can access.

Your entitlement certificate and the Red Hat CA Certificate file have file extensions of `.cert`. The key has a file extension of `.key`.

## Procedure: Copying Certificates to the Server

1. Copy your entitlement certificate and key from the client system, to a location that the SUSE Manager Server can access:

```
cp /etc/pki/rhui/product/content-<version>.cert /<example>/entitlement/  
cp /etc/pki/rhui/content-<version>.key /<example>/entitlement/
```

2. Copy the Red Hat CA Certificate file from the client system, to the same location as the entitlement certificate and key:

```
cp /etc/pki/rhui/cdn.redhat.com-chain.crt /<example>/entitlement
```

To manage repositories on your Red Hat client, you need to import the CA and entitlement certificates to the SUSE Manager Server. This requires that you perform the import procedure three times, to create three entries: one each for the entitlement certificate, the entitlement key, and the Red Hat certificate.

## Procedure: Importing Certificates to the Server

1. On the SUSE Manager Server WebUI, navigate to **Systems** › **Autoinstallation** › **GPG and SSL Keys**.
2. Click **[Create Stored Key/Cert]** and set these parameters for the entitlement certificate:
  - In the **Description** field, type **Entitlement-Cert-Date**.
  - In the **Type** field, select **SSL**.
  - In the **Select file to upload** field, browse to the location where you saved the entitlement certificate, and select the `.cert` certificate file.
3. Click **[Create Key]**.
4. Click **[Create Stored Key/Cert]** and set these parameters for the entitlement key:
  - In the **Description** field, type **Entitlement-Key-Date**.

- In the **Type** field, select **SSL**.
  - In the **Select file to upload** field, browse to the location where you saved the entitlement key, and select the **.key** key file.
5. Click **[Create Key]**.
  6. Click **[Create Stored Key/Cert]** and set these parameters for the Red Hat certificate:
    - In the **Description** field, type **redhat-cert**.
    - In the **Type** field, select **SSL**.
    - In the **Select file to upload** field, browse to the location where you saved the Red Hat certificate, and select the certificate file.
  7. Click **[Create Key]**.

## Prepare Custom Repositories and Channels

To mirror the software from RHUI, you need to create custom channels and repositories in SUSE Manager that are linked to RHUI by a URL. You must have entitlements to these products in your Red Hat Portal for this to work correctly. You can use the `yum` utility to get the URLs of the repositories you want to mirror:

```
yum repolist -v | grep baseurl
```

You can use these repository URLs to create custom repositories. This allows you to mirror only the content you need to manage your clients.



You can only create custom versions of Red Hat repositories if you have the correct entitlements in your Red Hat Portal.

The details you need for this procedure are:

**Table 19. Red Hat Custom Repository Settings**

Option	Setting
Repository URL	The content URL provided by RHUI
Has Signed Metadata?	Uncheck all Red Hat Enterprise repositories
SSL CA Certificate	<b>redhat-cert</b>
SSL Client Certificate	<b>Entitlement-Cert-Date</b>
SSL Client Key	<b>Entitlement-Key-Date</b>

## Procedure: Creating Custom Repositories

1. On the SUSE Manager Server WebUI, navigate to **Software › Manage › Repositories**.
2. Click **[Create Repository]** and set the appropriate parameters for the **main** repository.
3. Click **[Create Repository]**.
4. Repeat for all repositories you need to create.

The channels you need for this procedure are:

**Table 20. Red Hat Custom Channels**

OS Version	Base Product	Base Channel
Red Hat 6	RHEL6-Pool for x86_64	rhel6-pool-x86_64
Red Hat 7	RHEL7-Pool for x86_64	rhel7-pool-x86_64
Red Hat 8	RHEL8-Pool for x86_64	rhel8-pool-x86_64



Red Hat 6 is now at end-of-life, and the ISO images provided in the repository are out of date. Bootstrapping new Red Hat 6 clients using these packages will fail. If you need to bootstrap new Red Hat 6 clients, follow the troubleshooting procedure in [ **Client-configuration › Tshoot-clients ›** ].

## Procedure: Creating Custom Channels

1. On the SUSE Manager Server WebUI, navigate to **Software › Manage › Channels**.
2. Click **[Create Channel]** and set the appropriate parameters for the channels.
3. In the **Parent Channel** field, select the appropriate base channel.
4. Click **[Create Channel]**.
5. Repeat for all channels you need to create. There should be one custom channel for each custom repository.

You can check that you have created all the appropriate channels and repositories, by navigating to **Software › Channel List › All**.



For Red Hat 8 clients, add both the Base and AppStream channels. You require packages from both channels. If you do not add both channels, you cannot create the bootstrap repository, due to missing packages.

When you have created all the channels, you can associate them with the repositories you created:

## Procedure: Associating Channels with Repositories

1. On the SUSE Manager Server WebUI, navigate to **Software › Manage › Channels**, and click the channel to associate.
2. Navigate to the **Repositories** tab, and check the repository to associate with this channel.
3. Click **[Update Repositories]** to associate the channel and the repository.
4. Repeat for all channels and repositories you need to associate.
5. OPTIONAL: Navigate to the **Sync** tab to set a recurring schedule for synchronization of this repository.
6. Click **[Sync Now]** to begin synchronization immediately.

## Add Software Channels

Before you register Red Hat clients to your SUSE Manager Server, check that you have the Red Hat product enabled, and the required channels are fully synchronized.

Your SUSE Manager subscription entitles you to the tools channels for SUSE Linux Enterprise Server with Expanded Support (also known as Red Hat Expanded Support or RES). You must use the client tools channel to create the bootstrap repository. This procedure applies to both Salt and traditional clients.

The products you need for this procedure are:

**Table 21. Red Hat Products - WebUI**

OS Version	Product Name
Red Hat 6	RHEL6 Base x86_64
Red Hat 7	RHEL7 Base x86_64
Red Hat 8	RHEL or SLES ES or CentOS 8 Base



Red Hat 6 is now at end-of-life, and the ISO images provided in the repository are out of date. Bootstrapping new Red Hat 6 clients using these packages will fail. If you need to bootstrap new Red Hat 6 clients, follow the troubleshooting procedure in [ [Client-configuration › Tshoot-clients ›](#) ].

## Procedure: Adding Software Channels

1. In the SUSE Manager WebUI, navigate to **Admin › Setup Wizard › Products**.
2. Locate the appropriate products for your client operating system and architecture using the search bar, and check the appropriate product. This automatically checks all required channels. Click the arrow to see the complete list of related products, and ensure that any extra products you require are checked.

- Click **[Add Products]** and wait until the products have finished synchronizing.



The AppStream repository provides modular packages. This results in the SUSE Manager WebUI showing incorrect package information. You cannot perform package operations such as installing or upgrading directly from modular repositories using the WebUI or API.

You can use the AppStream filter with content lifecycle management (CLM) to transform modular repositories into regular repositories. Alternatively, you can use Salt states to manage modular packages on Salt clients, or use the `dnf` command on the client. For more information about CLM, see [ [Administration > Content-lifecycle >](#) ].

To use RHUI, you need to manually add the required HTTP headers to the configuration file. Without them, you cannot successfully perform a client synchronization.

### Procedure: Adding HTTP Headers to the Configuration File

- Locate the `X-RHUI-ID` and `X-RHUI-SIGNATURE` HTTP headers from your RHUI instance. You can use these commands on the Red Hat client to get the values from the cloud instance metadata API at `169.254.169.254`:

```
echo "X-RHUI-ID=$(curl -s http://169.254.169.254/latest/dynamic/instance-identity/document|base64|tr -d '\n')"
```

```
echo "X-RHUI-SIGNATURE=$(curl -s http://169.254.169.254/latest/dynamic/instance-identity/signature|base64|tr -d '\n')"
```

- Open the `/etc/rhn/spacewalk-repo-sync/extra_headers.conf` configuration file, and add or edit these lines with the correct information:

```
[channel_label]
X-RHUI-ID=value
X-RHUI-SIGNATURE=value
```

## Check Synchronization Status

### Procedure: Checking Synchronization Progress

- In the SUSE Manager WebUI, navigate to **Admin > Setup Wizard** and select the **Products** tab. This dialog displays a completion bar for each product when they are being synchronized.
- Alternatively, you can navigate to **Software > Manage > Channels**, then click the channel associated to the repository. Navigate to the **Repositories** tab, then click **Sync** and check **Sync Status**.

## Procedure: Checking Synchronization Progress from the Command Prompt

1. At the command prompt on the SUSE Manager Server, as root, use the `tail` command to check the synchronization log file:

```
tail -f /var/log/rhn/reposync/<channel-label>.log
```

2. Each child channel generates its own log during the synchronization progress. You need to check all the base and child channel log files to be sure that the synchronization is complete.



Red Hat Enterprise Linux channels can be very large. Synchronization can sometimes take several hours.

## Register Clients

To register your Red Hat clients, you need a bootstrap repository. By default, bootstrap repositories are automatically created, and regenerated daily for all synchronized products. You can manually create the bootstrap repository from the command prompt, using this command:

```
mgr-create-bootstrap-repo --with-custom-channels
```

For more information on registering your clients, see [ [Client-configuration > Registration-overview >](#) ].



To register and use Red Hat Enterprise Linux 6 clients, you need to configure the SUSE Manager Server to support older types of SSL encryption. For more information, see [Registering Older Clients](#) at [ [Client-configuration > Tshoot-clients >](#) ].



# CentOS Client Registration

You can register CentOS clients to your SUSE Manager Server. The method and details varies depending on the operating system of the client.

Before you start, ensure that the client has the date and time synchronized correctly with the SUSE Manager Server.

You must also have created an activation key. For more information about creating activation keys, see [ [Client-configuration](#) › [Activation-keys](#) › ].

## Registering CentOS Clients

This section contains information about registering traditional and Salt clients running CentOS operating systems.



CentOS clients are based on CentOS and are unrelated to SUSE Linux Enterprise Server with Expanded Support, RES, Red Hat, or Expanded Support. You are responsible for arranging access to CentOS base media repositories and CentOS installation media, as well as connecting SUSE Manager Server to the CentOS content delivery network.



Traditional clients are not available on CentOS 8. CentOS 8 clients are only supported as Salt clients.



Registering CentOS clients to SUSE Manager is tested with the default SELinux configuration of **enforcing** with a **targeted** policy. You do not need to disable SELinux to register CentOS clients to SUSE Manager.

## Add Software Channels

Before you register CentOS clients to your SUSE Manager Server, check that you have the CentOS product enabled, and the required channels are fully synchronized.

The products you need for this procedure are:

**Table 22. CentOS Products - WebUI**

OS Version	Product Name
CentOS 6	CentOS 6 x86_64
CentOS 7	CentOS 7 x86_64
CentOS 8	CentOS 8 x86_64

## Procedure: Adding Software Channels

1. In the SUSE Manager WebUI, navigate to **Admin** › **Setup Wizard** › **Products**.
2. Locate the appropriate products for your client operating system and architecture using the search bar, and check the appropriate product. This automatically checks all required channels. Click the arrow to see the complete list of related products, and ensure that any extra products you require are checked.
3. Click **[Add Products]** and wait until the products have finished synchronizing.



You might notice some disparity in the number of packages available in the AppStream channel between upstream and the SUSE Manager channel. You might also see different numbers if you compare the same channel added at a different point in time. This is due to the way that CentOS manages their repositories. CentOS removes older version of packages when a new version is released, while SUSE Manager keeps all of them, regardless of age.



The AppStream repository provides modular packages. This results in the SUSE Manager WebUI showing incorrect package information. You cannot perform package operations such as installing or upgrading directly from modular repositories using the WebUI or API.

You can use the AppStream filter with content lifecycle management (CLM) to transform modular repositories into regular repositories. Alternatively, you can use Salt states to manage modular packages on Salt clients, or use the `dnf` command on the client. For more information about CLM, see [ **Administration** › **Content-lifecycle** › ].

## Check Synchronization Status

### Procedure: Checking Synchronization Progress

1. In the SUSE Manager WebUI, navigate to **Admin** › **Setup Wizard** and select the **Products** tab. This dialog displays a completion bar for each product when they are being synchronized.
2. Alternatively, you can navigate to **Software** › **Manage** › **Channels**, then click the channel associated to the repository. Navigate to the **Repositories** tab, then click **Sync** and check **Sync Status**.

### Procedure: Checking Synchronization Progress from the Command Prompt

1. At the command prompt on the SUSE Manager Server, as root, use the `tail` command to check the synchronization log file:

```
tail -f /var/log/rhn/reposync/<channel-label>.log
```

2. Each child channel generates its own log during the synchronization progress. You need to check all the base and child channel log files to be sure that the synchronization is complete.

## Create an Activation Key

You need to create an activation key that is associated with your CentOS channels.

For more information on activation keys, see [ [Client-configuration › Activation-keys ›](#) ].

## Register Clients

CentOS clients are registered in the same way as all other clients. For more information, see [ [Client-configuration › Registration-overview ›](#) ].



To register and use CentOS 6 clients, you need to configure the SUSE Manager Server to support older types of SSL encryption. For more information about how to resolve this error, see [Registering Older Clients](#) at [ [Client-configuration › Tshoot-clients ›](#) ].

## Manage Errata

When you update CentOS clients, the packages do not include metadata about the updates. You can use a third-party errata service to obtain this information.



The third-party errata service described here, CEFS, is provided and maintained by the community. It is not supported by SUSE.

The authors of CEFS provide patches or errata on a best-effort basis, in the hope they are useful but with no guarantees of correctness or currency. This could mean that the patch dates could be incorrect, and in at least one case, the published data was shown to be more than a month old. For more information on these cases, see <https://github.com/stevemeier/cefs/issues/28#issuecomment-656579382> and <https://github.com/stevemeier/cefs/issues/28#issuecomment-656573607>.

Any problems or delays with the patch data might result in unreliable patch information being imported to your SUSE Manager Server. This would cause reports, audits, CVE updates, or other patch-related information to also be incorrect. Please consider alternatives to using this service, such as independently verifying patch data, or choosing a different operating system, depending on your security-related requirements and certifications criteria.

## Procedure: Installing an Errata Service

1. On the SUSE Manager Server, from the command prompt, as root, add the `sle-module-development-tools` module:

```
SUSEConnect --product sle-module-development-tools/15.2/x86_64
```

2. Install errata service dependencies:

```
zypper in perl-Text-Uniencode
```

3. Add or edit this line in `/etc/rhn/rhn.conf`:

```
java.allow_adding_patches_via_api = centos7-updates-x86_64,centos7-x86_64,centos7-extras-x86_64
```

4. Restart Tomcat:

```
systemctl restart tomcat
```

1. Create a file for your errata script:

```
touch /usr/local/bin/cent-errata.sh
```

2. Edit the new file to include this script, editing the repository details as required. This script fetches the errata details from an external errata service, unpacks it, and publishes the details:

```
#!/bin/bash
mkdir -p /usr/local/centos
cd /usr/local/centos
rm *.xml
wget -c http://cefs.steve-meier.de/errata.latest.xml
#wget -c https://www.redhat.com/security/data/oval/com.redhat.rhsa-all.xml
wget -c https://www.redhat.com/security/data/oval/com.redhat.rhsa-RHEL7.xml.bz2
bzip2 -d com.redhat.rhsa-RHEL7.xml.bz2
wget -c http://cefs.steve-meier.de/errata-import.tar
tar xvf errata-import.tar
chmod +x /usr/local/centos/errata-import.pl
export SPACEWALK_USER='<adminname>';export SPACEWALK_PASS='<password>'
/usr/local/centos/errata-import.pl --server '<servername>' \
--errata /usr/local/centos/errata.latest.xml \
--include-channels=centos7-updates-x86_64,centos7-x86_64,centos7-extras-x86_64 \
--publish --rhsa-oval /usr/local/centos/com.redhat.rhsa-RHEL7.xml
```

3. Set up a cron job to run the script daily:

```
ln -s /usr/local/bin/cent-errata.sh /etc/cron.daily
```

For more information on this tool, see <https://cefs.steve-meier.de/>.

# Oracle Client Registration

You can register Oracle Linux clients to your SUSE Manager Server. The method and details varies depending on the operating system of the client.

Before you start, ensure that the client has the date and time synchronized correctly with the SUSE Manager Server.

You must also have created an activation key. For more information about creating activation keys, see [ [Client-configuration](#) › [Activation-keys](#) › ].

## Registering Oracle Linux Clients

This section contains information about registering traditional and Salt clients running Oracle Linux operating systems.



Oracle Linux repository URLs are available from SUSE Customer Center, but the packages and metadata are provided by Oracle, not by SUSE. Oracle Linux base media repositories are freely available for download from <https://yum.oracle.com/>.



Traditional clients are not available on Oracle Linux 8. Oracle Linux 8 clients are only supported as Salt clients.

## Add Software Channels

Before you register Oracle Linux clients to your SUSE Manager Server, check that you have the Oracle Linux product enabled, and the required channels are fully synchronized.

The products you need for this procedure are:

**Table 23. Oracle Products - WebUI**

OS Version	Product Name
Oracle Linux 6	Oracle Linux 6 x86_64
Oracle Linux 7	Oracle Linux 7 x86_64
Oracle Linux 8	Oracle Linux 8 x86_64

## Procedure: Adding Software Channels

1. In the SUSE Manager WebUI, navigate to **Admin** › **Setup Wizard** › **Products**.
2. Locate the appropriate products for your client operating system and architecture using the

search bar, and check the appropriate product. This automatically checks all required channels. Click the arrow to see the complete list of related products, and ensure that any extra products you require are checked.

3. Click **[Add Products]** and wait until the products have finished synchronizing.



Oracle Linux 6 is now at end-of-life, and the ISO images provided in the repository are out of date. Bootstrapping new Oracle Linux 6 clients using these packages will fail. If you need to bootstrap new Oracle Linux 6 clients, follow the troubleshooting procedure in [ [Client-configuration > Tshoot-clients >](#) ].

## Procedure: Adding Software Channels

1. In the SUSE Manager WebUI, navigate to **Admin > Setup Wizard > Products**.
2. Locate the appropriate products for your client operating system and architecture using the search bar, and check the appropriate product. This will automatically check all required channels. Click the arrow to see the complete list of related products, and ensure that any extra products you require are checked.
3. Click **[Add Products]** and wait until the products have finished synchronizing.

Alternatively, you can add channels at the command prompt. The channels you need for this procedure are:

**Table 24. Oracle Channels - CLI**

OS Version	Base Channel
Oracle Linux 6	oraclelinux6-x86_64
Oracle Linux 7	oraclelinux7-x86_64
Oracle Linux 8	oraclelinux8-x86_64



Oracle Linux 6 is now at end-of-life, and the ISO images provided in the repository are out of date. Bootstrapping new Oracle Linux 6 clients using these packages will fail. If you need to bootstrap new Oracle Linux 6 clients, follow the troubleshooting procedure in [ [Client-configuration > Tshoot-clients >](#) ].

## Procedure: Adding Software Channels at the Command Prompt

1. At the command prompt on the SUSE Manager Server, as root, use the **mgr-sync** command to add the appropriate channels:

```
mgr-sync add channel <channel_label_1>
mgr-sync add channel <channel_label_2>
mgr-sync add channel <channel_label_n>
```

2. Synchronization starts automatically. If you want to synchronize the channels manually, use:

```
mgr-sync sync --with-children <channel_name>
```

3. Ensure the synchronization is complete before continuing.



The AppStream repository provides modular packages. This results in the SUSE Manager WebUI showing incorrect package information. You cannot perform package operations such as installing or upgrading directly from modular repositories using the WebUI or API.

You can use the AppStream filter with content lifecycle management (CLM) to transform modular repositories into regular repositories. Alternatively, you can use Salt states to manage modular packages on Salt clients, or use the `dnf` command on the client. For more information about CLM, see [ [Administration > Content-lifecycle >](#) ].

## Check Synchronization Status

### Procedure: Checking Synchronization Progress

1. In the SUSE Manager WebUI, navigate to **Admin > Setup Wizard** and select the **Products** tab. This dialog displays a completion bar for each product when they are being synchronized.
2. Alternatively, you can navigate to **Software > Manage > Channels**, then click the channel associated to the repository. Navigate to the **Repositories** tab, then click **Sync** and check **Sync Status**.

### Procedure: Checking Synchronization Progress from the Command Prompt

1. At the command prompt on the SUSE Manager Server, as root, use the `tail` command to check the synchronization log file:

```
tail -f /var/log/rhn/reposync/<channel-label>.log
```

2. Each child channel generates its own log during the synchronization progress. You need to check all the base and child channel log files to be sure that the synchronization is complete.



## Create an Activation Key

You need to create an activation key that is associated with your Oracle Linux channels.

For more information on activation keys, see [ [Client-configuration > Activation-keys >](#) ].

## Trust GPG Keys on Clients

By default, some operating systems do not trust the GPG key for the SUSE Manager client tools. The clients can be successfully bootstrapped without the GPG key being trusted. However, you cannot install new client tool packages or update them until the keys are trusted.

### Procedure: Trusting GPG Keys on Clients

1. On the SUSE Manager Server, at the command prompt, check the contents of the `/srv/www/htdocs/pub/` directory. This directory contains all available public keys. Take a note of the key that applies to the client you are registering.
2. Open the relevant bootstrap script, locate the `ORG_GPG_KEY=` parameter and add the required key. For example:

```
uyuni-gpg-pubkey-0d20833e.key
```

You do not need to delete any previously stored keys.

3. If you are bootstrapping clients from the SUSE Manager WebUI, you need to use a Salt state to trust the key. Create the Salt state and assign it to the organization. You can then use an activation key and configuration channels to deploy the key to the clients.

## Register Clients

Oracle Linux clients are registered in the same way as all other clients. For more information, see [ [Client-configuration > Registration-overview >](#) ].



To register and use Oracle Linux 6 clients, you need to configure the SUSE Manager Server to support older types of SSL encryption. For more information about how to resolve this error, see [Registering Older Clients](#) at [ [Client-configuration > Tshoot-clients >](#) ].

# Ubuntu Client Registration

You can register Ubuntu clients to your SUSE Manager Server. The method and details varies depending on the operating system of the client.

Before you start, ensure that the client has the date and time synchronized correctly with the SUSE Manager Server.

You must also have created an activation key. For more information about creating activation keys, see [ [Client-configuration > Activation-keys >](#) ].

## Registering Ubuntu 20.04 Clients

This section contains information about registering Salt clients running Ubuntu 20.04 LTS operating systems.

SUSE Manager supports Ubuntu 16.04 LTS, 18.04 LTS, and 20.04 LTS clients using Salt. For information about registering Salt clients running Ubuntu 16.04 LTS and 18.04 LTS, see [ [Client-configuration > Clients-ubuntu-old >](#) ].



Canonical does not endorse or support SUSE Manager.



Ubuntu is supported for Salt clients only. Traditional clients are not supported.

Bootstrapping is supported for starting Ubuntu clients and performing initial state runs such as setting repositories and performing profile updates. However, the root user on Ubuntu is disabled by default, so to use bootstrapping, you require an existing user with `sudo` privileges for Python.

## Add Software Channels

Before you register Ubuntu clients to your SUSE Manager Server, check that you have the Ubuntu product enabled, and the required channels are fully synchronized.

The products you need for this procedure are:

**Table 25. Ubuntu Products - WebUI**

OS Version	Product Name
Ubuntu 20.04	Ubuntu 20.04

## Procedure: Adding Software Channels

1. In the SUSE Manager WebUI, navigate to **Admin > Setup Wizard > Products**.
2. Locate the appropriate products for your client operating system and architecture using the search bar, and check the appropriate product. This automatically checks all required channels. Click the arrow to see the complete list of related products, and ensure that any extra products you require are checked.
3. Click **[Add Products]** and wait until the products have finished synchronizing.

## Check Synchronization Status

### Procedure: Checking Synchronization Progress

1. In the SUSE Manager WebUI, navigate to **Admin > Setup Wizard** and select the **Products** tab. This dialog displays a completion bar for each product when they are being synchronized.
2. Alternatively, you can navigate to **Software > Manage > Channels**, then click the channel associated to the repository. Navigate to the **Repositories** tab, then click **Sync** and check **Sync Status**.

### Procedure: Checking Synchronization Progress from the Command Prompt

1. At the command prompt on the SUSE Manager Server, as root, use the **tail** command to check the synchronization log file:

```
tail -f /var/log/rhn/reposync/<channel-label>.log
```

2. Each child channel generates its own log during the synchronization progress. You need to check all the base and child channel log files to be sure that the synchronization is complete.



Ubuntu channels can be very large. Synchronization can sometimes take several hours.

## Root Access

The root user on Ubuntu is disabled by default. You can enable it by editing the **sudoers** file.

### Procedure: Granting Root User Access

1. On the client, edit the **sudoers** file:

```
sudo visudo
```

Grant **sudo** access to the user by adding this line at the end of the **sudoers** file. Replace **<user>** with the name of the user that is bootstrapping the client in the WebUI:

```
<user> ALL=NOPASSWD: /usr/bin/python, /usr/bin/python2, /usr/bin/python3
```



This procedure grants root access without requiring a password, which is required for registering the client. When the client is successfully installed it runs with root privileges, so the access is no longer required. We recommend that you remove the line from the `sudoers` file after the client has been successfully installed.

## Register Clients

To register your Ubuntu clients, you need a bootstrap repository. By default, bootstrap repositories are automatically created, and regenerated daily for all synchronized products. You can manually create the bootstrap repository from the command prompt, using this command:

```
mgr-create-bootstrap-repo
```

For more information on registering your clients, see [ [Client-configuration > Registration-overview >](#) ].

## Registering Ubuntu 16.04 and 18.04 Clients

This section contains information about registering Salt clients running Ubuntu 16.04 LTS, 18.04 LTS operating systems.

SUSE Manager supports Ubuntu 16.04 LTS, 18.04 LTS, and 20.04 LTS clients using Salt. For information about registering Salt clients running Ubuntu 20.04, see [ [Client-configuration > Clients-ubuntu >](#) ].



Canonical does not endorse or support SUSE Manager.



Ubuntu is supported for Salt clients only. Traditional clients are not supported.

Bootstrapping is supported for starting Ubuntu clients and performing initial state runs such as setting repositories and performing profile updates. However, the root user on Ubuntu is disabled by default, so to use bootstrapping, you require an existing user with `sudo` privileges for Python.

## Add Software Channels

Before you register Ubuntu clients to your SUSE Manager Server, check that you have the Ubuntu product enabled, and the required channels are fully synchronized.

The products you need for this procedure are:

**Table 26. Ubuntu Products - WebUI**

OS Version	Product Name
Ubuntu 16.04	Ubuntu 16.04
Ubuntu 18.04	Ubuntu 18.04

### Procedure: Adding Software Channels

1. In the SUSE Manager WebUI, navigate to **Admin** › **Setup Wizard** › **Products**.
2. Locate the appropriate products for your client operating system and architecture using the search bar, and check the appropriate product. This automatically checks all required channels. Click the arrow to see the complete list of related products, and ensure that any extra products you require are checked.
3. Click **[Add Products]** and wait until the products have finished synchronizing.



Ubuntu 16.04 is now at end-of-life, and the ISO images provided in the repository are out of date. Bootstrapping new Ubuntu 16.04 clients using these packages will fail. If you need to bootstrap new Ubuntu 16.04 clients, follow the troubleshooting procedure in [ [Client-configuration](#) › [Tshoot-clients](#) › ].

### Procedure: Adding Software Channels

1. In the SUSE Manager WebUI, navigate to **Admin** › **Setup Wizard** › **Products**.
2. Locate the appropriate products for your client operating system and architecture using the search bar, and check the appropriate product. This will automatically check all required channels. Click the arrow to see the complete list of related products, and ensure that any extra products you require are checked.
3. Click **[Add Products]** and wait until the products have finished synchronizing.

Alternatively, you can add channels at the command prompt. The channels you need for this procedure are:

**Table 27. Ubuntu Channels - CLI**

OS Version	Base Channel
Ubuntu 16.04	ubuntu-16.04-pool-amd64
Ubuntu 18.04	ubuntu-18.04-pool-amd64



Ubuntu 16.04 is now at end-of-life, and the ISO images provided in the repository are out of date. Bootstrapping new Ubuntu 16.04 clients using these packages will fail. If you need to bootstrap new Ubuntu 16.04 clients, follow the troubleshooting procedure in [ [Client-configuration > Tshoot-clients >](#) ].

## Procedure: Adding Software Channels at the Command Prompt

1. At the command prompt on the SUSE Manager Server, as root, use the `mgr-sync` command to add the appropriate channels:

```
mgr-sync add channel <channel_label_1>
mgr-sync add channel <channel_label_2>
mgr-sync add channel <channel_label_n>
```

2. Synchronization starts automatically. If you want to synchronize the channels manually, use:

```
mgr-sync sync --with-children <channel_name>
```

3. Ensure the synchronization is complete before continuing.

The channels you need for this procedure are:

**Table 28. Ubuntu Channels - CLI**

OS Version	Base Channel	Security Channel	Updates Channel
Ubuntu 16.04	ubuntu-1604-amd64-main	ubuntu-1604-amd64-security	ubuntu-1604-amd64-updates
Ubuntu 18.04	ubuntu-1804-amd64-main	ubuntu-1804-amd64-main-security	ubuntu-1804-amd64-main-updates

## Procedure: Adding Software Channels at the Command Prompt

1. At the command prompt on the SUSE Manager Server, as root, use the `spacewalk-common-channels` command to add the appropriate channels:

```
spacewalk-common-channels \
<base_channel_name> \
<child_channel_name_1> \
<child_channel_name_2> \
... <child_channel_name_n>
```

2. Synchronize the channels:

```
mgr-sync refresh --refresh-channels
```



Ubuntu 16.04 is now at end-of-life, and the ISO images provided in the repository are out of date. Bootstrapping new Ubuntu 16.04 clients using these packages will fail. If you need to bootstrap new Ubuntu 16.04 clients, follow the troubleshooting procedure in [ [Client-configuration > Tshoot-clients >](#)  ].

## Procedure: Adding Software Channels at the Command Prompt

1. At the command prompt on the SUSE Manager Server, as root, use the `spacewalk-common-channels` command to add the appropriate channels:

```
spacewalk-common-channels \
<base_channel_label>
<child_channel_label_1> \
<child_channel_label_2> \
... <child_channel_label_n>
```

2. Synchronize the channels:

```
spacewalk-repo-sync -p <base_channel_label>
```

3. Ensure the synchronization is complete before continuing.

Channels added using this method do not synchronize regularly by default. You can configure a synchronization schedule using the SUSE Manager WebUI. Navigate to **Software > Manage > Channels**, click the channel you added, and select the **Repositories > Sync** subtab. Set a daily or weekly synchronization schedule, and click **[Schedule]**.



The client tools channel provided by `spacewalk-common-channels` is sourced from Uyuni and not from SUSE.

## Check Synchronization Status

### Procedure: Checking Synchronization Progress

1. In the SUSE Manager WebUI, navigate to **Admin > Setup Wizard** and select the **Products** tab. This dialog displays a completion bar for each product when they are being synchronized.
2. Alternatively, you can navigate to **Software > Manage > Channels**, then click the channel associated to the repository. Navigate to the **Repositories** tab, then click **Sync** and check **Sync Status**.

## Procedure: Checking Synchronization Progress from the Command Prompt

1. At the command prompt on the SUSE Manager Server, as root, use the `tail` command to check the synchronization log file:

```
tail -f /var/log/rhn/reposync/<channel-label>.log
```

2. Each child channel generates its own log during the synchronization progress. You need to check all the base and child channel log files to be sure that the synchronization is complete.



Ubuntu channels can be very large. Synchronization can sometimes take several hours.

## Root Access

The root user on Ubuntu is disabled by default. You can enable it by editing the `sudoers` file.

## Procedure: Granting Root User Access

1. On the client, edit the `sudoers` file:

```
sudo visudo
```

Grant `sudo` access to the user by adding this line at the end of the `sudoers` file. Replace `<user>` with the name of the user that is bootstrapping the client in the WebUI:

```
<user> ALL=NOPASSWD: /usr/bin/python, /usr/bin/python2, /usr/bin/python3
```



This procedure grants root access without requiring a password, which is required for registering the client. When the client is successfully installed it runs with root privileges, so the access is no longer required. We recommend that you remove the line from the `sudoers` file after the client has been successfully installed.

## Register Clients

To register your Ubuntu clients, you need a bootstrap repository. By default, bootstrap repositories are automatically created, and regenerated daily for all synchronized products. You can manually create the bootstrap repository from the command prompt, using this command:

```
mgr-create-bootstrap-repo --with-custom-channels
```



---

For more information on registering your clients, see [ [Client-configuration](#) › [Registration-overview](#) › ].

# Debian Client Registration

You can register Debian clients to your SUSE Manager Server. The method and details varies depending on the operating system of the client.

Before you start, ensure that the client has the date and time synchronized correctly with the SUSE Manager Server.

You must also have created an activation key. For more information about creating activation keys, see [ [Client-configuration](#) › [Activation-keys](#) › ].



Do not register a SUSE Manager Server to itself. The SUSE Manager Server must be managed individually.

## Registering Debian Clients

This section contains information about registering Salt clients running Debian operating systems.



SUSE does not provide support for Debian operating systems. SUSE Manager allows you to manage Debian clients, but support is not provided. Using SUSE Manager to manage Debian clients is experimental. These instructions have been tested on Debian 9 Stretch and Debian 10 Buster. Do not rely on Debian clients in a production environment.



Debian is supported for Salt clients only. Traditional clients are not supported.

Bootstrapping can be used with Debian clients for performing initial state runs, and for profile updates.

## Prepare to Register

Some preparation is required before you can register Debian clients to the SUSE Manager Server:

- If you are using Debian 9, install the required packages on the client before you attempt to register. On the client, at the command prompt, as root, run:

```
apt install apt-transport-https python-apt python3-apt
```

- Ensure DNS is correctly configured and provides an entry for the client. Alternatively, you can configure the `/etc/hosts` files on both the SUSE Manager Server and the client with the appropriate entries.

- The client must have the date and time synchronized with the SUSE Manager Server before registration.

## Add Software Channels

Before you can register Debian clients to your SUSE Manager Server, you need to add the required software channels, and synchronize them.

The products you need for this procedure are:

**Table 29. Debian Products - WebUI**

OS Version	Product Name
Debian 9	SUSE Linux Enterprise Client Tools Debian 9 amd64
Debian 10	SUSE Linux Enterprise Client Tools Debian 10 amd64

### Procedure: Adding Software Channels

1. In the SUSE Manager WebUI, navigate to **Admin** › **Setup Wizard** › **Products**.
2. Locate the appropriate products for your client operating system and architecture using the search bar, and check the appropriate product. This automatically checks all required channels. Click the arrow to see the complete list of related products, and ensure that any extra products you require are checked.
3. Click **[Add Products]** and wait until the products have finished synchronizing.

Alternatively, you can add channels at the command prompt. The channels you need for this procedure are:

**Table 30. Debian Channels - CLI**

OS Version	Product Name
Debian 9	debian-9-pool-amd64
Debian 10	debian-10-pool-amd64

### Procedure: Adding Software Channels at the Command Prompt

1. At the command prompt on the SUSE Manager Server, as root, use the `spacewalk-common-channels` command to add the appropriate channels:

```
spacewalk-common-channels \
<base_channel_name> \
<child_channel_name_1> \
<child_channel_name_2> \
... <child_channel_name_n>
```

2. Synchronize the channels:

```
mgr-sync refresh --refresh-channels
```

## Check Synchronization Status

### Procedure: Checking Synchronization Progress

1. In the SUSE Manager WebUI, navigate to **Admin** › **Setup Wizard** and select the **Products** tab. This dialog displays a completion bar for each product when they are being synchronized.
2. Alternatively, you can navigate to **Software** › **Manage** › **Channels**, then click the channel associated to the repository. Navigate to the **Repositories** tab, then click **Sync** and check **Sync Status**.

### Procedure: Checking Synchronization Progress from the Command Prompt

1. At the command prompt on the SUSE Manager Server, as root, use the **tail** command to check the synchronization log file:

```
tail -f /var/log/rhn/reposync/<channel-label>.log
```

2. Each child channel generates its own log during the synchronization progress. You need to check all the base and child channel log files to be sure that the synchronization is complete.



Debian channels can be very large. Synchronization can sometimes take several hours.

## Register Clients

To register your Debian clients, you need a bootstrap repository. By default, bootstrap repositories are regenerated daily. You can manually create the bootstrap repository from the command prompt, using this command:

```
mgr-create-bootstrap-repo --with-custom-channels
```

For Debian 10, select **debian10-amd64-uyuni** when prompted.

---

For more information on registering your clients, see [ [Client-configuration](#) › [Registration-overview](#) › ].

## Register Clients to a Proxy

Proxy servers can act as a broker and package cache for both Salt and traditional clients. Registering clients to a SUSE Manager Proxy is similar to registering them directly to the SUSE Manager Server, with a few key differences.

These sections contain information on registering Salt clients to a proxy using the WebUI, commands on the command line, or a bootstrap script. There is also information on registering traditional clients using a bootstrap script.

Within the WebUI, proxy pages show information about both Salt and traditional clients. You can see a list of clients that are connected to a proxy by clicking the name of the proxy in **Systems** > **System List** > **Proxy**, then select the **Proxy** subtab of the **Details** tab.

A list of chained proxies for a Salt client can be seen by clicking the name of the client in **Systems** > **All**, then select the **Connection** subtab of the **Details** tab.

If you decide to move any of your clients between proxies or the server you need to repeat the registration process from the beginning.

## Register Clients to a Proxy in the WebUI

You can register Salt clients to a SUSE Manager Proxy using the WebUI.



A bootstrap repository is needed for non-SLE clients in general and for SLE clients before version 15. A bootstrap offers packages for installing Salt on clients and for registering Salt or traditional clients. For information about creating a bootstrap repository, see [ **Client-configuration** > **Bootstrap-repository** > ].

### Procedure: Registering Clients to a Proxy in the WebUI

1. In the SUSE Manager WebUI, navigate to **Systems** > **Bootstrapping**.
2. In the **Host** field, type the fully qualified domain name (FQDN) of the client to be bootstrapped.
3. In the **SSH Port** field, type the SSH port number to use to connect and bootstrap the client. By default, the SSH port is **22**.
4. In the **User** field, type the username to log in to the client. By default, the username is **root**.
5. In the **Authentication Method** field, select the authentication method to use for bootstrapping the client.
  - For password authentication, in the **Password** field, type password to log in to the client.
  - For SSH Private key authentication, enter the private key and the associated passphrase.

The key is only stored for as long as the bootstrapping process takes to complete.

6. In the **Activation Key** field, select the activation key that is associated with the software channel you want to use to bootstrap the client.
7. In the **Proxy** field, select the proxy server you want to register to.
8. By default, the **Disable SSH Strict Key Host Checking** checkbox is selected. This allows the bootstrap process to automatically accept SSH host keys without requiring you to manually authenticate.
9. OPTIONAL: Check the **Manage System Completely via SSH** checkbox. If you check this option, the client is configured to use SSH for its connection to the server, and no other connection method is configured.
10. Click **[Bootstrap]** to begin registration.

When the bootstrap process has completed, your client is listed at **Systems › System List**.

## Register on the Command Line (Salt)

Instead of the WebUI, you can use the command line to register a Salt client to a proxy. This procedure requires that you have installed the Salt package on the Salt client before registration. For SLE 12 based clients, you also must have activated the **Advanced Systems Management** module.



Registering traditional clients on the command line is also possible, but it requires more steps. It is not covered here. Use the bootstrap script procedure to register traditional clients. For more information, see [client-proxy-script.pdf](#).

## Procedure: Registering Clients to a Proxy Using the Command Line

1. Choose a client configuration file located at:

```
/etc/salt/minion
```

or:

```
/etc/salt/minion.d/NAME.conf
```

This is sometimes also called a minion file.

2. Add the proxy FQDN as the **master** to the client configuration file:

```
master: PROXY123.EXAMPLE.COM
```

- Restart the `salt-minion` service:

```
systemctl restart salt-minion
```

- On the server, accept the new client key; replace `<client>` with the name of your client:

```
salt-key -a '<client>'
```

## Registering with a Bootstrap Script (Salt and Traditional)

Registering clients (either traditional or Salt) via SUSE Manager Proxy with a bootstrap script is done almost the same way as registering clients directly with the SUSE Manager Server. The difference is that you create the bootstrap script on the SUSE Manager Proxy with a command line tool. The bootstrap script then deploys all necessary information to the clients. The bootstrap script requires some parameters (such as activation keys or GPG keys) that depend on your specific setup.

### Procedure: Registering Clients to a Proxy with a Bootstrap Script

- Create a client activation key on the SUSE Manager server using the WebUI. For more information, see [ [Client-configuration](#) › [Activation-keys](#) › ].
- On the proxy, execute the `mgr-bootstrap` command line tool as root. If needed, use the additional command line switches to tune your bootstrap script. To install a traditional client instead of a Salt client, ensure you use the `--traditional` switch.

To view available options type `mgr-bootstrap --help` from the command line:

```
# mgr-bootstrap --activation-keys=key-string
```

- Optional: edit the resulting bootstrap script.
- Execute the bootstrap script on the clients.



---

# Delete Clients

If you need to remove a client from your SUSE Manager Server, you can use the WebUI to delete it. This procedure works for both traditional and Salt clients.

## Procedure: Deleting a Client

1. In the SUSE Manager WebUI, navigate to **Systems › System List** and select the client to delete.
2. Click **[Delete System]**.
3. Check the details and click **[Delete Profile]** to confirm.
4. For Salt clients, SUSE Manager attempts to clean up additional configuration. If the client cannot be contacted, you are given the option to cancel the deletion, or delete the client without cleaning up the configuration files.

You can also delete multiple clients using the system set manager. For more information about the system set manager, see [ **Client-configuration › System-set-manager ›** ].

# Autoinstallation

You can automate client installation with a number of different autoinstallation methods. This is useful if you need to install a large number of clients.

For most clients, you can use an autoinstallation file. The autoinstallation file contains information about the distribution to install on the clients. There are two main types of autoinstallation file. For SUSE Linux Enterprise clients, use AutoYaST. For Red Hat Enterprise Linux clients, use Kickstart. When you have created an autoinstallation file, you can upload and manage it in the SUSE Manager WebUI. The WebUI also provides tools to help you edit and maintain your autoinstallation files. For more information about autoinstallation files, see [ [Client-configuration › Autoinst-setup ›](#) ].

When you have created your autoinstallation files, you can create a profile to manage them. This makes it easier to store and manage multiple autoinstallation files for different types of clients. For more information about autoinstallation profiles, see [ [Client-configuration › Autoinst-profiles ›](#) ].

When you are ready to perform the autoinstallation, you need to make the SUSE Manager Server aware of the client. This is called provisioning. You can provision a client by enabling bare metal provisioning. Using this method, when a client connects to an IP address within a given range, the autoinstallation begins. You can also use Cobbler and PXE booting to provision clients within your network. Alternatively, you can provision clients using the SUSE Manager API. For more information about client provisioning, see [ [Client-configuration › Autoinst-provisioning ›](#) ].

## Autoinstallation Setup

Before you can autoinstall clients, you need an autoinstallation file. The autoinstallation file contains information about the distribution to install on the clients.

There are two main types of autoinstallation file. For SUSE Linux Enterprise clients, use AutoYaST. For Red Hat Enterprise Linux clients, use Kickstart.

When you have created an autoinstallation file, you can upload and manage it in the SUSE Manager WebUI. The WebUI also provides tools to help you edit and maintain your autoinstallation files.



If you have created autoinstallation distributions using the SUSE Manager WebUI, you must manage them in the WebUI. If you make changes at the command prompt, the profiles do not synchronize correctly, and the WebUI shows incorrect values.

You can autoinstall SUSE Manager Proxies using AutoYaST in the same way as SUSE Linux Enterprise clients. Make sure you use the SUSE Linux Enterprise installation media, and choose the `SLE-Product-SUSE-Manager-Proxy-4.1-Pool for x86_64` base channel.

## Autoinstallation Distributions

Before you begin, you need to have installation media for the operating system you want to install on the clients. This is usually a DVD image, that contains the Linux kernel, an `initrd` file, and other files required to boot the operating system in installation mode. Copy the installation media to your SUSE Manager Server, and take a note of the file path. You also need to have the matching base channel synchronized on your SUSE Manager Server.

For SUSE operating systems, you can download installation media from <https://www.suse.com/download/>.

### Procedure: Creating an Autoinstallable Distribution

1. In the SUSE Manager WebUI, navigate to **Systems › Autoinstallation › Distributions**.
2. Click **Create Distribution**, and complete these fields:
  - In the **Distribution Label** field, enter a name to identify your autoinstallable distribution.
  - In the **Tree Path** field, enter the path to the installation media saved on your SUSE Manager Server.
  - Select the matching **Base Channel**. This must match the installation media.
  - Select the **Installer Generation**. This must match the installation media.
  - OPTIONAL: Specify kernel options to use when booting this distribution. There are multiple ways to provide kernel options. Only add options here that are generic for the distribution.
3. Click **[Create Autoinstallable Distribution]**.

Navigate to **Systems › Autoinstallation › Distributions** to find and create custom installation trees that may be used for automated installations.



If you are installing SUSE Linux Enterprise 15 SP2 or later using the unified installer, you need to set additional kernel options. In the **Kernel Options** field, add `useonlinerepo`. Additionally, if you are not using your own GPG key, add the `insecure=1` kernel parameter. This is not required if you are performing an installation from the full DVD.

## Autoinstallation Files

When you perform an installation manually, you must provide information to the installer, such as partitioning and networking information and user details. An autoinstallation file is a method of providing this information in a scripted form. They are sometimes referred to as answers files.

Within SUSE Manager, you can use two different types of autoinstallation files, depending on the operating system of the clients you want to install. For SUSE Linux Enterprise clients, use AutoYaST. For Red Hat Enterprise Linux clients, use Kickstart. You can use both AutoYaST and

Kickstart files if you want to install clients with different operating systems.

- For information about creating AutoYaST autoinstallation files, including example files, see [ [Client-configuration › Autoyast ›](#) ].
- For information about creating Kickstart autoinstallation files, see [ [Client-configuration › Kickstart ›](#) ].

If you want to download an autoinstallation file that has already been uploaded, navigate to [Systems › Autoinstallation › Profiles](#) and click the profile that contains the file you want to download. Navigate to the [Autoinstallation File](#) tab, and click [\[Download Autoinstallation File\]](#).

## Variables

Autoinstallation variables can be used to substitute values into Kickstart and AutoYaST profiles. To define a variable, create a name-value pair ([name/value](#)) in the text box.

For example, if you want to autoinstall a system that joins the network of a specified organization (for example the Engineering department) you can create a profile variable to set the IP address and the gateway server address to a variable that any system using that profile uses. Add this line to the [Variables](#) text box.

```
IPADDR=192.168.0.28  
GATEWAY=192.168.0.1
```

To use the distribution variable, use the name of the variable in the profile to substitute the value. For example, the [network](#) part of a Kickstart file looks like the following:

```
network --bootproto=static --device=eth0 --onboot=on --ip=$IPADDR \  
--gateway=$GATEWAY
```

The [\\$IPADDR](#) is resolved to [192.168.0.28](#), and the [\\$GATEWAY](#) to [192.168.0.1](#).

In Kickstart files, variables use a hierarchy. System variables take precedence over profile variables, which in turn take precedence over distribution variables.

Variables are part of the larger Cobbler infrastructure for creating templates that can be shared between multiple profiles and systems. For more information about Cobbler and templates, see [ [Client-configuration › Cobbler ›](#) ].

## Code Snippets

You can store code snippets to use in autoinstallation files later on. Navigate to [Systems › Autoinstallation › Autoinstallation Snippets](#) to see the list of existing snippets. Click [\[Create\]](#)

**Snippet** to create a new code snippet.

Use a snippet by adding the **Snippet Macro** statement in your autoinstallation file.

For example, in Kickstart:

```
`$SNIPPET('spacewalk/rhel_register_script')`
```

For example, in AutoYaST:

```
<init-scripts config:type="list">  
  $SNIPPET('spacewalk/sles_register_script')  
</init-scripts>
```

When you create a snippet with the **Create Snippet** link, all profiles including that snippet are updated accordingly.

## Autoinstallation Profiles

When you have prepared an autoinstallation file and distribution, you can create profiles to manage autoinstallation on your SUSE Manager Server. You can create multiple autoinstallation profiles, to manage different distributions.

To see and manage your autoinstallation profiles, navigate to **Systems › Autoinstallation › Profiles**.

### Create an Autoinstallation Profile

You can create your autoinstallation profile directly in the SUSE Manager WebUI. The simplest way to create a profile is to upload an AutoYaST or Kickstart file. Alternatively, for Kickstart only, you can use the WebUI wizard.

Before you begin, you must have created an autoinstallation distribution, and prepared an autoinstallation file. For more information about autoinstallation distributions and files, see [ **Client-configuration › Autoinst-setup ›** ].

### Procedure: Creating an Autoinstallation Profile by Upload

1. In the SUSE Manager WebUI, navigate to **Systems › Autoinstallation › Profiles**.
2. Click **[Upload Kickstart/Autoyast File]**.
3. In the **Label** field, type a name for the profile. Do not use spaces.
4. In the **Autoinstall Tree** field, select the autoinstallation distribution to use for this profile.
5. In the **Virtualization Type** field, select the type of virtualization to use for this profile, or

- select **None** for no virtualization.
- Copy the contents of your autoinstallation file into the **File Contents** field, or upload the file directly using the **File to Upload** field.
  - Click **[Create]** to create the profile.

## Procedure: Creating a Kickstart Profile by Wizard

- In the SUSE Manager WebUI, navigate to **Systems > Autoinstallation > Profiles**.
- Click **[Create Kickstart Profile]**.
- In the **Label** field, type a name for the profile. Do not use spaces.
- In the **Base Channel** field, select the base channel to use for this profile. This field is populated from the distributions available. If the base channel you need is not available, check that you have created the distribution correctly.
- In the **Virtualization Type** field, select the type of virtualization to use for this profile, or select **None** for no virtualization. . Click **[Next]**.
- In the **Distribution File Location** type the path to the installation media installed on the SUSE Manager Server. . Click **[Next]**.
- Provide a password for the root user on the client.
- Click **[Finish]**.
- Review the details of your new profile, and customize as required.



When you are creating your autoinstallation profile, you can check **Always use the newest Tree for this base channel**. This setting allows SUSE Manager to automatically pick the latest distribution that is associated with the specified base channel. If you add new distributions later, SUSE Manager uses the most recently created or modified.



Changing the Virtualization Type usually requires changes to the profile bootloader and partition options. This can overwrite your customization. Verify new or changed settings before saving them, by navigating to the **Partitioning** tab.

You can change the details and settings of your autoinstallation profiles by navigating to **Systems > Autoinstallation > Profiles** and clicking the name of the profile you want to edit.

To adjust advanced autoinstallation configuration options, navigate to **Systems > System List**, select the client you want to provision, and navigate to the **Provisioning > Autoinstallation** subtab. Select the autoinstallation profile to use, and click **[Advanced Configuration]**. For traditional clients, use the various fields to set options for specialized Kickstart scenarios. For Salt clients, provide the kernel options you require. For more information about these options, see

<https://documentation.suse.com/sles/html/SLES-all/book-sle-admin.html>.

## File Preservation for Kickstart

If you have many custom configuration files located on a client you want to Kickstart, you can save them as a list, and associate that list with the Kickstart profile to be used.

In the SUSE Manager WebUI, navigate to **Systems › Autoinstallation › File Preservation** and click **[Create File Preservation List]**. Enter a suitable label, and list absolute paths to all files and directories you want to save. Click **[Create List]**.

Include the file preservation list in your Kickstart profile by navigating to **Systems › Autoinstallation › Profiles** and selecting the profile you want to edit. Navigate to the **System Details › File Preservation** subtab and select the file preservation list to include.



File preservation lists are limited to a total size of 1 MB. Special devices like `/dev/hda1` and `/dev/sda1` are not supported. Only use file and directory names, you cannot use regular expression wildcards.

## Autoinstallation Provisioning

When you have prepared an autoinstallation profile, you can autoinstall your clients.

To start autoinstallation the client must already be known to SUSE Manager. You can use bare metal provisioning to bring clients into SUSE Manager. Alternatively, you can use the SUSE Manager API.

## Bare Metal Provisioning

Bare metal provisioning is supported on clients with AMD or Intel x86\_64 processors, and at least 1 GB of RAM.

SUSE Manager Server uses Cobbler over TFTP to connect to bare metal clients for provisioning. Check that you have a DHCP server and that you have set the next-server configuration parameter to match the SUSE Manager server IP address or hostname.

When you have the bare metal provisioning option enabled, any bare metal client connected to the SUSE Manager network is automatically added to the organization as soon as it is powered on. The provisioning process can take a few minutes. When it is complete, the client is shut down, and it appears in the **Systems** list, ready to be installed.

## Procedure: Provisioning Bare Metal Clients

1. In the SUSE Manager WebUI, navigate to **Admin › Manager Configuration › Bare-metal systems**.

2. Click **[Enable adding to this organization]**.
3. Navigate to **Systems**, locate your bare metal clients in the list, and click the client you want to provision.
4. Select the **Provisioning > Autoinstallation** tab.
5. Select the AutoYaST profile to use, and start the autoinstallation.



You cannot schedule autoinstallation for bare metal clients. Bare metal clients are automatically installed when they are correctly configured and powered on.

New bare metal clients are added to the organization that belongs to the administrator who enabled the bare metal feature. To change the organization clients are added to, disable the bare metal feature, log in as the administrator of the new organization, and then re-enable the feature.

You can use the system set manager (SSM) with bare metal clients. However, not all SSM features are available for bare metal clients, because they do not yet have an operating system installed. This also applies to mixed sets that include bare metal systems. All features become available to the set when all the clients in the set have been provisioned. For more information on SSM, see [ [Client-configuration > System-set-manager >](#)  ].

## API Provisioning

You can use API calls at the command prompt to bring clients into SUSE Manager for autoinstallation.

### Procedure: Provisioning Using the API

1. At the command prompt, use the `system.createSystemRecord` or `system.createSystemProfile` API calls. In this example, replace `<hw_addr>` with a hardware address such as `00:25:22:71:e7:c6` and `<name>` with the name of your client:

```
spacecmd api -- --args ["systemname", {"hwAddress": "<hw_addr>",
"hostname":"<name>"}] system.createSystemProfile
```

2. In the SUSE Manager WebUI, navigate to **Systems**, locate your new clients in the list, and click the client you want to provision.
3. Select the **Provisioning > Autoinstallation** tab.
4. Select the AutoYaST profile to use, and start the autoinstallation. Alternatively, you can schedule the autoinstallation for a later time.



## Advanced PXE Installation Configuration

If the client needs to be installed for the first time, you can use the **Create PXE installation configuration** option. This option creates a PXE boot configuration. When you power on the client, it boots from the network and the correct profile is selected for installation.

If the client is already managed, click **[Schedule Autoinstallation and Finish]** to start the installation.

For more information about AutoYaST, see <https://doc.opensuse.org/projects/autoyast/>.

## Kickstart

When you install a Red Hat Enterprise Linux client, there are a number of questions you need to answer. To automate installation, you can create a Kickstart file with all the answers to those questions, so that no user intervention is required.

Kickstart files can be kept on a server and read by individual clients during installation. The same Kickstart file is used to install multiple clients.

Kickstart can be used to schedule a registered system to be installed with a new operating system and package profile, or you can use it to install a new system that was not previously registered, or does not yet have an operating system installed.

For more information about Kickstart, see the Red Hat documentation.

## Before you Begin

Some preparation is required for your infrastructure to handle Kickstart installations. Before you create a Kickstart profile, consider:

- A DHCP server is not required for kickstarting, but it can make things easier. If you are using static IP addresses, select static IP while developing your Kickstart profile.
- An FTP server can be used instead of hosting the Kickstart distribution tree using HTTP.
- If you are performing a bare metal Kickstart installation, use these settings:
  - Configure DHCP to assign the required networking parameters and the bootloader program location.
  - In the bootloader configuration file, specify the kernel and appropriate kernel options to be used.

## Build a Bootable ISO

You need to create a bootable ISO image to be used by the target system for installation. When the system is rebooted or switched on, it boots from the image, loads the Kickstart configuration

from your SUSE Manager, and installs Red Hat Enterprise Linux according to the Kickstart profile.

## Building a Bootable ISO

1. Copy the contents of `/isolinux` from the first CD-ROM of the target distribution.
2. Edit the `isolinux.cfg` file to default to 'ks'. Change the 'ks' section to read:

```
label ks
kernel vmlinuz
append text ks=`url`initrd=initrd.img lang= devfs=nomount \
ramdisk_size=16438`ksdevice`
```

IP address-based Kickstart URLs look like this:

```
http://`my.manager.server`/kickstart/ks/mode/ip_range
```

The Kickstart distribution defined via the IP range should match the distribution from which you are building, to prevent errors occurring.

3. OPTIONAL: If you want to use the `ksdevice`, it looks like:

```
ksdevice=eth0
```

It is possible to change the distribution for a Kickstart profile within a family, such as Red Hat Enterprise Linux AS 4 to Red Hat Enterprise Linux ES 4, by specifying the new distribution label. Note that you cannot move between versions (4 to 5) or between updates (U1 to U2).

4. Customize `isolinux.cfg` further as required. For example, you can add multiple options, different boot messages, or shorter timeout periods.
5. Create the ISO with this command:

```
mkisofs -o file.iso -b isolinux.bin -c boot.cat -no-emul-boot \
-boot-load-size 4 -boot-info-table -R -J -v -T isolinux/
```

Note that `isolinux/` is the relative path to the directory containing the modified isolinux files copied from the distribution CD, while `file.iso` is the output ISO file, which is placed into the current directory.

6. Burn the ISO to CD-ROM and insert the disk.
7. Boot the system and type `ks` at the prompt (if you left the label for the Kickstart boot as 'ks').

---

8. Press *Enter* to start Kickstart.

## Integrating with PXE

Instead of using a bootable ISO image, you can use a PXE image instead. This is less error-prone, allows Kickstart installation from bare metal, and integrates with existing PXE/DHCP environments.

To use this method, make sure your systems have network interface cards (NICs) that support PXE. You need to install and configure a PXE server, ensure DHCP is running, and place the installation repository on an HTTP server that is reachable by the SUSE Manager Server.

Upload the Kickstart profile to the SUSE Manager Server using the SUSE Manager WebUI.

When the AutoYaST profile has been created, use the URL from the **Autoinstallation Overview** page as the image location.

For more information about PXE boot, see <https://documentation.suse.com/sles/15-SP2/html/SLES-all/cha-deployment-prep-pxe.html>.

For more information about autoinstallation profiles, see [ **Reference** › **Systems** › ].

## AutoYaST

When you install a SUSE Linux Enterprise client, there are a number of questions you need to answer. To automate installation, you can create an AutoYaST file with all the answers to those questions, so that no user intervention is required.

AutoYaST files can be kept on a server and read by individual clients during installation. The same AutoYaST file is used to install multiple clients.

AutoYaST can be used to schedule a registered system to be installed with a new operating system and package profile, or you can use it to install a new system that was not previously registered, or does not yet have an operating system installed.

For more information about AutoYaST, see <https://doc.opensuse.org/projects/autoyast/>.

## Before you Begin

Some preparation is required for your infrastructure to handle AutoYaST installations. Before you create an AutoYaST profile, consider:

- A DHCP server is not required for AutoYaST, but it can make things easier. If you are using static IP addresses, you should select static IP while developing your AutoYaST profile.
- Host the AutoYaST distribution trees via HTTP, provided by SUSE Manager.

- If you are performing a bare metal AutoYaST installation, use these settings:
  - Configure DHCP to assign the required networking parameters and the bootloader program location.
  - In the bootloader configuration file, specify the kernel and appropriate kernel options to be used.

## Build a Bootable ISO

You need to create a bootable ISO image to be used by the target system for installation. When the system is rebooted or switched on, it boots from the image, loads the AutoYaST configuration from your SUSE Manager, and installs SUSE Linux Enterprise Server according to the AutoYaST profile.

To use the ISO image, boot the system and type `autoyast` at the prompt (assuming you left the label for the AutoYaST boot as `autoyast`). Press *Enter* to begin the AutoYaST installation.

This is managed by the KIWI image system. For more information about KIWI, see <http://doc.opensuse.org/projects/kiwi/doc/>.

## Integrate with PXE

Instead of using a bootable ISO image, you can use a PXE image instead. This is less error-prone, allows AutoYaST installation from bare metal, and integrates with existing PXE/DHCP environments.

To use this method, make sure your systems have network interface cards (NICs) that support PXE. You need to install and configure a PXE server, ensure DHCP is running, and place the installation repository on an HTTP server that is reachable by the SUSE Manager Server.

Upload the AutoYaST profile to the SUSE Manager Server using the SUSE Manager WebUI.

When the AutoYaST profile has been created, use the URL from the `Autoinstallation Overview` page as the image location.

For more information about PXE boot, see <https://documentation.suse.com/sles/15-SP2/html/SLES-all/cha-deployment-prep-pxe.html>

For more information about autoinstallation profiles, see [ [Reference](#) › [Systems](#) › ].

## AutoYast Example File

SUSE provides templates of AutoYaST profiles in the [SUSE/manager-build-profiles](#) public GitHub repository.

## Minimalist AutoYaST Profile for Automated Installations and Useful Enhancements

The AutoYaST profile in this section installs a SUSE Linux Enterprise Server system with all default installation options including a default network configuration using DHCP. After the installation is finished, a bootstrap script located on the SUSE Manager server is executed to register the freshly installed system with SUSE Manager. You need to adjust the IP address of the SUSE Manager server, the name of the bootstrap script, and the root password according to your environment:

```
<user>
...
<username>root</username>
<user_password>`linux`</user_password>
</user>

<location>http://`192.168.1.1`/pub/bootstrap/`my_bootstrap.sh`</location>
```

The complete AutoYaST file:

You can find the AutoYaST file at <https://github.com/SUSE/manager-build-profiles/tree/master/AutoYaST/Minimal-AutoYaST>.

Use this enhancement fragment to add child channels:

```
<add-on>
<add_on_products config:type="list">
  <listentry>
    <ask_on_error config:type="boolean">true</ask_on_error>
    <media_url>http://`$c_server`/ks/dist/child/`channel-label`/`distribution-label`</media_url>
    <name>`$c_name`</name>
    <product>`$c_product`</product>
    <product_dir></product_dir>
  </listentry>
  <listentry>
    <!-- SLES SUSE Manager tools Pool -->
    <media_url>http://`$c_server`/ks/dist/child/`channel-label`/`sle-manager-
tools`/`distribution-label`</media_url>
    ...
  </listentry>
  ...
</add_on_products>
</add-on>
```

Replace `channel-label` and `distribution-label` with the correct labels (such as `sles12-sp4-updates-x86_64` and `sles12-sp4-x86_64`). Ensure that the distribution label corresponds to the Autoinstallable Distribution. Set the variables (such as `$c_server`) according to your environment. For more information about variables, see [ [Reference](#) › [Systems](#) › ].

Here is a literal example for `sles12-sp4-x86_64`:

```

<add-on>
  <add_on_products config:type="list">
    <listentry>
      <!-- SLES12 Updates -->
      <media_url>http://192.168.150.10/ks/dist/child/dev-sles12-sp4-updates-x86_64/dev-
sles12sp4</media_url>
      <product>SLES 12 Updates</product>
      <product_dir>/</product_dir>
      <name>SLES12 Updates</name>
    </listentry>
    <listentry>
      <!-- SLES12 SUSE Manager Tools Pool -->
      <media_url>http://192.168.150.10/ks/dist/child/dev-sle-manager-tools12-pool-x86_64-
sp4/dev-sles12sp4</media_url>
      <product>SLES 12 Pool SUSE Manager Tools</product>
      <product_dir>/</product_dir>
      <name>SLES12 Pool SUSE Manager Tools</name>
    </listentry>
    <listentry>
      <!-- SLES12 SUSE Manager Tools Updates -->
      <media_url>http://192.168.150.10/ks/dist/child/dev-sle-manager-tools12-updates-x86_64-
sp4/dev-sles12sp4</media_url>
      <product>SLES 12 Updates SUSE Manager Tools</product>
      <product_dir>/</product_dir>
      <name>SLES12 Updates SUSE Manager Tools</name>
    </listentry>
  </add_on_products>
</add-on>

```

It is required that you add the updates tools channel to the `<add-on>` AutoYaST snippet section. This ensures your systems are provided with an up-to-date version of the `libzypp` package. If you do not include the updates tools channel, you encounter `400` errors. In this example, the `(DISTRIBUTION_NAME)` is replaced with the name of the autoinstallation distribution from [Systems > Autoinstallation > Distributions](#).



```

<listentry>
  <ask_on_error config:type="boolean">true</ask_on_error>

  <media_url>http://$redhat_management_server/ks/dist/child/sles12-
sp2-updates-x86_64/(DISTRIBUTION_NAME)</media_url>
  <name>sles12 sp2 updates</name>
  <product>SLES12</product>
  <product_dir>/</product_dir>
</listentry>

```

## Cobbler

Cobbler is an installation server that allows you to perform unattended system installations. Cobbler is installed on the SUSE Manager Server.



SUSE only supports Cobbler functions that are available in the SUSE Manager WebUI, or through the SUSE Manager API. Only supported features are documented here.



If you intend to use your installation with for Retail formulas, do not follow this guide to configure Cobbler on the branch server. In for Retail installations, the TFTP formula manages these settings. For more information about the TFTP formula, see [ [Salt > Formula-tftpd >](#) ].

This section explains the Cobbler features most commonly used with SUSE Manager:

- The `cobbler sync` command is triggered from SUSE Manager Server and generate the TFTP boot environment
- Installation environment analysis using the `cobbler check` command
- Virtual machine guest installation automation with the `koan` client-side tool
- Building installation ISOs with PXE-like menus using the `cobbler buildiso` command (for SUSE Manager systems with x86\_64 architecture)

For more information about Cobbler, see <https://cobbler.readthedocs.io>.

## Cobbler Requirements

To use Cobbler for system installation with PXE, you require a TFTP server. SUSE Manager installs a TFTP server by default. To PXE boot systems, you require a DHCP server, or have access to a network DHCP server.



Cobbler uses host names as a unique key for each system. If you are using the `pxe-default-image` to onboard bare metal systems, make sure every system has a unique host name. Non-unique host names cause all systems with the same host name to have the configuration files overwritten when a provisioning profile is assigned.

## Configure Cobbler

Cobbler configuration is primarily managed using the `/etc/cobbler/settings` file. Cobbler runs with the default settings unchanged. All configurable settings are explained in detail in the `/etc/cobbler/settings` file.

The PXE boot process uses DHCP to find the TFTP boot server. The SUSE Manager Server can act as such a TFTP boot server and Cobbler can generate the content for it. You must have administrative access to the network's DHCP server. Edit the DHCP configuration file so that it points to the SUSE Manager Server as the TFTP boot server:

## Procedure: Example for Configuring the ISC DHCP Server

1. On the DHCP server, as root, open the `/etc/dhcpd.conf` file.
2. Append a new class with options for performing PXE boot installation. For example:

```
allow booting;
allow bootp;
class "PXE"
{match if substring(option vendor-class-identifier, 0, 9) = "PXEClient";
next-server 192.168.2.1;
filename "pxelinux.0";}
```

This example:

- Enables the `bootp` protocol for network booting.
  - Creates a class called `PXE`.
  - Identifies systems as `PXEClient` if they are configured with PXE as the first boot priority.
  - Directs PXEclients to the Cobbler server at `192.168.2.1`.
  - Retrieves the `pxelinux.0` bootloader file.
3. Save the file.

While it is possible to use KVM with PXE booting, it can be unreliable. We do not recommend you use this on production systems.

## Procedure: Configuring PXE Boot in KVM

1. Use the `virsh` command to produce a dump of the current network XML description:

```
virsh net-dumpxml --inactive network > network.xml
```

2. Open the XML dump file at `network.xml` and add a `bootp` parameter within the `<dhcp>` element:

```
<bootp file='/pxelinux.0' server='192.168.100.153'/>
```

3. Use the `virsh` command to install the updated description:

```
virsh net-define network.xml
```

Alternatively, you can use the `net-edit` subcommand, which also performs some error checking.



## Listing 1. Example: Minimal Network XML Description for KVM

```
<network>
  <name>default</name>
  <uuid>1da84185-31b5-4c8b-9ee2-a7f5ba39a7ee</uuid>
  <forward mode='nat'>
    <nat>
      <port start='1024' end='65535'>
    </nat>
  </forward>
  <bridge name='virbr0' stp='on' delay='0'>
  <mac address='52:54:00:29:59:18'>
  <domain name='default'>
  <ip address='192.168.100.1' netmask='255.255.255.0'>
    <dhcp>
      <range start='192.168.100.128' end='192.168.100.254'>
      <bootp file='/pxelinux.0' server='192.168.100.153'>
    </dhcp>
  </ip>
</network>
```

## TFTP

SUSE Manager uses the `tftp` daemon. The `tftp` daemon is the recommended method for PXE services, and is installed by default. The default configuration works in most cases. However, if you need to change the configuration, use the YaST Services Manager.

The TFTP service must be running so it can serve the `pxelinux.0` boot image. Start YaST and use **System > Services Manager** to configure the `tftp` daemon.

You can also synchronize Cobbler-generated TFTP contents to a SUSE Manager Proxy. For synchronization, HTTPS port 443 must be open.

## Procedure: Installing TFTP

1. On the SUSE Manager Server, as root, install the `susemanager-tftpsync` package:

```
zypper install susemanager-tftpsync
```

2. On the SUSE Manager Proxy, as root user, install the `susemanager-tftpsync-recv` package:

```
zypper install susemanager-tftpsync-recv
```

## Procedure: Configuring TFTP on a Proxy

1. On the SUSE Manager Proxy, as root, run the `configure-tftpsync.sh` script.
2. The script interactively asks you for details on the host names and IP addresses of the SUSE Manager Server and Proxy, as well for the location of the `tftpboot` directory on the Proxy.

For more information, use the `configure-tftpsync.sh --help` command.

## Procedure: Configuring TFTP on a Server

1. On the SUSE Manager Server, as root, run the `configure-tftpsync.sh` script.

```
configure-tftpsync.sh proxy1.example.com proxy2.example.com
```

2. Run the `cobbler sync` command to push the files to the proxy. This fails if you have not configured the proxies correctly.
3. If you want to change the list of proxies later on, you can use the `configure-tftpsync.sh` script to edit them.



If you reinstall an already configured proxy and want to push all the files again, you must remove the cache file at `/var/lib/cobbler/pxe_cache.json` before you call `cobbler sync`.

## Background Information about the Synchronization Process

A `cobbler sync` is a rebuild of every file Cobbler touched. On SUSE Manager, `cobbler sync` does the following actions:

1. Run pre-sync triggers. This can be any number of shell scripts.
2. Delete all files and directories that are not allowed in `/srv/www/cobbler/`.
3. Create all needed directories.
4. Delete all elements inside the directories.
5. Create the TFTP directory.
6. Write the DHCP files if management is enabled (unsupported). For more information, see [Configure Cobbler](#).
7. Do the same with DNS (unsupported).
8. Clean up the cache.
9. Run `rsync` if rsync management is enabled.
10. Run post-sync triggers. This can be any number of shell scripts (unsupported).

SUSE Manager also adds or removes, or edits systems that are in Cobbler. Those actions trigger a so-called lite sync process. This sync only touches files and directories that are related to the change which triggered it.



If you have created Cobbler profiles, distributions, or systems using the SUSE Manager WebUI, you must manage them in the WebUI. If you make changes at the command prompt, the profiles do not synchronize correctly, and the WebUI shows incorrect values.

## Synchronize and Start the Cobbler Service

When `tftpsync` is configured, the SUSE Manager Server must be able to access the SUSE Manager Proxy systems directly.



Do not start or stop the `cobblerd` service independent of the SUSE Manager service. Doing so can cause errors. Always use `/usr/sbin/spacewalk-service` to start or stop SUSE Manager.

Check that all the prerequisites the Cobbler service requires, are configured according to your requirements. You can do this by running the `cobbler check` command.

When you had to change the configuration, restart the SUSE Manager service:

```
/usr/sbin/spacewalk-service restart
```

## Autoinstallation Templates

AutoYaST or Kickstart profiles are used to automate SUSE Linux Enterprise or Red Hat Enterprise Linux client installations. Templates are used to describe how to create autoinstallation profiles. You can create autoinstallation variables within the SUSE Manager WebUI. This allows you to create and manage large numbers of profiles and systems, without having to manually create profiles for each.

Cobbler uses a template engine called Cheetah that provides support for templates, variables, and snippets.

For more information on creating profiles, see [ [Reference](#) › [Systems](#) › ].

## Kickstart Template Syntax

Kickstart templates can have static values for certain common items such as PXE image file names, subnet addresses, and common paths such as `/etc/sysconfig/network-scripts/`. However, templates differ from standard Kickstart files in their use of variables.

For example, a standard Kickstart file might have a networking section like this:

```
network --device=eth0 --bootproto=static --ip=192.168.100.24 \
--netmask=255.255.255.0 --gateway=192.168.100.1 --nameserver=192.168.100.2
```

In a Kickstart template file, the networking section would look like this instead:

```
network --device=$net_dev --bootproto=static --ip=$ip_addr \
--netmask=255.255.255.0 --gateway=$my_gateway --nameserver=$my_nameserver
```

These variables are substituted with the values set in your Kickstart profile variables or in your system detail variables. If the same variable is defined in both the profile and the system detail, then the system detail variable takes precedence.

Kickstart templates use syntax rules that rely on punctuation symbols. To avoid clashes, they need to be properly treated.

If the template contains shell script variables like `$(example)`, the content needs to be escaped with a backslash: `\$(example)`. If the variable is defined in the template, the templating engine evaluates it correctly. If there is no such variable, the content is left unchanged. Escaping the `$` symbol prevents the templating engine from evaluating the symbol as an internal variable.

Long scripts or strings can be escaped by wrapping them with the `\#raw` and `\#end raw` directives. For example:

```
#raw
#!/bin/bash
for i in {0..2}; do
  echo "$i - Hello World!"
done
#end raw
```

Any line with a `#` symbol followed by a whitespace is treated as a comment and is therefore not evaluated. For example:

```
#start some section (this is a comment)
echo "Hello, world"
#end some section (this is a comment)
```

## Kickstart Snippets

Kickstart snippets are sections of Kickstart code that can be called by a `$$SNIPPET()` function. The snippet is parsed by Cobbler and substituted with the contents of the snippet.

This example sets up a snippet for a common hard drive partition configuration:

```
clearpart --all
part /boot --fstype ext3 --size=150 --asprimary
part / --fstype ext3 --size=40000 --asprimary
part swap --recommended

part pv.00 --size=1 --grow

volgroup vg00 pv.00
logvol /var --name=var vgroup=vg00 --fstype ext3 --size=5000
```

Save this snippet of the configuration to a file in `/var/lib/cobbler/snippets/`, where Cobbler can access it.

Use the snippet by calling the `$SNIPPET()` function in your Kickstart templates. For example:

```
$SNIPPET('my_partition')
```

Cobbler parses the function with the snippet of code contained in the `my_partition` file.

## Build ISOs with Cobbler

Cobbler can create ISO boot images that contain a set of distributions, kernels, and a menu, that work similar to a PXE installation.



Building ISOs with Cobbler is not supported on IBM Z.

The Cobbler `buildiso` command takes parameters to define the name and output location of the boot ISO. For example:

```
cobbler buildiso --iso=/path/to/boot.iso
```

The boot ISO includes all profiles and systems by default. You can limit which profiles and systems are used, with the `--profiles` and `--systems` options. For example:

```
cobbler buildiso --systems="system1 system2 system3" \
--profiles="profile1 profile2 profile3"
```



If you cannot write an ISO image to a public `tmp` directory, check your systemd settings in `/usr/lib/systemd/system/cobblerd.service`.

## Bare Metal Provisioning

Systems that have not yet been provisioned are called bare metal systems. You can provision bare metal systems using Cobbler. Once a bare metal system has been provisioned in this way, it

appears in the **Systems** list, where you can perform regular provisioning with autoinstallation, for a completely unattended installation.

To successfully provision a bare metal system, you require a fully patched SUSE Manager server.

The system to be provisioned must have x86\_64 architecture, with at least 2 GB RAM, and be capable of PXE booting.

The server uses TFTP to provision the bare metal client, so the appropriate port and networks must be configured correctly in order for provisioning to be successful. In particular, ensure that you have a DHCP server, and have set the **next-server** parameter to the SUSE Manager server IP address or hostname.

## Enable Bare Metal Systems Management

Bare metal systems management can be enabled or disabled in the SUSE Manager WebUI by navigating to **Admin > SUSE Manager Configuration > Bare-metal systems**.



New systems are added to the organization of the administrator who enabled the bare metal systems management feature. To change the organization, log in as an Administrator of the required organization, and re-enable the feature.

When the feature has been enabled, any bare metal system connected to the server network is automatically added to the organization when it is powered on. The process can take a few minutes, and the system automatically shuts down when it is complete. The system is now visible in the **Systems > System** list. Click on the name of the system to see basic information. For more details, go to the **Properties**, **Notes**, and **Hardware** tabs. You can migrate bare metal systems to other organizations if required, using the **Migrate** tab.

## Provision Bare Metal Systems

Provisioning bare metal systems is similar to provisioning other systems, and can be done using the **Provisioning** tab. However, you cannot schedule provisioning, it happens automatically as soon as the system is configured and powered on.



System Set Manager can be used with bare metal systems. However, not all SSM features are available, because bare metal systems do not have an operating system installed. This also applies to mixed sets that contain bare metal systems. All features are re-enabled if the bare metal systems are removed from the set.

# System Set Manager

The system set manager (SSM) is used to perform actions on more than one client at a time. SSM creates ephemeral sets of clients, making it useful for one-off actions that you need to apply to a number of clients. If you want more permanent sets, consider using system groups instead. For more information about system groups, see [ [Client-configuration](#) › [System-groups](#) › ].

The actions available for use in SSM are listed in this table. The icons in this table indicate:

- ✓ this action is available in SSM for this client type
- ✗ this action is not available in SSM for this client type
- ? this action is under consideration for this client type, and may or may not be supported at a later date.

**Table 31. Available SSM Actions**

Action	Traditional	Salt
List systems	✓	✓
Install patches	✓	✓
Schedule patch updates	✓	✓
Upgrade packages	✓	✓
Install packages	✓	✓
Remove packages	✓	✓
Verify packages	✓	✗
Create groups	✓	✓
Manage groups	✓	✓
Channel memberships	✓	✓
Channel subscriptions	✓	✗
Deploy/diff channels	✓	✗
Autoinstall clients	✓	✗
Tag for snapshot	✓	✗
Remote commands	✓	✗
Power management	✓	✗
Update system preferences	✓	✓

Action	Traditional	Salt
Update hardware profiles	✓	✓
Update package profiles	✓	✓
Set/remove custom values	✓	✓
Reboot clients	✓	✓
Migrate clients to another organization	✓	✓
Delete clients	✓	✓

You can select clients for the SSM in several ways:

- Navigate to **Systems** › **System List** and check the clients you want to work with.
- Navigate to **Systems** › **System Groups**, and click **[Use in SSM]** for the system group you want to work with.
- Navigate to **Systems** › **System Groups**, check the group you want to work with, and click **[Work with Group]**.

When you have selected the clients you want to work with, navigate to **Systems** › **System Set Manager**, or click the **systems selected** icon in the top menu bar.



The details in SSM might differ slightly from the details in other parts of the SUSE Manager WebUI. In SSM, all available updates are shown. This allows you to upgrade to packages that might not be the latest version.

## Change Base Channels in SSM

You can use SSM to change the base channel of more than one client at the same time.



Changing the base channel significantly changes the packages and patches available to the affected clients. Use with caution.

### Procedure: Using SSM to Change Base Channels for Multiple Clients

1. In the SUSE Manager WebUI, navigate to **Systems** › **System List**, check the clients you want to work with, and navigate to **Systems** › **System Set Manager**.
2. Navigate to the **Channels** subtab.
3. Locate the current base channel in the list, and verify that the number shown in the **Systems** column is correct. You can click the number in this column to see more details of the clients you are changing.



- 
4. Select the new base channel in the **Desired base Channel** field, and click **[Next]**.
  5. For each child channel, select **No change**, **Subscribe**, or **Unsubscribe**, and click **[Next]**.
  6. Check the changes you are making, and choose a time for the action to occur.
  7. Click **[Confirm]** to schedule the changes.

# System Groups

You can use system groups to make it easier to manage a large number of clients. Groups can be used to perform bulk actions on clients such as applying updates, configuration channels, salt states, or formulas.

You can organize clients into groups in any way that works for your environment. For example, you could organize clients on which operating system is installed, which physical location they are in, or the type of workload they are handling. Clients can be in any number of groups, so you can define your groups in different ways.

When you have clients organized into groups, you can perform updates on all clients in one or more groups, or on intersections between groups. For example, you can define one group for all Salt clients, and another group for all SLES clients. You can then perform updates on all Salt clients, or use the intersection between the groups, and update all Salt SLES clients.

## Create Groups

You need to create some groups before you can use them to organize your clients.

### Procedure: Creating a New System Group

1. In the SUSE Manager WebUI, navigate to **Systems › System Groups**.
2. Click **[Create Group]**.
3. Give your new group a name and a description.
4. Click **[Create Group]** to save your group.
5. Repeat for each group you require.

## Add Clients to Groups

You can add individual clients to your groups, or add multiple clients at the same time.

### Procedure: Adding A Single Client to a Group

1. In the SUSE Manager WebUI, navigate to **Systems › System List** and click the name of the client to add.
2. Navigate to the **Groups › Join** tab.
3. Check the group to join and click **[Join Selected Groups]**.

### Procedure: Adding Multiple Clients to a Group

1. In the SUSE Manager WebUI, navigate to **Systems › System Groups** and click the name of the group to add clients to.

2. Navigate to the **Target systems** tab.
3. Check the clients to add and click **[Add Systems]**.

## Procedure: Adding Multiple Clients to a Group with SSM

1. In the SUSE Manager WebUI, navigate to **Systems > System List** and check each client to add, this adds the clients to the system set manager.
2. Navigate to **Systems > System Set Manager**, and go to the **Groups** tab.
3. Locate the group to join and check **Add**.
4. Click **[Alter Membership]**.
5. Click **[Confirm]** to join the clients to the selected group.

For more information about the system set manager, see [ **Client-configuration > System-set-manager >** ].

You can see which clients are in a group by navigating to **Systems > System Groups**, clicking the name of the group, and navigating to the **Systems** tab. Alternatively, you can see a graphical representation of your system groups by navigating to **Systems > Visualization > Systems Grouping**.

## Work with Groups

When you have your clients arranged into groups, you can use your groups to manage updates. For Salt clients, you can also apply states and formulas to all clients in a group.

In the SUSE Manager WebUI, navigate to **Systems > System Groups**. The list shows an icon if there are updates available for any of the clients in the group. Click the icon to see more information about the updates available and to apply them to the clients.

You can also work with more than one group at a time. Select the groups you want to work with, and click **[Work with union]** to select every client in every selected group.

Alternatively, you can work on intersections of groups. Select two or more groups, and click **[Work with intersection]** to select only those clients that exist in all the selected groups. For example, you might have one group for all Salt clients, and another group for all SLES clients. The intersection of these groups would be all Salt SLES clients.

## System Types

Clients are categorized by system type. Every client can have both a base system type, and an add-on system type assigned.

Base system types include **Management**, for traditional clients, and **Salt** for Salt clients.

Add-on system types include **Virtualization Host**, for clients that operate as virtual hosts, and **Container Build Host** for clients that operate as a SUSE CaaS Platform build host.

You can adjust the add-on system type by navigating to **Systems › System List › System Types**. Check the clients you want to change the add-on system type for, select the **Add-On System Type**, and click either **[Add System Type]** or **[Remove System Type]**.

You can also change the base system type from **Management** to **Salt**, by re-registering the client.

## Change a Traditional Client to Salt Using the WebUI

The simplest method to change a traditional client to a Salt client is to re-register it with the WebUI.



Changing the base system type requires that you re-register your client. This deletes any customization or configuration on the client, however event history is preserved. It also requires client downtime.

### Procedure: Changing a Traditional Client to Salt Using the WebUI

1. In the SUSE Manager WebUI, navigate to **Systems › System List**, identify the client you want to change, and take a note of the hostname.
2. Navigate to **Systems › Bootstrapping**.
3. In the **Host** field, type the hostname of the client to be re-registered.
4. Complete the other fields as required.
5. Click **[Bootstrap]** to schedule the bootstrap process.

When the client has completed registration, it shows in the **Systems List** with the system type **Salt**.

## Change a Traditional Client to Salt at the Command Prompt

You can use the command prompt to re-register a traditional client as a Salt client. This requires you to delete the packages used by the traditional client. You can then re-register the client

using your preferred registration method for Salt clients.



Changing the base system type requires that you re-register your client. This deletes any customization or configuration on the client. It also requires client downtime.

### Procedure: Changing a Traditional Client to Salt at the Command Prompt

1. On the client to be changed, at the command prompt, use your package manager to remove these packages:

```
spacewalk-check
spacewalk-client-setup
osad
osa-common
mgr-osad
spacewalksd
mgr-daemon
rhnlib
rhnmd
```

2. Use your preferred registration method to re-register the client as a Salt client.

When the client has completed registration, it shows in the **Systems List** with the system type **Salt**.

# Package Management

Clients use packages to install, uninstall, and upgrade software.

To manage packages on a client, navigate to **Systems**, click the client to manage, and navigate to the **Systems › Software › Packages** subtab. The options available in this section vary depending on the type of client you have selected, and its current channel subscriptions.



When packages are installed or upgraded, licenses or EULAs are automatically accepted.

Most package management actions can be added to action chains. For more about action chains, see [ [Reference › Schedule ›](#) ].

## Verify Packages

You can check that packages you have installed on a client match the current state of the database they were installed from. The metadata of the installed package is compared to information in the database, including the file checksum, file size, permissions, owner, group, and type.

### Procedure: Verifying Installed Packages

1. In the SUSE Manager WebUI, navigate to **Systems**, click the client the package is installed on, and navigate to the **Systems › Software › Packages › Verify** subtab.
2. Select the packages you want to verify and click **[Verify Selected Packages]**.
3. When the verification is complete, navigate to **Systems › Events › History** to see the results.

## Compare Packages

You can compare the packages installed on a client with a stored profile, or with packages installed on another client. When the comparison is made, you can choose to modify the selected client to match.

To compare packages against a profile, you need to have stored a profile. Profiles are created from the packages on a currently installed client. When the profile has been created, you can use it to install more clients with the same packages installed.

### Procedure: Creating a Stored Profile

1. In the SUSE Manager WebUI, navigate to **Systems**, click the client to base your profile off, and navigate to the **Systems › Software › Packages › Profiles** subtab.
2. Click **[Create System Profile]**.

3. Type a name and description for your profile and click **[Create Profile]**.

## Procedure: Comparing Client Packages

1. In the SUSE Manager WebUI, navigate to **Systems**, click the client to compare, and navigate to the **Systems › Software › Packages › Profiles** subtab. To compare with a stored profile, select the profile and click **[Compare]**.
2. To compare with another client, select the client name and click **[Compare]** to see a list of differences between the two clients.
3. Check packages you want to install on the selected client, uncheck packages you want to remove, and click **[Sync Packages to]**.

# Patch Management

You can use custom patches within your organization to manage clients. This allows you to issue patch alerts for packages in custom channels, schedule patch installation, and manage patches across organizations.

## Create Patches

To use a custom patch, you need to create the patch, add packages to it and add it to one or more channels.

### Procedure: Creating a Custom Patch

1. In the SUSE Manager WebUI, navigate to **Patches > Manage Patches**, click **[Create Patch]**.
2. In the **Create Patch** section, use these details:
  - In the **Synopsis** field, type a short description of the patch.
  - In the **Advisory** field, type a label for the patch. We recommend you devise a naming convention for your organization to make patch management easier.
  - In the **Advisory Release** field, enter a release number for your patch. For example, if this is the first version of this patch, use **1**.
  - In the **Advisory Type** field, select the type of patch to use. For example, **Bug Fix Advisory** for a patch that fixes errors.
  - If you selected an advisory type of **Security Advisory**, in the **Advisory Severity** field, select the severity level to use.
  - In the **Product** field, type the name of the product this patch refers to.
  - OPTIONAL: In the **Author** field, type the name of the author of the patch.
  - Complete the **Topic**, **Description**, and **Solution** fields with further information about the patch.
3. OPTIONAL: In the **Bugs** section, specify the information of any related bugs, using these details:
  - In the **ID** field, enter the bug number.
  - In the **Summary** field, type a short description of the bug.
  - In the **Bugzilla URL** field, type the address of the bug.
  - In the **Keywords** field, type any keywords related to the bug. Use a comma between each keyword.
  - Complete the **References** and **Notes** fields with further information about the bug.
  - Select one or more channels to add the new patch to.



4. Click **[Create Patch]**.

You can also create patches by cloning an existing one. Cloning preserves package associations and simplifies issuing patches.

## Procedure: Cloning Patches

1. In the SUSE Manager WebUI, navigate to **Patches > Clone Patches**.
2. In the **View patches potentially applicable to:** field, select the software channel for the patch you want to clone.
3. Select the patch or patches you want to clone, and click **[Clone Patches]**.
4. Select one or more channels to add the cloned patch to.
5. Confirm the details to begin the clone.

When you have created a patch, you can assign packages to it.

## Procedure: Assigning Packages to a Patch

1. In the SUSE Manager WebUI, navigate to **Patches > Manage Patches**, and click the advisory name of the patch to see the patch details.
2. Navigate to the **Packages > Add** tab.
3. In the **Channel** field, select the software channel that contains the packages you want to assign to the patch, and click **[View Packages]**. You can select **All managed packages** to see the available packages in all channels.
4. Check the packages you want to include, and click **[Add Packages]**.
5. Confirm the details of the packages, and click **[Confirm]** to assign them to the patch.
6. Navigate to the **Packages > List/Remove** tab to check that the packages have been assigned correctly.

When packages are assigned to a patch, the patch cache is updated to reflect the changes. The cache update might take a couple of minutes.

If you need to change the details of an existing patch, you can do so from the **Patches Management** page.

## Procedure: Editing and Deleting Existing Patch Alerts

1. In the SUSE Manager WebUI, navigate to **Patches > Manage Patches**.
2. Click the advisory name of the patch to see the patch details.
3. Make the changes as required, and click **[Update Patch]**.
4. To delete a patch, select the patch in the **Patches Management** page, and click **[Delete Patches]**. Deleting patches might take a few minutes.

## Apply Patches to Clients

When a patch is ready, you can apply it to clients either singly, or with other patches.

Each package within a patch is part of one or more channels. If the client is not subscribed to the channel, the update is not installed.

If the client has a more recent version of a package already installed, the update is not installed. If the client has an older version of the package installed, the package is upgraded.

### Procedure: Applying All Applicable Patches

1. In the SUSE Manager WebUI, navigate to **Systems › Overview** and select the client you want to update.
2. Navigate to the **Software › Patches** tab.
3. Click **[Select All]** to select all applicable patches.
4. Click **[Apply Patches]** to update the client.

If you are signed in with Administrator privileges, you can also perform larger batch upgrades for clients.

### Procedure: Applying a Single Patch to Multiple Clients

1. In the SUSE Manager WebUI, navigate to **Patches › Patch List**.
2. Locate the patch you want to apply, and click the number under the **Systems** column for that patch.
3. Select the clients you want to apply the patch to, and click **[Apply Patches]**. Confirm the list of clients to perform the update.

### Procedure: Applying Multiple Patches to Multiple Clients

1. In the SUSE Manager WebUI, navigate to **Systems › Overview** and check the clients you want to update to add them to the system set manager.
2. Navigate to **Systems › System Set Manager** and navigate to the **Patches** tab.
3. Select the patches you want to apply to the clients and click **[Apply Patches]**.
4. Schedule a date and time for the update to occur, and click **[Confirm]**.
5. To check the progress of the update, navigate to **Schedule › Pending Actions**.



Scheduled package updates are installed using the contact method configured for each client. For more information, see [ [Client-configuration › Contact-methods-intro ›](#) ].

# System Locking

System locks are used to prevent actions from occurring on a client. For example, a system lock prevents a client from being updated or restarted. This is useful for clients running production software, or to prevent accidental changes. You can disable the system lock when you are ready to perform actions.

System locks are implemented differently on traditional and Salt clients.

## System Locks on Traditional Clients

When a traditional client is locked, no actions can be scheduled using the WebUI, and a padlock icon is displayed next to the name of the client in the **System > System List**.

### Procedure: System Locking a Traditional Client

1. In the SUSE Manager WebUI, navigate to the **System Details** page for the client you want to lock.
2. Under **Lock Status**, click **[Lock this system]**. The client remains locked until you click **[Unlock this system]**.

Some actions can still be completed on locked traditional clients, including remote commands, and automated patch updates. To stop automated patch updates, navigate to the **System Details** page for the client, and on the **Properties** tab, uncheck **Auto Patch Update**.

## System Locks on Salt Clients

When a Salt client is locked, or put into blackout mode, no actions can be scheduled, Salt execution commands are disabled, and a yellow banner is displayed on the **System Details** page. In this mode, actions can be scheduled for the locked client using the WebUI or the API, but the actions fail.



⋮ The locking mechanism is not available for Salt SSH clients.

### Procedure: System Locking a Salt Client

1. In the SUSE Manager WebUI, navigate to the **System Details** page for the client you want to lock.
2. Navigate to the **Formulas** tab, check the system lock formula, and click **[Save]**.
3. Navigate to the **Formulas > System Lock** tab, check **Lock system**, and click **[Save]**. On this page, you can also enable specific Salt modules while the client is locked.
4. When you have made your changes, you might need to apply the highstate. In this case, a banner in the WebUI notifies you. The client remains locked until you remove the system

lock formula.



The system lock formula is enabled by default if SUSE CaaS Platform is detected on the node.

For more information about blackout mode in Salt, see <https://docs.saltstack.com/en/latest/topics/blackout/index.html>.

## Package Locks



Package locks can only be used on traditional clients that use the Zypper package manager. The feature is not currently supported on Red Hat Enterprise Linux or Salt clients.

Package locks are used to prevent unauthorized installation or upgrades to software packages on traditional clients. When a package has been locked, it shows a padlock icon, indicating that it cannot be installed. Any attempt to install a locked package is reported as an error in the event log.

Locked packages cannot be installed, upgraded, or removed, either through the SUSE Manager WebUI, or directly on the client machine using a package manager. Locked packages also indirectly lock any dependent packages.

### Procedure: Using Package Locks

1. On the client machine, install the `zypp-plugin-spacewalk` package as `root`:

```
zypper in zypp-plugin-spacewalk
```

2. Navigate to the **Software > Packages > Lock** tab on the managed system to see a list of all available packages.
3. Select the packages to lock, and click **[Request Lock]**. You can also choose to enter a date and time for the lock to activate. Leave the date and time blank if you want the lock to activate as soon as possible. Note that the lock might not activate immediately.
4. To remove a package lock, select the packages to unlock and click **[Request Unlock]**. Leave the date and time blank if you want the lock to deactivate as soon as possible. The lock might not deactivate immediately.

# Configuration Management

You can use configuration files and channels to manage configuration for your clients, rather than configuring each client manually.

Configuration parameters are scripted and stored in configuration files. You can write configuration files directly using the SUSE Manager WebUI, or you can upload or link to files that exist in other locations.

Configuration files can be centrally managed, or locally managed. Centrally managed configuration files are provided by global configuration channels and can be applied to any client subscribed to the SUSE Manager Server. Locally managed configuration files are used to override centrally managed configuration settings. They are especially useful for SUSE Manager users who do not have configuration administration privileges, but need to make changes to the clients that they manage.

Configuration channels are used to organise configuration files. You can subscribe clients to configuration channels, and deploy configuration files as required.

Configuration files are version-controlled, so you can add configuration settings, test them on your clients, and roll back to a previous revision as required. When you have created your configuration channels, you can also perform comparisons between various configuration files, and between revisions of the same configuration file.

Configuration files can be centrally managed, or locally managed. Centrally managed configuration files are provided by global configuration channels. Locally managed configuration files are created or uploaded to SUSE Manager directly.

The available configuration management features are different for Salt and traditional clients. This table shows the supported features on different client types:

**Table 32. Configuration Management Supported Features**

Feature	Salt	Traditional
Global Configuration Channels	✓	✓
Deploying Files	✓	✓
Comparing Files	?	✓
Locally Managed Files	✗	✓
Sandbox Files	✗	✓
Applying the Highstate	✓	✗
File Import from a Client	✗	✓

Feature	Salt	Traditional
Configuration Macros	✗	✓

## Prepare Traditional Clients for Configuration Management

Traditional clients require some extra preparation to use configuration management. If you installed your traditional client with AutoYaST or Kickstart you probably already have the appropriate packages. For other traditional clients, ensure you have installed the relevant tools child channel for your client operating system. For more information about software channels, see [ [Client-configuration > Channels >](#)  ].

The packages you require are:

- `mgr-cfg`: base libraries and functions needed by all `mgr-cfg-*` packages
- `mgr-cfg-actions`: required to run configuration actions scheduled via SUSE Manager.
- `mgr-cfg-client`: provides a command line interface to the client features of the configuration management system.
- `mgr-cfg-management`: provides a command line interface to manage SUSE Manager configuration.

You can install these packages during the bootstrap process by navigating to **Systems > Activation Keys**, clicking the activation key you intend to use during bootstrap, and checking the **Configuration File Deployment** option. For more information about activation keys, see [ [Client-configuration > Activation-keys >](#)  ].

## Create Configuration Channels

To create a new central configuration channel:

### Procedure: Creating Central Configuration Channel

1. In the SUSE Manager WebUI, navigate to **Configuration > Channels**, and click **[Create Config Channel]**.
2. Type a name for the channel.
3. Type a label for the channel. This field must contain only letters, numbers, hyphens (-) and underscores (\_).
4. Type a description for the channel that allows you to distinguish it from other channels.
5. Click **[Create Config Channel]** to create the new channel.

You can also use a configuration channel to manage Salt states on Salt clients.

## Procedure: Creating a Salt State Channel

1. In the SUSE Manager WebUI, navigate to **Configuration > Channels**, and click **[Create State Channel]**.
2. Type a name for the channel.
3. Type a label for the channel. This field must contain only letters, numbers, hyphens (-) and underscores (\_).
4. Type a description for the channel that allows you to distinguish it from other channels.
5. Type the **SLS Contents** for the **init.sls** file.
6. Click **[Create Config Channel]** to create the new channel.

## Add Configuration Files, Directories, or Symbolic Links

When you have created a configuration channel you can add a configuration file, directory, or symbolic link:

### Procedure: Adding a Configuration File, Directory, or Symbolic Link

1. In the SUSE Manager WebUI, navigate to **Configuration > Channels**, and click the name of the configuration channel that you want to add a configuration file to, and navigate to the **Add Files > Create File** subtab.
2. In the **File Type** field, choose whether you want to create a text file, directory, or symbolic link.
3. In the **Filename/Path** field, type the absolute path to the location where the file should be deployed.
4. If you are creating a symbolic link, type the target file and path in the **Symbolic Link Target Filename/Path** field.
5. Type the **User name** and **Group name** for the file in the **Ownership** field, and the **File Permissions Mode**.
6. If the client has SELinux enabled, you can configure **SELinux contexts** to enable the required file attributes (for example: user, role, and file type).
7. If the configuration file includes a macro, enter the symbol that marks the beginning and end of the macro.
8. Enter the configuration file contents in the **File Contents** text box, using the script drop-down box to choose the appropriate scripting language.
9. Click **[Create Configuration File]**.

## Subscribe Clients to Configuration Channels

You can subscribe individual clients to configuration channels by navigating to **Systems > System**

List, selecting the client you want to subscribe, and navigating to the **Configuration** tab. To subscribe multiple clients to a configuration channel, you can use the system set manager (SSM).

## Procedure: Subscribing Multiple Clients to Configuration Channels

1. In the SUSE Manager WebUI, navigate to **Systems > Systems List** and select the clients you want to work with.
2. Navigate to **Systems > System Set Manager**, and go to the **Configuration > Subscribe to Channels** subtab to see the list of available configuration channels.
3. OPTIONAL: Click the number in the **Systems currently subscribed** column to see which clients are currently subscribed to the configuration channel.
4. Check the configuration channels you want to subscribe to, and click **[Continue]**.
5. Rank the configuration channels using the up and down arrows. Where settings conflicts occur between configuration channels, channels closer to the top of the list take precedence.
6. Determine how the channels are applied to the selected clients. Click **[Subscribe With Lowest Priority]** to add the new channels at a lower priority than currently subscribed channels. Click **[Subscribe with Highest Priority]** to add the new channels at a higher priority than currently subscribed channels. Click **[Replace Existing Subscriptions]** to remove existing channels and replace them with the new channels.
7. Click **[Apply Subscriptions]**.



If new configuration channel priorities conflict with existing channels, the duplicate channel is removed and replaced according to the new priority. If the client's configuration priorities are going to be reordered by an action, the WebUI requires you to confirm the change before proceeding.

## Compare Configuration Files

You can also use the system set manager (SSM) to compare the configuration file deployed on clients with the configuration file stored on the SUSE Manager Server.

## Procedure: Comparing Configuration Files

1. In the SUSE Manager WebUI, navigate to **Systems > Systems List** and select the clients subscribed to the configuration files you want to compare.
2. Navigate to **Systems > System Set Manager**, and go to the **Configuration > Compare Files** subtab to the list of available configuration files.
3. OPTIONAL: Click the number in the **Systems** column to see which clients are currently subscribed to the configuration file.
4. Check the configuration files to compare, and click **[Schedule File Comparison]**.



## Keep Clients Updated

### Listing 2. Example: SLS State for Keeping Clients Updated

```
include:
  - channels

int_keep_system_up2date_updatestack:
  pkg.latest:
    - pkgs:
      - salt
      - salt-minion
    {%- if grains.os_family == 'Suse'%}
      - zypper
      - libzypp
    {%- elif grains['os_family'] == 'RedHat' %}
    {%- if grains['osmajorrelease'] >= 8 %}
      - dnf
    {%- else %}
      - yum
    {%- endif %}
    {%- endif %}
  - require:
    - sls: channels
  - order: last

int_keep_system_up2date_pkgs:
  pkg.uptodate:
    - require:
      - sls: channels
      - pkg: int_keep_system_up2date_updatestack
    - order: last

int_reboot_if_needed:
  cmd.run:
    - name: shutdown -r +5
  {%- if grains['os_family'] == 'RedHat' and grains['osmajorrelease'] >= 8 %}
    - onlyif: 'dnf -q needs-restarting -r; [ $? -eq 1 ]'
  {%- elif grains['os_family'] == 'RedHat' and grains['osmajorrelease'] <= 7 %}
    - onlyif: 'needs-restarting -r; [ $? -eq 1 ]'
  {%- elif grains['os_family'] == 'Debian' %}
    - onlyif:
      - test -e /var/run/reboot-required
  {%- else %}
    - onlyif: 'zypper ps -s; [ $? -eq 102 ]'
  {%- endif %}
```

## Power Management

You can power on, power off, and reboot clients using the SUSE Manager WebUI.

This feature uses either the IPMI or Redfish protocol and is managed using a Cobbler profile. The selected client must have a power management controller supporting one of these protocols.

For Redfish, ensure you can establish a valid SSL connection between the client and the SUSE Manager Server. You must have trusted the certificate authority used to sign the SSL Server Certificate of the Redfish management controller. The CA certificate must be in `.pem` format, and stored on the SUSE Manager Server at `/etc/pki/trust/anchors/`. When you have saved the certificate, run `update-ca-certificate`.

### Procedure: Enabling Power Management

1. In the SUSE Manager WebUI, navigate to **Systems › Systems List**, select the client you want to manage, and navigate to the **Provisioning › Power Management** tab.
2. In the **Type** field, select the power management protocol to use.
3. Complete the details for the power management server, and click the appropriate button for the action to take, or click **[Save only]** to save the details without taking any action.

You can apply power management actions to multiple clients at the same time by adding them to the system set manager. For more information about using the system set manager, see [ [Client-configuration › System-set-manager ›](#) ].

## Power Management and Cobbler

The first time you use a power management feature, a Cobbler system record is automatically created, if one does not yet exist for the client. These automatically created system records are not bootable from the network, and include a reference to a dummy system image. This is needed because Cobbler does not currently support system records without profiles or images.

Cobbler power management uses fence-agent tools to support protocols other than IPMI. Only IPMI and Redfish protocols are supported by SUSE Manager. You can configure your client to use other protocols by adding the fence-agent names as a comma-separated list to the `java.power_management.types` configuration parameter in the `rhn.conf` configuration files.

# Configuration Snapshots

Snapshots record the package profile, configuration files, and SUSE Manager settings for a client at a set point in time. You can roll back to older snapshots to restore previous configuration settings.



Snapshots are supported on traditional clients only. Salt clients do not support this feature.

Snapshots are captured automatically after some actions occur. You can also manually take a snapshot at any time. We recommend that you ensure you have a current snapshot before performing any potentially destructive action on your clients.

Snapshots are enabled by default. You can disable automatic snapshots by setting `enable_snapshots=0` in the `rhnc.conf` configuration file.

Manage your snapshots by navigating to **Systems > Systems List** and selecting the client you want to manage. Navigate to the **Provisioning > Snapshots** tab to see a list of all current snapshots for the selected client. Click the name of a snapshot to see more information about the changes recorded in the snapshot. You can use the subtabs in the **Provisioning > Snapshots** tab to see the changes that rolling back to the selected snapshot makes to:

- Group memberships
- Channel subscriptions
- Installed packages
- Configuration channel subscriptions
- Configuration files
- Snapshot tags



You can use a snapshot to roll back most changes to a client, but not all of them. For example, you cannot roll back multiple updates, and you cannot roll back a service pack migration. Always ensure you have taken a backup before performing upgrades on your clients.

## Snapshot Tags

Snapshot tags allow you to add meaningful descriptions to your snapshots. You can use tags to record extra information about snapshots, such as a last known working configuration, or a successful upgrade.

Manage your snapshot tags by navigating to **Systems > Systems List** and selecting the client you want to manage. Navigate to the **Provisioning > Snapshot Tags** tab to see a list of all current

---

snapshot tags for the selected client. Click **Create System Tag**, enter a description, and click the **[Tag Current Snapshot]** button.

## Snapshots on Large Installations

There is no maximum number of snapshots that SUSE Manager keeps. This means that the database that stores the snapshots grows as you add more clients, packages, channels, and configuration changes.

If you have a large installation, with thousands of clients, you can use the SUSE Manager API to create a recurring cleanup script on a recurring schedule to ensure that old snapshots are deleted regularly. Alternatively, you can disable the feature by setting **enable\_snapshots=0** in the **rhncnf** configuration file.

# Custom System Information

You can include customized system information about your clients. System information is defined as key:value pairs, which can be assigned to clients. For example, you can define a key:value pair for a particular processor, then assign that key to all clients that have that processor installed. Custom system information is categorized, and can be searched using the SUSE Manager WebUI.

Before you begin, you need to create a key that allows you to store custom information.

## Procedure: Creating a Custom System Info Key

1. In the SUSE Manager WebUI, navigate to **Systems** › **Custom System Info**, and click **[Create Key]**.
2. In the **Key Label** field, add a name for your key. Do not use spaces. For example, **intel-x86\_64-quadcore**.
3. In the **Description** field, provide any additional information required.
4. Repeat for each key you require.

When you have created some custom system information keys, you can apply them to clients.

## Procedure: Applying Custom Info Keys to Clients

1. In the SUSE Manager WebUI, navigate to **Systems**, click the client to apply custom information to, and navigate to the **Details** › **Custom Info** tab.
2. Click **[Create Value]**.
3. Locate the value you want to apply, and click the key label.
4. In the **Value** field, provide any additional information.
5. Click **[Update Key]** to apply the custom information to the client.

# Client Upgrades

Clients use the versioning system of their underlying operating system, and require regular upgrades.

For SCC registered clients using SUSE operating systems, you can perform upgrades within the SUSE Manager WebUI. For supported SUSE Linux Enterprise 15 upgrade paths, see <https://documentation.suse.com/sles/15-SP2/html/SLES-all/cha-upgrade-paths.html>

To upgrade clients running SLE 12 to SLE 15, the upgrade is automated, but you need to do some preparation steps before you begin. For more information, see [ [Client-configuration](#) › [Client-upgrades-major](#) › ].

You can also automate client upgrades using the content lifecycle manager. For more information, see [ [Client-configuration](#) › [Client-upgrades-lifecycle](#) › ].

For more information about service pack upgrades (SP migration), see [ [Client-configuration](#) › [Client-upgrades-sp-migration](#) › ].

## Client - Major Version Upgrade

Your clients must have the latest available service pack (SP) for the installed operating system, with all the latest updates applied. Before you start, ensure that the system is up to date and all updates have been installed successfully.

The upgrade is controlled by YaST and AutoYaST, it does not use Zypper.

## Prepare to Migrate

Before you can migrate your client from SLE 12 to SLE 15 , you need to:

1. Prepare installation media
2. Create an auto-installation distribution
3. Create an activation key
4. Upload an AutoYaST profile

### Procedure: Preparing Installation Media

1. On the SUSE Manager Server, create a local directory for the SLE 15 SP2 installation media:

```
mkdir -p /srv/images/sle15sp2
```

2. Download an ISO image with the installation sources, and mount the ISO image on your

server:

```
mount -o loop DVD1.iso /mnt/
```

3. Copy everything from the mounted ISO to your local file system:

```
cp -r /mnt/* /srv/images/sle15sp2
```

4. When the copy is complete, unmount the ISO image:

```
umount /mnt
```



This image is the unified installer and can be used for multiple autoinstallation distributions.

## Procedure: Creating an Autoinstallation Distribution

1. In the SUSE Manager WebUI, navigate to **Systems › Autoinstallation › Distributions** and click **[Create Distribution]**.
2. In the **Create Autoinstallable Distribution** section, use these parameters:
  - In the **Distribution Label** section, type a unique name for the distribution. Use only letters, numbers, hyphens, periods, and underscores, and ensure the name is longer than four characters. For example, **sles15sp2-x86\_64**.
  - In the **Tree Path** field, type an absolute path to the installation source. For example, **/srv/images/sle15sp2**.
  - In the **Base Channel** field, select **SLE-Product-SLES15-SP2-Pool for x86\_64**.
  - In the **Installer Generation** field, select **SUSE Linux Enterprise 15**.
  - In the **Kernel Options** field, type any options to be passed to the kernel when booting for the installation. The **install=** parameter and the **self\_update=0 pt.options=self\_update** parameter are added by default.
  - In the **Post Kernel Options** section, type any options to be passed to the kernel when booting the installed system for the first time.
3. Click **[Create Autoinstallable Distribution]** to save.

To switch from the old SLE 12 base channel to the new SLE 15 channel, you need an activation key.

## Procedure: Creating an Activation Key

1. In the SUSE Manager Server WebUI, navigate to **Systems › Activation Keys** and click **Create Key**.
2. Enter a description for your key.
3. Enter a key or leave it blank to generate an automatic key.
4. OPTIONAL: If you want to limit the usage, enter your value in the **Usage** text field.
5. Select the **SLE-Product-SLES15-SP2-Pool for x86\_64** base channel.
6. OPTIONAL: Select any **Add-On System Types** For more information, see <https://documentation.suse.com/sles/15-SP2/html/SLES-all/art-modules.html>.
7. Click **[Create Activation Key]**.
8. Click the **Child Channels** tab and select the required channels.
9. Click **[Update Key]**.

## Create an Autoinstallation Profile

Autoinstallation profiles contain all the installation and configuration data needed to install a system. They can also contain scripts to be executed after the installation is complete. For example scripts that you can use as a starting point, see <https://github.com/SUSE/manager-build-profiles/tree/master/AutoYaST>. For valid AutoYaST upgrade settings, see <https://doc.opensuse.org/projects/autoyast/#CreateProfile-upgrade>.

### Procedure: Creating an Autoinstallation Profile

1. In the SUSE Manager WebUI, navigate to **Systems › Autoinstallation › Profiles** and upload your autoinstallation profile script. For example scripts that you can use as a starting point, see <https://github.com/SUSE/manager-build-profiles/tree/master/AutoYaST>.
2. In the **Kernel Options** field, type **autoupgrade=1**. Optionally, you can also include the **Y2DEBUG=1** option. The debug setting is not required but can help with investigating any future problems you might encounter.



Clients running in Azure cloud must add **textmode=1 console=ttyS0** to **Kernel Options**.

3. Paste the autoinstallation profile or use the file upload field.
4. Click **[Create]** to save.
5. When the uploaded profile requires variables to be set, navigate to **Systems › Autoinstallation › Profiles**, select the profile to edit, and navigate to the **Variables** tab. Specify the required variables, using this format:

```
<key>=<value>
```



## Migration

Before you begin, check that all the channels referenced in the autoinstallation profile are available and fully synchronized.

You can monitor the mirroring progress in `/var/log/rhn/reposync/<channel-label>.log`.

### Procedure: Migrating

1. In the SUSE Manager Server WebUI, navigate to **Systems** and select the client to be upgraded.
2. Navigate to the **Provisioning** tab, and select the autoinstallation profile you uploaded.
3. Click **[Schedule Autoinstallation and Finish]**. The system downloads the required files, change the bootloader entries, reboot, and start the upgrade.

Next time the client synchronizes with the SUSE Manager Server, it receives a re-installation job. The re-installation job fetches the new kernel and initrd packages. It also writes a new `/boot/grub/menu.lst`, containing pointers to the new kernel and initrd packages.

When the client next boots, it uses grub to boot the new kernel with its initrd. PXE booting is not used during this process.

Approximately three minutes after the job was fetched, the client goes down for reboot.



For Salt clients, use the `spacewalk/minion_script` snippet to register the client again after migration has completed.

## Upgrade Using the Content Lifecycle Manager

When you have many SUSE Linux Enterprise Server clients to manage, you can automate in-place upgrades using the content lifecycle manager.

### Prepare to Upgrade

Before you can upgrade your clients, you need to make these preparations:

- Create a content lifecycle project
- Create an activation key
- Create an autoinstallation distribution
- Create an autoinstallation profile

### Procedure: Creating a Content Lifecycle Project

1. Create a content lifecycle project for your distribution. For more information, see [ [Administration > Content-lifecycle >](#)  ].

2. Ensure you choose a short but descriptive name for your project.
3. Include all source channel modules that you require for your distribution.
4. Add filters as required, and set up at least one environment.

### Procedure: Creating an Activation Key

1. Create an activation key for your distribution. For more information, see [ [Client-configuration › Activation-keys ›](#) ].
2. Ensure your activation key includes all filtered project channels.

### Procedure: Creating an Autoinstallation Distribution

1. Create an autoinstallation distribution for every base channel you want to migrate. For more information, see [ [Client-configuration › Autoinst-setup ›](#) ].
2. Give your distribution a label that references the name of the content lifecycle project.
3. In the **Installer Generation** field, select the SLES version you are using.

### Procedure: Creating an Autoinstallation Profile

1. Create an autoinstallation profile for every target distribution and service pack you want to upgrade to. For more information, see [ [Client-configuration › Autoinst-setup ›](#) ].
2. You must use a different profile for Salt and traditional clients.
3. You can use variables in the profile to distinguish between the different lifecycle environments.

For example autoinstallation profiles, see <https://github.com/SUSE/manager-build-profiles/tree/master/AutoYaST>.

Use these variables in your autoinstallation profiles for automating in-place upgrades:

### Listing 3. Example: Variables for Use in Autoinstallation Profiles

```
registration_key=1-15sp1-demo-test
org=1
channel_prefix=15sp1-demo-test
distro_label=15sp1-demo-test
```

## Listing 4. Example: Entry for Use in Autoinstallation Profiles

```
<listentry>
  <ask_on_error config:type="boolean">true</ask_on_error>
  <media_url>https://$redhat_management_server/ks/dist/child/$channel_prefix-sle-
module-web-scripting15-sp1-pool-x86_64/$distro_label</media_url>
  <name>$channel_prefix SLE-Module-Web-Scripting15-SP1 Pool for x86_64 </name>
  <product>Web Scripting Module 15 SP1 x86_64 Pool</product>
</listentry>
```

## Upgrade

When you have prepared the server for the upgrade, you can provision the clients.

### Procedure: Provisioning the Clients

1. In the SUSE Manager WebUI, navigate to **Systems › System List**, and select the clients you want to provision to add them to the system set manager.
2. Navigate to **Systems › System Set Manager › Overview** and click the **Provisioning** tab.
3. Select the autoinstallation profile to use.

For clients that are able to use PXE, the migration is automated as soon as you have provisioned them. For all other clients, you can use Cobbler to perform the upgrade.

### Procedure: Using Cobbler to Upgrade Clients

1. At the command prompt, as root, check the available Cobbler profiles:

```
cobbler profile list
```

2. Build the ISO file with your chosen profile:

```
cobbler buildiso --iso=/tmp/SLE_15-sp1.iso --profiles=SLE_15-sp1:1:Example
```

For more information about using Cobbler to provision clients, see [ [Client-configuration › Cobbler ›](#) ].

## Service Pack Migration

Service Pack (SP) migration allows you to upgrade SLE-based client systems from an SP level to a later one. For example, you can migrate SUSE Linux Enterprise 15 SP1 to SUSE Linux Enterprise 15 SP2.

You can also migrate openSUSE Leap to a later minor version or to the corresponding SLE SP

level, for example:

- openSUSE Leap 15.1 to 15.2, or
- openSUSE Leap 15.2 to SUSE Linux Enterprise 15 SP2



During migration, SUSE Manager automatically accepts any required licenses (EULAs) before installation.

In SUSE Linux Enterprise 12 and later, SUSE supports service pack skipping if SUSE Customer Center provides it. For example, you can upgrade from SUSE Linux Enterprise 15 to SP2, without installing SP1. For supported SUSE Linux Enterprise upgrade paths, see <https://documentation.suse.com/sles/15-SP2/html/SLES-all/cha-upgrade-paths.html#sec-upgrade-paths-supported>.



Service pack migration is for upgrading within the same major version. You cannot use SP migration to migrate from SUSE Linux Enterprise 12 to SUSE Linux Enterprise 15. For more information about major upgrades, see [ [Client-configuration](#) > [Client-upgrades-major](#) ].



SP migration does not have a rollback feature. When the migration procedure has begun, rolling back is not possible. Ensure you have a working system backup available, in case of an emergency.

## Procedure: Performing a Migration

1. From the **Systems** > **Overview** page, select a client.
2. From the system details page of the client, navigate to the **Software** > **SP Migration** tab.
3. Select the target migration path and click **[Select Channels]**.
4. From the **Service Pack Migration - Channels** page select the correct base channel, including **Mandatory Child Channels** and any additional **Optional Child Channels**.
5. OPTIONAL: Check **Allow Vendor Change** to allow packages that have changed vendors to be installed. If this occurs, a notification is shown with details before the migration is started.



To migrate openSUSE Leap to SUSE Linux Enterprise, you must check the **Allow Vendor Change** option.

6. Click **[Schedule Migration]** when your channels have been configured properly.

## SP Mass Migration

If you want to migrate a large number of clients to the next SP version, you can use SUSE Manager API calls.

## Procedure: Performing a Mass SP Migration

1. List available migration targets, and take note of the system IDs you want to migrate:

```
spacecmd api -- system.listMigrationTargets -A 1000010001
```

2. For each system ID, call `listMigrationTarget` and check that the desired target product is available.
  - If the system ID has an available target, call `system.scheduleSPMigration`.
  - If the desired target is not available, skip the system.

Adapt this template for your environment:

```
target = '[...]'
basechannel = 'channel-label'
system_ids = [1, 2, 3]

session = auth.login(user, pass)
for system in system_ids
    if system.listMigrationTargets(session, system).ident == target
        system.scheduleSPMigration(session, system, target, basechannel, [], False, <now>)
    else
        print "Cannot migrate to requested target -- skipping system"
    endif
endfor
```

# Virtualization

You can use SUSE Manager to manage virtualized clients in addition to regular traditional or Salt clients. In this type of installation, a virtual host is installed on the SUSE Manager Server to manage any number of virtual guests. If you choose to, you can install several virtual hosts to manage groups of guests.

The range of capabilities that virtualized clients have depends on the third-party virtualization provider you choose.

Xen and KVM hosts and guests can be managed directly in SUSE Manager. This enables you to autoinstall hosts and guests using AutoYaST or Kickstart, and manage guests in the WebUI.

Additionally, SUSE CaaS Platform clusters can be managed in the SUSE Manager WebUI, by navigating to **Clusters** › **Overview**.

For VMWare, including VMWare vSphere, and Nutanix AHV, SUSE Manager requires you to set up a virtual host manager (VHM) to control the VMs. This gives you control over the hosts and guests, but in a more limited way than available with Xen and KVM.

Other third-party virtualization providers are not directly supported by SUSE Manager. However, if your provider allows you to export a JSON configuration file for the VM, you can upload that configuration file to SUSE Manager and manage it with a VHM.

For more information about using VHMs to manage virtualization, see [ **Client-configuration** › **Vhm** › ].

## Manage Virtualized Hosts

Before you begin, ensure that the client you want to use as a virtualization host has the **Virtualization Host** system type assigned to it. Both traditional and Salt clients can be used as virtual hosts. Navigate to **Systems** › **Systems List** and click the name of the client to use as a virtualization host. The system types are listed in the **System Properties** section. If the **Virtualization Host** system type is not listed, click **[Edit These Properties]** to assign it.

When a client has the **Virtualization Host** system type, the **Virtualization** tab is available in the System Details page for the client. The **Virtualization** tab allows you to create and manage virtual guests, and manage storage pools and virtual networks.

## Create Virtual Guests

You can add virtual guests to your virtualization hosts within the the SUSE Manager WebUI.

### Procedure: Creating a Virtual Guest

1. In the SUSE Manager WebUI, navigate to **Systems** > **Systems List**, click the name of the virtualization host, and navigate to the **Virtualization** tab.
2. In the **General** section, complete these details:
  - In the **Guests** subtab, click **[Create Guest]**.
  - In the **Name** field, type the name of the guest.
  - In the **Hypervisor** field, select the hypervisor to use.
  - In the **Virtual Machine Type** field, select either fully virtualized or para-virtualized.
  - In the **Maximum Memory** field, type the upper size limit for the guest disk, in MiB.
  - In the **Virtual CPU count**, type the number of vCPUs for the guest.
  - In the **Architecture** field, select the emulated CPU architecture to use on the guest. By default, the architecture selected matches the virtual host.
  - In the **Auto-installation Profile** field, select the auto-installation tool to use to install the guest. Leave this field blank if you do not want to use auto-installation.
3. In the **Disks** section, complete the details of the virtual disk to use with the client. In the **Source template image URL** field, ensure you type the path to an operating system image. If you do not do this, your guest is created with an empty disk.
4. In the **Networks** section, complete the details of the virtual network interface to use with the client. Leave the **MAC address** field blank to generate a MAC address.
5. In the **Graphics** section, complete the details of the graphics driver to use with the client.
6. Schedule a time for the guest to be created, and click **[Create]** to create the guest.
7. The new virtual guest starts as soon as it has successfully been created.

## SUSE Support and VM Zones

Public cloud providers use regions to define the physical geographic location of the datacenter providing virtual machines. For example, **US-East**, or **Asia**.

Regions are then further divided into zones. For example, the **US-East** region might contain zones called **us-east-2a** and **us-east-2b**, among others.

SUSE uses the zone of a virtual machine to determine the appropriate subscription to provide. If all of your VMs are provided by the same zone, you are within the terms and conditions of the **1-2 Virtual Machines** subscription.

If your VMs are provided by different zones, even if they are within the same region, you might not meet the conditions of the **1-2 Virtual Machines** subscription. In this case, check your subscription carefully.



For BYOS instances (bring your own subscription), all installed products are passed to the subscription matcher. If your public cloud instances are PAYG (pay as you go), their base products are excluded from the subscription matcher counting.

The calculation about whether an instance is PAYG or BYOS is done at the time of registration or when a hardware refresh action is executed.

For more information, see [https://www.suse.com/products/terms\\_and\\_conditions.pdf](https://www.suse.com/products/terms_and_conditions.pdf) or contact SUSE.

## Clusters

You can use SUSE Manager to directly manage SUSE CaaS Platform clusters. Manage clusters that you have registered with SUSE Manager by navigating to **Clusters › Overview** in the WebUI.

### Autoinstallation Profile

SUSE CaaS Platform 4 provides an AutoYaST profile that you can use to autoinstall a node. The profile is in the `patterns-caasp-Management` package.

You can use SUSE Manager to manage one or more existing SUSE CaaS Platform clusters.



Only SUSE CaaS Platform 4 is currently supported.

Before you begin, ensure you have installed your SUSE CaaS Platform cluster.

### Elect a Management Node

To manage a SUSE CaaS Platform cluster, you need to elect a client as the management node for the cluster. The management node cannot be part of the cluster, and it must have the SUSE CaaS Platform channels associated with it before you begin. You can use a single management node for multiple clusters, as long as the clusters are all of the same kind.

#### Procedure: Electing a Management Node

1. In the SUSE Manager WebUI, navigate to **Systems › System List** and click the name of the client to elect as the management node.
2. Navigate to the **Formulas › Configuration** tab, and check the `CaaSP Management Node` formula.
3. Click **[Save]** and apply the highstate.



Do not use the management node until the highstate has been completed.



List all known clusters by navigating to **Clusters › Overview**. This list displays all existing clusters, along with the cluster type, and which management node they are associated with. It also shows the nodes within the cluster, if the nodes are registered to SUSE Manager. For the nodes within a cluster, additional information from `skuba` and the Kubernetes API are shown, including the role, status, and whether any updates are available.

## Procedure: Configuring the Management Node

1. Copy the `skuba` configuration directory from your cluster to the management node. This is the directory that the `skuba` service creates after the cluster has been bootstrapped. Take a note of the new file location for adding the cluster in the SUSE Manager WebUI.
2. Provide a way to authenticate.

There are two ways you can authenticate a SUSE CaaS Platform cluster, choose the method that best suits your environment:

- Copy the passwordless private SSH key used to access the cluster nodes to the SUSE Manager Server, and take a note of the file location. You need the current keys and keys for any clients that you want to use in the future.
- You can use an `ssh-agent` socket, and provide the path to the socket when setting up the cluster.

There are two ways of using the `ssh-agent` with SUSE CaaS Platform. You can use `ssh-agent` locally, or forward the `ssh-agent` to the management node from another machine:

## Procedure: Using a Local ssh-agent

1. On the management node, at the command prompt, start the `ssh-agent` service:

```
eval $(ssh-agent)
```

2. Add the SSH key:

```
ssh-add <key>
```

3. The socket used to access the agent is available in the `$SSH_AUTH_SOCK` environment variable.

## Procedure: Forwarding ssh-agent to the Management Node

1. On the system that is providing `ssh-agent`, at the command prompt, enable SSH forwarding, and specify the hostname of the management node:

```
ssh -A <management node>
```

2. The socket used to access the agent is available in the `$SSH_AUTH_SOCKET` environment variable.



If you are using the `ssh-agent` method, the path of the socket changes every time a new `ssh-agent` is started or a new `ssh -A` connection is started. The `ssh-agent` socket path can be updated at any time from the SUSE Manager WebUI. The socket path can also be overridden when starting any cluster action that requires SSH access.

## Manage Clusters

To manage a cluster in SUSE Manager, add the cluster in the WebUI.

### Procedure: Adding an Existing Cluster

1. In the SUSE Manager WebUI, navigate to **Clusters** > **Overview** and click **[Add]**.
2. Follow the prompts to provide information about your cluster, including the cluster type, and select the management node to associate.
3. Type the path to the `skuba` configuration file for the cluster.
4. Type the passwordless SSH key you want to use, or provide the path to an `ssh-agent` socket.
5. Type a name, label, and description for the cluster.
6. Click **[Add]**.

For each cluster you manage with SUSE Manager, a corresponding system group is created. By default, the system group is called `Cluster <cluster_name>`. Refresh the system group to update the list of nodes. Only nodes known to SUSE Manager are shown.

You can remove clusters from SUSE Manager by navigating to **Clusters** > **Overview**, unchecking the cluster to be deleted, and clicking **[Delete Cluster]**.



Deleting a cluster removes the cluster from SUSE Manager, it does not delete the cluster nodes. Workloads running on the cluster continue uninterrupted.

## Manage Nodes

When you have the cluster created in SUSE Manager, you can manage nodes within the cluster.

Before you add a new node to the cluster, check the management node can access the node you want to add using passwordless SSH, or the `ssh-agent` socket you are forwarding.

You also need to ensure that the node you want to add is registered to SUSE Manager, and has a SUSE CaaS Platform channel assigned.

Before you add a node to a cluster, you might need to do some manual configuration. Check that the system is used exclusively as a SUSE CaaS Platform node, and that swap is turned off. For more information, see [https://documentation.suse.com/suse-caasp/4.2/single-html/caasp-deployment/#\\_disabling\\_swap](https://documentation.suse.com/suse-caasp/4.2/single-html/caasp-deployment/#_disabling_swap)

## Procedure: Adding Nodes to a Cluster

1. In the SUSE Manager WebUI, navigate to **Clusters** › **Overview** and click **[Join Node]**.
2. Select the nodes to add from the list of available nodes. The list of available nodes includes only nodes that are registered to SUSE Manager, are not management nodes, and are not currently part of any cluster.
3. Follow the prompts to enter the SUSE CaaS Platform parameters for the nodes to be added.
4. OPTIONAL: Specify a custom **ssh-agent** socket that is valid only for the nodes that are being added.
5. Click **[Save]** to schedule an action to add the nodes to the SUSE CaaS Platform cluster.

## Procedure: Removing Nodes from a Cluster

1. In the SUSE Manager WebUI, navigate to **Clusters** › **Overview**, uncheck the nodes to remove, and click **[Remove Node]**.
2. Follow the prompts to define the parameters for the nodes to be removed.
3. OPTIONAL: Specify a custom **ssh-agent** socket that is valid only for the nodes that are being removed.
4. Click **[Save]** to schedule an action to remove the nodes.

For more information about node removal, see [https://documentation.suse.com/suse-caasp/4/single-html/caasp-admin/#\\_permanent\\_removal](https://documentation.suse.com/suse-caasp/4/single-html/caasp-admin/#_permanent_removal).

## Upgrade Clusters

If the cluster has available updates, you can use SUSE Manager to schedule and manage the upgrade.

SUSE Manager upgrades all control planes first, and then upgrades the workers. For more information, see [https://documentation.suse.com/suse-caasp/4.2/single-html/caasp-admin/#\\_cluster\\_updates](https://documentation.suse.com/suse-caasp/4.2/single-html/caasp-admin/#_cluster_updates).

## Procedure: Upgrading the Cluster

1. In the SUSE Manager WebUI, navigate to **Clusters** › **Overview**, and click the cluster to upgrade.
2. OPTIONAL: There are no SUSE CaaS Platform parameters available for you to customize for upgrade. However, you can specify a custom **ssh-agent** socket that is valid only for the nodes

that are being upgraded.

3. Click **[Save]** to schedule an action to upgrade the cluster.



SUSE Manager only interacts with **skuba** to upgrade the cluster. Any other required action, such as configuration changes, are not issued by SUSE Manager.

For more information about upgrading, see [https://www.suse.com/releasenotes/x86\\_64/SUSE-CAASP/4](https://www.suse.com/releasenotes/x86_64/SUSE-CAASP/4).

## Virtualization with Xen and KVM

Xen and KVM virtualized clients can be managed directly in SUSE Manager.

To begin, you need to set up a virtual host on your SUSE Manager Server. You can then set up autoinstallation using AutoYaST or Kickstart for future virtual hosts, and for virtual guests.

This section also includes information about administering your virtual guests after they have been installed.

### Host Setup

The way that you set up Xen or KVM on a VM host depends on what operating system you want to use on its associated guests.

For SUSE operating systems, see the SLES Virtualization Guide available from <https://documentation.suse.com/sles/15-SP2/html/SLES-all/book-virt.html>.

For Red Hat Enterprise Linux operating systems, refer to the Red Hat documentation for your version.

SUSE Manager uses **libvirt** to install and manage guests. You must have the **libvirt** package installed on your host. In most cases, the default settings are usually sufficient, and you should not need to adjust them. However, if you want to access the VNC console on your guests as a non-root user, you need to perform some configuration changes. For more information about how to set this up, consult the relevant documentation for your operating system.

You need a bootstrap script on the SUSE Manager Server. Your bootstrap script must include the activation key for your host. We also recommend that you include your GPG key for additional security. For more on creating a bootstrap script, see [ [Client-configuration](#) › [Registration-bootstrap](#) › ].

When your bootstrap script is ready, execute it on the host to register it with the SUSE Manager Server. For more on client registration, see [ [Client-configuration](#) › [Registration-overview](#) › ].

For Salt clients, you need to enable the **Virtualization Host** entitlement. This allows you to see VM changes instantly. To do this, in the SUSE Manager WebUI, navigate to the **System Details** page for the host, and click on the **Properties** tab. Alternatively, the **Virtualization Host** entitlement can be added at the registration key level. In the **Add-On System Types** section, check **Virtualization Host**, and click **[Update Properties]** to save the changes. Restart the Salt minion service to activate the change:

```
systemctl restart salt-minion
```

For traditional clients, by default, VM hosts use the **rhnsd** service to check for scheduled actions. The check occurs every four hours, to balance load in environments where there are a lot of clients. This can create delays of up to four hours before an action is carried out. When you are managing VM guests, this long delay is not always ideal, especially for actions like rebooting a guest. To address this, you can disable the **rhnsd** service, and enable the **osad** service. The **osad** service receives commands using a jabber protocol, and executes commands instantly.

To disable the **rhnsd** service, and enable the **osad** daemon, run these commands as the root user:

```
service rhnsd stop
service rhnsd disable
```

```
service osad enable
service osad start
```

## Autoinstallation

You can use AutoYaST or Kickstart to automatically install and register Xen and KVM guests.

You need an activation key for the VM host you want to register the guests to, and for each guest. Your activation key must have the **provisioning** and **Virtualization Platform** entitlements. Your activation key must also have access to the **mgr-virtualization-host** and **mgr-osad** packages. For more on creating activation keys, see [ [Client-configuration > Activation-keys >](#) ].

If you want to automatically register the guests with SUSE Manager after installation, you need to create a bootstrap script. For more on creating a bootstrap script, see [ [Client-configuration > Registration-bootstrap >](#) ].



Autoinstallation of VM guests works only if they are configured as Traditional clients. Salt clients can be created using a template disk image, but not by using AutoYaST or Kickstart.

## Create an Autoinstallable Distribution

You need to create an autoinstallable distribution on the VM host to be able to autoinstall clients from SUSE Manager. The distribution can be made available from a mounted local or remote directory, or on a loop-mounted ISO image.

The configuration of the autoinstallable distribution differs depending on whether you are using a SLES or Red Hat Enterprise Linux operating system on your guests. The packages for a Red Hat Enterprise Linux installation are fetched from the associated base channel. Packages for installing SUSE systems are fetched from the autoinstallable distribution. Therefore, for SLES systems, the autoinstallable distribution must be a complete installation source.

**Table 33. Paths for autoinstallable distributions**

Operating System Type	Kernel Location	initrd Location
Red Hat Enterprise Linux	<code>images/pxeboot/vmlinuz</code>	<code>images/pxeboot/initrd.img</code>
SLES	<code>boot/&lt;arch&gt;/loader/initrd</code>	<code>boot/&lt;arch&gt;/loader/linux</code>

In all cases, ensure that the base channel matches the autoinstallable distribution.

Before you begin, ensure you have a installation media available to your VM Host. It can be on a network resource, a local directory, or an loop-mounted ISO image. Additionally, ensure that all files and directories are world-readable.

### Procedure: Creating an Autoinstallable Distribution

1. In the SUSE Manager WebUI, navigate to **Systems > Autoinstallation > Distributions** and click **[Create Distribution]**.
2. In the **Create Autoinstallable Distribution** section, use these parameters:
  - In the **Distribution Label** section, type a unique name for the distribution. Use only letters, numbers, hyphens (-), periods (.), and underscores (\_), and ensure the name is longer than four characters.
  - In the **Tree Path** field, type an absolute path to the installation source.
  - In the **Base Channel** field, select the channel that matches the installation source. This channel is used as the package source for non-SUSE installations.
  - In the **Installer Generation** field, select the operating system version that matches the installation source.
  - In the **Kernel Options** field, type any options to be passed to the kernel when booting for the installation. The `install=` parameter and the `self_update=0 pt.options=self_update` parameter are added by default.
  - In the **Post Kernel Options** section, type any options to be passed to the kernel when booting the installed system for the first time.

3. Click **[Create Autoinstallable Distribution]** to save.

When you have created an autoinstallable distribution, you can edit it by navigating to **Systems › Autoinstallation › Distributions** and selecting the distribution you want to edit.

## Create and Upload an Autoinstallation Profile

Autoinstallation profiles contain all the installation and configuration data needed to install a system. They can also contain scripts to be executed after the installation is complete.

Kickstart profiles can be created using the SUSE Manager WebUI, by navigating to **Systems › Autoinstallation › Profiles**, clicking **[Create New Kickstart File]** and following the prompts. You can also create AutoYaST or Kickstart autoinstallation profiles by hand.

An example AutoYaST profile that includes a script for registering the client with SUSE Manager is available in [ **Client-configuration › Autoyast-example ›** ]. If you are using AutoYaST to install SLES, you also need to include this snippet:

```
<products config:type="list">
  <listentry>SLES</listentry>
</products>
```

- For more on AutoYaST, see [ **Client-configuration › Autoinst-intro ›** ].
- For more on Kickstart, see [ **Client-configuration › Kickstart ›** ], or refer to the Red Hat documentation for your installation.

## Procedure: Uploading an Autoinstallation Profile

1. In the SUSE Manager WebUI, navigate to **Systems › Autoinstallation › Profiles** and click **[Upload Kickstart/AutoYaST File]**.
2. In the **Create Autoinstallation Profile** section, use these parameters:
  - In the **Label** field, type a unique name for the profile. Use only letters, numbers, hyphens (-), periods (.), and underscores (\_), and ensure the name is longer than six characters.
  - In the **Autoinstall Tree** field, select the autoinstallable distribution you created earlier.
  - In the **Virtualization Type** field, select the relevant Guest type (for example, **KVM Virtualized Guest**). Do not choose **Xen Virtualized Host** here.
  - OPTIONAL: If you want to manually create your autoinstallation profile, you can type it directly into the **File Contents** field. If you have a file already created, leave the **File Contents** field blank.
  - In the **File to Upload** field, click **[Choose File]**, and use the system dialog to select the file to upload. If the file is successfully uploaded, the filename is shown in the **File to Upload** field.

- The contents of the uploaded file is shown in the **File Contents** field. If you need to make edits, you can do so directly.

3. Click **[Create]** to save your changes and store the profile.

When you have created an autoinstallation profile, you can edit it by navigating to **Systems › Autoinstallation › Profiles** and selecting the profile you want to edit. Make the desired changes and save your settings by clicking **[Create]**.



If you change the **Virtualization Type** of an existing Kickstart profile, it might also modify the bootloader and partition options, potentially overwriting any custom settings. Carefully review the **Partitioning** tab to verify these settings before making changes.

## Automatically Register Guests

When you install VM guests automatically, they are not registered to SUSE Manager. If you want your guests to be automatically registered as soon as they are installed, you can add a section to the autoinstallation profile that invokes a bootstrap script, and registers the guests.

This section gives instructions for adding a bootstrap script to an existing AutoYaST profile.

For more on creating a bootstrap script, see [ **Client-configuration › Registration-bootstrap ›** ]. For instructions on how to do this for {kickstart}, refer to the Red Hat documentation for your installation.

### Procedure: Adding a Bootstrap Script to an AutoYaST Profile

1. Ensure your bootstrap script contains the activation key for the VM guests you want to register with it, and that is located on the host at `/srv/www/htdocs/pub/bootstrap_vm_guests.sh`.
2. In the SUSE Manager WebUI, navigate to **Systems › Autoinstallation › Profiles**, and select the AutoYaST profile to associate this script with.
3. In the **File Contents** field, add this snippet at the end of the file, immediately before the closing `</profile>` tag. Ensure you replace the example IP address in the snippet with the correct IP address for your SUSE Manager Server:

```
<scripts>
  <init-scripts config:type="list">
    <script>
      <interpreter>shell </interpreter>
      <location>
        http://`192.168.1.1`/pub/bootstrap/bootstrap_vm_guests.sh
      </location>
    </script>
  </init-scripts>
</scripts>
```



4. Click **Update** to save your changes.



If your AutoYaST profile already contains a `<scripts>` section, do not add a second one. Place the bootstrap snippet inside the existing `<scripts>` section.

## Autoinstall VM Guests

Once you have everything set up, you can start to autoinstall your VM guests.



Each VM host can only install one guest at a time. If you are scheduling more than one autoinstallation, make sure you time them so that the next installation does not begin before the previous one has completed. If a guest installation starts while another one is still running, the running installation is canceled.

1. In the SUSE Manager WebUI, navigate to **Systems** › **Overview**, and select the VM host you want to install guests on.
2. Navigate to the **Virtualization** tab, and the **Provisioning** subtab.
3. Select the autoinstallation profile you want to use, and specify a unique name for the guest.
4. Choose a proxy if applicable and enter a schedule.
5. To change the guest's hardware profile and configuration options, click **[Advanced Options]**.
6. Click **[Schedule Autoinstallation and Finish]** to complete.

## Manage VM Guests

You can use the SUSE Manager WebUI to manage your VM Guests, including actions like shutting down, restarting, and adjusting CPU and memory allocations.

To do this, you need your Xen or KVM VM host registered to the SUSE Manager Server, and have the `libvirt` service running on the host. For traditional clients, you also need the `mgr-cfg-actions` package installed on your SUSE Manager Server.

In the SUSE Manager WebUI, navigate to **Systems** › **System List**, and click on the VM host for the guests you want to manage. Navigate to the **Virtualization** tab to see all guests registered to this host, and access the management functions.

For more information on managing VM guests using the WebUI, see [ **Reference** › **Systems** › ].

# Virtual Host Managers

Virtual Host Managers (VHMs) are used to gather information from a range of client types.

VHMs can be used to collect private or public cloud instances and organize them into virtualization groups. With your virtualized clients organized this way, Taskomatic collects data on the clients for display in the SUSE Manager WebUI. VHMs also allow you to use subscription matching on your virtualized clients.

You can create a VHM on your SUSE Manager Server, and use it to inventory available public cloud instances. You can also use a VHM to manage clusters created with Kubernetes and SUSE CaaS Platform.

- For more information on using a VHM with Amazon Web Services, see [ [Client-configuration › Vhm-aws ›](#) ].
- For more information on using a VHM with Microsoft Azure, see [ [Client-configuration › Vhm-azure ›](#) ].
- For more information on using a VHM with SUSE CaaS Platform, see [ [Client-configuration › Vhm-caasp ›](#) ].
- For more information on using a VHM with Google Compute Engine, see [ [Client-configuration › Vhm-gce ›](#) ].
- For more information on using a VHM with Kubernetes, see [ [Client-configuration › Vhm-kubernetes ›](#) ].
- For more information on using a VHM with Nutanix, see [ [Client-configuration › Vhm-nutanix ›](#) ].
- For more information on using a VHM with VMWare vSphere, see [ [Client-configuration › Vhm-vmware ›](#) ].
- For more information on using a VHM with other hosts, see [ [Client-configuration › Vhm-file ›](#) ].



You must have a virtualization add-on subscription for each virtualized client you register. Visit the SUSE Customer Center to manage your SUSE Manager subscriptions.

## VHM and Amazon Web Services

You can use a SUSE Manager VHM to gather instances from Amazon Web Services (AWS).

The VHM allows SUSE Manager to obtain and report information about your clusters. For more information on VHMs, see [ [Client-configuration › Vhm ›](#) ].

## Create an Amazon EC2 VHM

The Virtual Host Manager (VHM) runs on the SUSE Manager Server.

Ensure you have installed the `virtual-host-gatherer-libcloud` package on the SUSE Manager Server.

### Procedure: Creating an Amazon EC2 VHM

1. In the SUSE Manager WebUI, navigate to **Systems** › **Virtual Host Managers**.
2. Click **[Create]** and select **Amazon EC2** from the drop-down menu.
3. In the **Add an Amazon EC2 Virtual Host Manager** section, use these parameters:
  - In the **Label** field, type a custom name for your VHM.
  - In the **Access Key ID** field, type the access key ID provided by Amazon.
  - In the **Secret Access Key** field, type the secret access key associated with the Amazon instance.
  - In the **Region** field, type the region to use.
  - In the **Zone** field, type the zone your VM is located in. This is required for subscription matching to work. For more information about setting regions and zones, see [ [Client-configuration](#) › [Vhm](#) › ].
4. Click **[Create]** to save your changes and create the VHM.
5. On the **Virtual Host Managers** page, select the new VHM.
6. On the **Properties** page, click **[Refresh Data]** to inventory the new VHM.

To see which objects and resources have been inventoried, navigate to **Systems** › **System List** › **Virtual Systems**.

Instances running on the Amazon public cloud report a UUID to the SUSE Manager Server in the format of an **i** followed by seventeen hexadecimal digits:

```
i1234567890abcdef0
```

## VHM and Azure

You can use a SUSE Manager VHM to gather instances from Microsoft Azure.

The VHM allows SUSE Manager to obtain and report information about your virtual machines. For more information on VHMs, see [ [Client-configuration](#) › [Vhm](#) › ].

## Create an Azure VHM

The Virtual Host Manager (VHM) runs on the SUSE Manager Server.

Ensure you have installed the `virtual-host-gatherer-libcloud` package on the SUSE Manager Server.

### Procedure: Creating an Azure VHM

1. In the SUSE Manager WebUI, navigate to **Systems > Virtual Host Managers**.
2. Click **[Create]** and select **Azure** from the drop-down menu.
3. In the **Add an Azure Virtual Host Manager** section, use these parameters:
  - In the **Label** field, type a custom name for your VHM.
  - In the **Subscription ID** field, type the subscription ID provided by Azure.
  - In the **Application ID** field, type the application ID provided by Azure.
  - In the **Tenant ID** field, type the tenant ID provided by Azure.
  - In the **Secret Key** field, type the secret key associated with the Azure instance.
  - In the **Zone** field, type the zone your VM is located in. This is required for subscription matching to work.
4. Click **[Create]** to save your changes and create the VHM.
5. On the **Virtual Host Managers** page, select the new VHM.
6. On the **Properties** page, click **[Refresh Data]** to inventory the new VHM.

To see which objects and resources have been inventoried, navigate to **Systems > System List > Virtual Systems**.

## Assigning Permissions

The VHM you create needs to have the correct permissions assigned, in order for it to access the Azure VM.

Log in to your Azure account as the subscription administrator, and ensure that the Azure user account and application are in the correct groups. The group that the application is in determines the role it has, and therefore the permissions.

If the permissions are not set correctly, you might receive an error like this when you run `virtual-host-gatherer`:

General error: [AuthorizationFailed] The client 'client\_name' with object id 'object\_ID' does not have authorization to perform action 'Microsoft.Compute/virtualMachines/read' over scope '/subscriptions/not-very-secret-subscription-id' or the scope is invalid. If access was recently granted, please refresh your credentials.

To determine the correct credentials, run this command at the prompt on the SUSE Manager Server:

```
virtual-host-gatherer -i input_azure.json -o out_azure.json -vvv
```

The `input_azure.json` file should contain this information:

```
[
  {
    "id": "azure_vhm",
    "module": "Azure",
    "subscription_id": "subscription-id",
    "application_id": "application-id",
    "tenant_id": "tenant-id",
    "secret_key": "secret-key",
    "zone": "zone"
  }
]
```

## Azure UUID

Instances running on the Azure public cloud report this UUID to the SUSE Manager Server:

```
13f56399-bd52-4150-9748-7190aae1ff21
```

## VHM and SUSE CaaS Platform

You can use a SUSE Manager VHM to manage SUSE CaaS Platform clusters. The VHM allows SUSE Manager to obtain and report information about your clusters. For more information on VHMs, see [ [Client-configuration > Vhm >](#) ].



You can also manage SUSE CaaS Platform clusters directly with SUSE Manager, without using a VHM. For more information, see [ [Client-configuration > Virt-clusters >](#) ].

## Onboarding CaaSP Nodes

You can register each SUSE CaaS Platform node to SUSE Manager using the same method as you would a Salt client. For more information, see [ [Client-configuration > Registration-overview >](#) ].

We recommend that you create an activation key to associate SUSE CaaS Platform channels, and to onboard the associated nodes. For more on activation keys, see [ [Client-configuration > Activation-keys >](#) ].

If you are using `cloud-init`, we recommended that you use a bootstrap script in the `cloud-init` configuration. For more on bootstrapping, see [ [Client-configuration](#) › [Registration-bootstrap](#) › ].

When you have added the SUSE CaaS Platform nodes to SUSE Manager, the registered system automatically applies the system lock Salt formula to prevent unintended actions on the client. When a system is locked, the WebUI shows a warning and you can schedule actions using the WebUI or the API, but the action fails. For more information about system locks, see [ [Client-configuration](#) › [System-locking](#) › ].

You can disable the System Lock formula from being automatically applied by editing the configuration file. Open `/etc/rhn/rhn.conf` and add this line at the end of the file:

Add this line at the end of the `/etc/rhn/rhn.conf` file:

```
java.automatic_system_lock_cluster_nodes = false
```

Restart the spacewalk service to pick up the changes:

```
spacewalk-service restart
```

Updates related to Kubernetes are managed using the `skuba-update` tool. For more information, see <https://documentation.suse.com/suse-caasp/4/html/caasp-admin>.



When using Salt or SUSE Manager (either via UI or API) on any SUSE CaaS Platform nodes:

- Do not apply a patch (if the patch is marked as interactive)
- Do not mark a system to automatically install patches
- Do not perform an SP migration
- Do not reboot a node
- Do not issue any power management action via Cobbler
- Do not install a package if it breaks or conflicts the `patterns-caasp-Node-x.y`
- Do not remove a package if it breaks or conflicts or is one of the packages related with the `patterns-caasp-Node-x.y`
- Do not upgrade a package if it breaks or conflicts or is one of the packages related with the `patterns-caasp-Node-x.y`

Issuing those operations could render your SUSE CaaS Platform cluster unusable. SUSE Manager does not stop you from issuing these operations if the system is not locked.

## Autoinstallation Profile of a SUSE CaaS Platform 4 Node

SUSE CaaS Platform 4 provides an AutoYaST profile that you can use to autoinstall a node. The profile is in the `patterns-caasp-Management` package. For more information about the profile, see [https://documentation.suse.com/suse-caasp/4.2/single-html/caasp-deployment/#\\_autoyast\\_preparation](https://documentation.suse.com/suse-caasp/4.2/single-html/caasp-deployment/#_autoyast_preparation).

For an example script based on the SUSE CaaS Platform 4 template, customized to make use of SUSE Manager, see <https://github.com/SUSE/manager-build-profiles/tree/master/AutoYaST/CaaSP-autoinstall>.

## Manage a SUSE CaaS Platform Cluster With SUSE Manager

You can use SUSE Manager to manage one or more existing SUSE CaaS Platform clusters.



Only SUSE CaaS Platform 4 is currently supported.

Before you begin, ensure you have installed your SUSE CaaS Platform cluster.

### Elect a Management Node

To manage a SUSE CaaS Platform cluster, you need to elect a client as the management node for the cluster. The management node cannot be part of the cluster, and it must have the SUSE CaaS Platform channels associated with it before you begin. You can use a single management node for multiple clusters, as long as the clusters are all of the same kind.

### Procedure: Electing a Management Node

1. In the SUSE Manager WebUI, navigate to **Systems** › **System List** and click the name of the client to elect as the management node.
2. Navigate to the **Formulas** › **Configuration** tab, and check the `CaaSP Management Node` formula.
3. Click **[Save]** and apply the highstate.



You cannot use the management node until the highstate has been completed.

List all known clusters by navigating to **Clusters** › **Overview**. This list displays all existing clusters, along with the cluster type, and which management node they are associated with. It also shows the nodes within the cluster, if the nodes are registered to SUSE Manager. For the nodes within a cluster, additional information from `skuba` and the Kubernetes API are shown, including the role, status, and whether any updates are available.

For more information about the data available for nodes, see <https://documentation.suse.com/>

[suse-caasp/4/html/caasp-admin/\\_cluster\\_updates.html](https://suse-caasp/4/html/caasp-admin/_cluster_updates.html).

You need to prepare the configuration from your cluster to the management node:

1. Copy the `skuba` configuration directory from your cluster to the management node. This is the directory that the `skuba` service creates after the cluster has been bootstrapped. Take a note of the new file location for adding the cluster in the SUSE Manager WebUI.
2. Provide a way to authentication. There are two ways you can achieve this, choose the method that best suits your environment:
  - Copy the passwordless private SSH key used to access the cluster nodes to the SUSE Manager Server, and take a note of the file location. You need the current keys, and keys for any clients that you want to use in the future.
  - You can use an `ssh-agent` socket, and provide the path to the socket when setting up the cluster. There are two ways of using the `ssh-agent` with SUSE CaaS Platform:
    - By using `ssh-agent` locally:
      - Start the `ssh-agent` locally: `eval $(ssh-agent)`
      - Add the SSH key: `ssh-add <key>`
      - The socket used to access the agent is available in the `SSH_AGENT` environment variable.
    - Forward the `ssh-agent` to the management node from another machine:
      - From your source machine: `ssh -A <management node>`. The socket path is also available in the `SSH_AGENT` environment variable.



If you are using the `ssh-agent` method, the path of the socket changes every time a new `ssh-agent` is started or a new `ssh -A` connection is started. The `ssh-agent` socket path can be updated at any time from the SUSE Manager WebUI. The socket path can also be overridden when starting any cluster action that requires SSH access.

## Manage Clusters

To manage a cluster in SUSE Manager, add the cluster in the WebUI.

### Procedure: Adding an Existing Cluster

1. In the SUSE Manager WebUI, navigate to **Clusters > Overview** and click **[FIXME]**.
2. Follow the prompts to provide information about your cluster, including the cluster type, and select the management node to associate.
3. Type the path to the `skuba` configuration file for the cluster.
4. Type the passwordless SSH key you want to use, or to the `ssh-agent` socket.



5. Type a name, label, and description for the cluster.
6. Click **[FIXME]**.

For each cluster you manage with SUSE Manager, a corresponding system group is created. By default, the system group is called `Cluster <cluster_name>`. Refresh the system group to update the list of nodes. Only nodes known to SUSE Manager are shown.

You can remove clusters from SUSE Manager by navigating to **Clusters > Overview**, unchecking the cluster to be deleted, and clicking **[Delete Cluster]**.



Deleting a cluster removes the cluster from SUSE Manager, it does not delete the cluster nodes. Workloads running on the cluster continue uninterrupted.

## Manage Nodes

When you have the cluster created in SUSE Manager, you can manage nodes within the cluster.

Before you add a new node to the cluster, check the management node can access the node you want to add using passwordless SSH, or the `ssh-agent` socket you are forwarding.

You also need to ensure that the node you want to add is registered to SUSE Manager, and has a SUSE CaaS Platform channel assigned.

### Procedure: Adding Nodes to a Cluster

1. In the SUSE Manager WebUI, navigate to **Clusters > Overview** and click **[Join Node]**.
2. Select the nodes to add from the list of available nodes. The list of available nodes includes only nodes that are registered to SUSE Manager, are not management nodes, and are not currently part of any cluster.
3. Follow the prompts to enter the SUSE CaaS Platform parameters for the nodes to be added.
4. OPTIONAL: Specify a custom `ssh-agent` socket that is valid only for the nodes that are being added.
5. Click **[Save]** to schedule an action to add the nodes. During this action, SUSE Manager prepares the nodes for joining by disabling swap, then joins the nodes to the cluster.

### Procedure: Removing Nodes from a Cluster

1. In the SUSE Manager WebUI, navigate to **Clusters > Overview**, uncheck the nodes to remove, and click **[Remove Node]**.
2. Follow the prompts to define the parameters for the nodes to be removed.
3. OPTIONAL: Specify a custom `ssh-agent` socket that is valid only for the nodes that are being removed.

4. Click **[Save]** to schedule an action to remove the nodes.

For more information about node removal, see [https://documentation.suse.com/suse-caasp/4/single-html/caasp-admin/#\\_permanent\\_removal](https://documentation.suse.com/suse-caasp/4/single-html/caasp-admin/#_permanent_removal).

## Upgrade the Cluster

If the cluster has available updates, you can use SUSE Manager to schedule and manage the upgrade.

SUSE Manager upgrades all control planes first, and then upgrades the workers. For more information, see [https://documentation.suse.com/suse-caasp/4.2/single-html/caasp-admin/#\\_cluster\\_updates](https://documentation.suse.com/suse-caasp/4.2/single-html/caasp-admin/#_cluster_updates).

## Procedure: Upgrading the Cluster

1. In the SUSE Manager WebUI, navigate to **Clusters › Overview**, and click the cluster to upgrade.
2. OPTIONAL: There are no SUSE CaaS Platform parameters available for you to customize for upgrade. However, you can specify a custom `ssh-agent` socket that is valid only for the nodes that are being upgraded.
3. Click **[Save]** to schedule an action to upgrade the cluster.



SUSE Manager only interacts with `skuba` to upgrade the cluster. Any other required action, such as configuration changes, are not issued by SUSE Manager.

For more information about upgrading, see [https://www.suse.com/releasenotes/x86\\_64/SUSE-CAASP/4](https://www.suse.com/releasenotes/x86_64/SUSE-CAASP/4).

## VHM and Google Compute Engine

You can use a SUSE Manager VHM to gather instances from Google Compute Engine (GCE).

The VHM allows SUSE Manager to obtain and report information about your virtual machines. For more information on VHMs, see [ **Client-configuration › Vhm ›** ].

## Create a GCE VHM

The Virtual Host Manager (VHM) runs on the SUSE Manager Server.

To run a VHM, your SUSE Manager Server needs to have port 443 open, to access the clients.

Ensure you have installed the `virtual-host-gatherer-libcloud` package on the SUSE Manager Server.

Before you begin, log in to the GCE panel, and download a certificate file. Store this file locally on your SUSE Manager Server, and take note of the path.

## Procedure: Creating a GCE VHM

1. In the SUSE Manager WebUI, navigate to **Systems** › **Virtual Host Managers**.
2. Click **[Create]** and select **Google Compute Engine** from the drop-down menu.
3. In the **Add a Google Compute Engine Virtual Host Manager** section, use these parameters:
  - In the **Label** field, type a custom name for your VHM.
  - In the **Service Account Email** field, type the email address associated with your Google account.
  - In the **Cert Path** field, type the path to the certificate downloaded from the GCE panel.
  - In the **Project ID** field, type the project ID used by the GCE instance.
  - In the **Zone** field, type the zone your VM is located in. This is required for subscription matching to work.
4. Click **[Create]** to save your changes and create the VHM.
5. On the **Virtual Host Managers** page, select the new VHM.
6. On the **Properties** page, click **[Refresh Data]** to inventory the new VHM.

To see which objects and resources have been inventoried, navigate to **Systems** › **System List** › **Virtual Systems**.

## Assigning Permissions

The VHM you create needs to have the correct permissions assigned, in order for it to access the GCE VM.

Log in to your Google Cloud Platform account as an administrator, and use the Cloud Identity and Access Management (IAM) tool to ensure that the service account has the appropriate roles. You also need to ensure that the VM has been assigned the **VM** role.

If the permissions are not set correctly, you might receive an error like this when you run **virtual-host-gatherer**:

```
ERROR: {'domain': 'global', 'reason': 'forbidden', 'message': "Required 'compute.zones.list' permission for 'projects/project-id'"}
ERROR: Could not connect to the Google Compute Engine Public Cloud using specified credentials.
```

To determine the correct credentials, run this command at the prompt on the SUSE Manager Server:

```
virtual-host-gatherer -i input_google.json -o out_google.json -vvv
```

The `input_google.json` file should contain this information:

```
[
  {
    "id": "google_vhm",
    "module": "GoogleCE",
    "service_account_email": "mail@example.com",
    "cert_path": "secret-key",
    "project_id": "project-id",
    "zone": "zone"
  }
]
```

## GCE UUID

Instances running on the Google public cloud report this UUID to SUSE Manager Server:

```
152986662232938449
```

## VHM and Kubernetes

You can use a SUSE Manager VHM to manage Kubernetes clusters.

The VHM allows SUSE Manager to obtain and report information about your clusters. For more information on VHMs, see [ [Client-configuration > Vhm >](#) ].

To use SUSE Manager with Kubernetes, you will need to have your SUSE Manager Server configured for container management, with all required channels present, and a registered container build host available.

You also require:

- At least one Kubernetes or SUSE CaaS Platform cluster available on your network.
- The `virtual-host-gatherer-Kubernetes` package installed on the SUSE Manager Server.
- Kubernetes version 1.5.0 or higher, or SUSE CaaS Platform.
- Docker version 1.12 or higher on the container build host.

## Create a Kubernetes VHM

Kubernetes clusters are registered with SUSE Manager as a VHM.

You will need a `kubeconfig` file to register and authorize your Kubernetes cluster. You can get a

`kubeconfig` file using the Kubernetes command line tool `kubectl`.

If you are using SUSE CaaS Platform, you can download the file from the Velum interface.

## Procedure: Creating a Kubernetes VHM

1. In the SUSE Manager WebUI, navigate to **Systems** › **Virtual Host Managers**.
2. Click **[Create]** and select **Kubernetes Cluster**.
3. In the **Add a Kubernetes Virtual Host Manager** section, use these parameters:
  - In the **Label** field, type a custom name for your VHM.
  - Select the `kubeconfig` file that contains the required data for the Kubernetes cluster.
4. In the **context** field, select the appropriate context for the cluster. This is specified in the `kubeconfig` file.
5. Click **[Create]**.

## Procedure: Viewing the Nodes in a Cluster

1. In the SUSE Manager WebUI, navigate to **Systems** › **Virtual Host Managers**.
2. Select the Kubernetes cluster.
3. Refresh the node data by clicking **[Schedule refresh data]**.

The node data can take a few moments to update. You might need to refresh your browser window to see the updated information.

Any connection or authentication problems are logged to `gatherer.log`.



Node data is not refreshed during registration. You need to manually refresh the data to see it.

## Retrieve Image Runtime Data

You can view runtime data about Kubernetes images in the SUSE Manager WebUI, by navigating to **Images** › **Image List**.

The image list table contains three columns:

- **Revision :**

A sequence number that increments on every rebuild for images built by SUSE Manager, or on every import for externally built images.

- **Runtime :**

Overall status of the running instances for each image in registered clusters.

- **Instances :**

Number of instances running this image across all the clusters registered in SUSE Manager. You can see a breakdown of numbers by clicking the pop-up icon next to the number.

The **Runtime** column displays one of these status messages:

- **All instances are consistent with SUSE Manager :**

All the running instances are running the same build of the image as tracked by SUSE Manager.

- **Outdated instances found :**

Some of the instances are running an older build of the image. You might need to redeploy the image.

- **No information :**

The checksum of the instance image does not match the image data contained in SUSE Manager. You might need to redeploy the image.

## Procedure: Building an Image

1. In the SUSE Manager WebUI, navigate to **Images › Stores**.
2. Click **[Create]** to create an image store.
3. Navigate to **Images › Profiles**.
4. Click **[Create]** to create an image profile. You will need to use a dockerfile that is suitable to deploy to Kubernetes.
5. Navigate to **Images › Build** to build an image with the new profile.
6. Deploy the image into one of the registered Kubernetes clusters. You can do this with the **kubectl** tool.

The updated data should now be available in the image list at **Images › Image List**.

## Procedure: Importing a Previously Deployed Image

1. In the SUSE Manager WebUI, navigate to **Images › Image Stores**.
2. Add the registry that owns the image you want to import, if it is not already there.
3. Navigate to **Images › Image List** and click **[Import]**.

4. Complete the fields, select the image store you created, and click **[Import]**.

The imported image should now be available in the image list at **Images > Image List**.

## Procedure: Rebuilding a Previously Deployed Image

1. In the SUSE Manager WebUI, navigate to **Images > Image List**, locate the row that contains the image you want to rebuild, and click **[Details]**.
2. Navigate to the **Build Status** section, and click **[Rebuild]**. The rebuild can take some time to complete.

When the rebuild has successfully completed, the runtime status of the image is updated in the image list at **Images > Image List**. This shows that the instances are running a previous build of the image.



You can only rebuild images if they were originally built with SUSE Manager. You cannot rebuild imported images.

## Procedure: Retrieving Additional Runtime Data

1. In the SUSE Manager WebUI, navigate to **Images > Image List**, locate the row that contains the running instance, and click **[Details]**.
2. Navigate to the **Overview** tab. In the **Image Info** section, there is data in the **Runtime** and **Instances** fields.
3. Navigate to the **Runtime** tab. This section contains a information about the Kubernetes pods running this image in all the registered clusters. The information in this section includes:
  - Pod name.
  - Namespace which the pod resides in.
  - The runtime status of the container in the specific pod.

## Permissions and Certificates



You can only use **kubeconfig** files with SUSE Manager if they contain all embedded certificate data.

The API calls from SUSE Manager are:

- **GET /api/v1/pods**
- **GET /api/v1/nodes**

The minimum recommended permissions for SUSE Manager are:

- A ClusterRole to list all the nodes:

```
resources: ["nodes"]
verbs: ["list"]
```

- A ClusterRole to list pods in all namespaces (role binding must not restrict the namespace):

```
resources: ["pods"]
verbs: ["list"]
```

If `/pods` returns a 403 response, the entire cluster is ignored by SUSE Manager.

For more information on working with RBAC Authorization, see <https://kubernetes.io/docs/admin/authorization/rbac/>.

## Virtualization with Nutanix

SUSE is a Nutanix ecosystem partner and SUSE Manager has obtained the Nutanix-ready certification in the "Nutanix AHV integrated" category.

For more information about Nutanix integrations, see <https://www.nutanix.com/partners/technology-alliances/suse>



You can use Nutanix AHV virtual machines with SUSE Manager by setting up a virtual host manager (VHM). To begin, you need to set up a VHM on your SUSE Manager Server, and inventory the available VM hosts.

## VHM Setup

The Virtual Host Manager (VHM) runs on the SUSE Manager Server.

Ensure you have installed the `virtual-host-gatherer-Nutanix` package on the SUSE Manager Server.

To run a VHM, your SUSE Manager Server must have port 9440 open to access the Nutanix Prism Element API.

## Procedure: Creating a Nutanix VHM



1. In the SUSE Manager WebUI, navigate to **Systems > Virtual Host Managers**.
2. Click **[Create]** and select **Nutanix AHV**.
3. In the **Add a Nutanix AHV Virtual Host Manager** section, use these parameters:
  - In the **Label** field, type a custom name for your VHM.
  - In the **Hostname** field, type the fully qualified domain name (FQDN) or host IP address.
  - In the **Port** field, type the Prism Element API port to use (for example, **9440**).
  - In the **Username** field, type the username associated with the VM host.
  - In the **Password** field, type the password associated with the VM host user.
4. Click **[Create]** to save your changes and create the VHM.
5. On the **Virtual Host Managers** page select the new VHM.
6. On the **Properties** page, click **[Refresh Data]** to inventory the new VHM.

To see which objects and resources have been inventoried, navigate to **Systems > System List > Virtual Systems**.



Connecting to the Nutanix Prism API server from a browser using HTTPS can sometimes log an **invalid certificate** error. If this occurs, refreshing the data from the virtual host manager fails. A valid SSL certificate (not self-signed) is required on your Nutanix API server. If you're using a custom CA authority for your Nutanix SSL certificate, copy the custom CA certificate to **/etc/pki/trust/anchors** on the SUSE Manager Server. Re-trust the certificate by running the **update-ca-certificates** command on the command line, and restart the spacewalk services.

After your VHM has been created and configured, Taskomatic runs data collection automatically. If you want to manually perform data collection, navigate to **Systems > Virtual Host Managers**, select the appropriate VHM, and click **[Refresh Data]**.

SUSE Manager ships with a tool called **virtual-host-gatherer** that can connect to VHMs using their API, and request information about virtual hosts. **virtual-host-gatherer** maintains the concept of optional modules, where each module enables a specific VHM. This tool is automatically invoked nightly by Taskomatic. Log files for the **virtual-host-gatherer** tool are located at **/var/log/rhn/gatherer.log**.

## Virtualization with VMWare

You can use VMWare vSphere virtual machines, including ESXi and vCenter, with SUSE Manager by setting up a virtual host manager (VHM).

To begin, you need to set up a VHM on your SUSE Manager Server, and inventory the available VM

hosts. Taskomatic can then begin data collection using the VMs API.

## VHM Setup

The Virtual Host Manager (VHM) runs on the SUSE Manager Server.

To run a VHM, your SUSE Manager Server needs to have port 443 open, to access the VMWare API.

VMWare hosts use access roles and permissions to control access to hosts and guests. Ensure that any VMWare objects or resources that you want to be inventoried by the VHM have at least **read-only** permissions. If you want to exclude any objects or resources, mark them with **no-access**.

When you are adding new hosts to SUSE Manager, you need to consider if the roles and permissions that have been assigned to users and objects need to be inventoried by SUSE Manager.

For more on users, roles, and permissions, see the VMWare vSphere documentation: <https://docs.vmware.com/en/VMware-vSphere/index.html>

### Procedure: Creating a VMWare VHM

1. In the SUSE Manager WebUI, navigate to **Systems > Virtual Host Managers**.
2. Click **[Create]** and select **VMWare-based**.
3. In the **Add a VMWare-based Virtual Host Manager** section, use these parameters:
  - In the **Label** field, type a custom name for your VHM.
  - In the **Hostname** field, type the fully qualified domain name (FQDN) or host IP address.
  - In the **Port** field, type the ESXi API port to use (for example, **443**).
  - In the **Username** field, type the username associated with the VM host.
  - In the **Password** field, type the password associated with the VM host user.
4. Click **[Create]** to save your changes and create the VHM.
5. On the **Virtual Host Managers** page select the new VHM.
6. On the **Properties** page, click **[Refresh Data]** to inventory the new VHM.

To see which objects and resources have been inventoried, navigate to **Systems > System List > Virtual Systems**.



Connecting to the ESXi server from a browser using HTTPS can sometimes log an `invalid certificate` error. If this occurs, refreshing the data from the virtual hosts server fails. To correct the problem, extract the certificate from the ESXi server, and copy it to `/etc/pki/trust/anchors`. Re-trust the certificate by running the `update-ca-certificates` command on the command line, and restart the spacewalk services.

After your VHM has been created and configured, Taskomatic runs data collection automatically. If you want to manually perform data collection, navigate to **Systems › Virtual Host Managers**, select the appropriate VHM, and click **[Refresh Data]**.

SUSE Manager ships with a tool called `virtual-host-gatherer` that can connect to VHMs using their API, and request information about virtual hosts. `virtual-host-gatherer` maintains the concept of optional modules, where each module enables a specific VHM. This tool is automatically invoked nightly by Taskomatic. Log files for the `virtual-host-gatherer` tool are located at `/var/log/rhn/gatherer.log`.

## Troubleshooting SSL Errors on VMWare

If you see SSL errors while configuring your VMWare installation, you need to download the CA certificate file from VMWare, and trust it on SUSE Manager.

### Procedure: Trusting VMWare CA Certificates

1. Download the CA Certificate from your VMWare installation. You can do this by logging in to your vCenter WebUI, and clicking **[Download trusted root CA certificates]**.
2. If the downloaded CA certificates file is in `.zip` format, extract the archive. The certificate files have a number as an extension. For example, `certificate.0`.
3. Copy the certificate files to your SUSE Manager Server, and save them to the `/etc/pki/trust/anchors/` directory.
4. Change the filename suffix on the copied certificate to either `.crt` or `.pem`.
5. On the SUSE Manager Server, at the command prompt, update the CA certificate record:

```
update-ca-certificates
```

## Virtualization with Other Third Party Providers

If you want to use a third-party virtualization provider other than Xen, KVM, or VMware, you can import a JSON configuration file to SUSE Manager.

Similarly, if you have a VMWare installation that does not provide direct access to the API, a file-based VHM provides you with some basic management features.



This option is for importing files that have been created with the `virtual-host-gatherer` tool. It is not designed for manually created files.

## Procedure: Exporting and Importing a JSON File

1. Export the JSON configuration file by running `virtual-host-gatherer` on the VM network.
2. Save the produced file to a location accessible by your SUSE Manager Server.
3. In the SUSE Manager WebUI, navigate to **Systems › Virtual Host Managers**.
4. Click **[Create]** and select **File-based**.
5. In the **Add a file-based Virtual Host Manager** section, use these parameters:
  - In the **Label** field, type a custom name for your VHM.
  - In the **Url** field, type the path to your exported JSON configuration file.
6. Click **[Create]** to save your changes and create the VHM.
7. On the **Virtual Host Managers** page, select the new VHM.
8. On the **Properties** page, click **[Refresh Data]** to inventory the new VHM.

## Listing 5. Example: Exported JSON configuration file:

```
{
  "examplevhost": {
    "10.11.12.13": {
      "cpuArch": "x86_64",
      "cpuDescription": "AMD Opteron(tm) Processor 4386",
      "cpuMhz": 3092.212727,
      "cpuVendor": "amd",
      "hostIdentifier": "'vim.HostSystem:host-182'",
      "name": "11.11.12.13",
      "os": "VMware ESXi",
      "osVersion": "5.5.0",
      "ramMb": 65512,
      "totalCpuCores": 16,
      "totalCpuSockets": 2,
      "totalCpuThreads": 16,
      "type": "vmware",
      "vms": {
        "vCenter": "564d6d90-459c-2256-8f39-3cb2bd24b7b0"
      }
    },
    "10.11.12.14": {
      "cpuArch": "x86_64",
      "cpuDescription": "AMD Opteron(tm) Processor 4386",
      "cpuMhz": 3092.212639,
      "cpuVendor": "amd",
      "hostIdentifier": "'vim.HostSystem:host-183'",
      "name": "10.11.12.14",
      "os": "VMware ESXi",
      "osVersion": "5.5.0",
      "ramMb": 65512,
      "totalCpuCores": 16,
      "totalCpuSockets": 2,
      "totalCpuThreads": 16,
      "type": "vmware",
      "vms": {
        "49737e0a-c9e6-4ceb-aef8-6a9452f67cb5": "4230c60f-3f98-2a65-f7c3-600b26b79c22",
        "5a2e4e63-a957-426b-bfa8-4169302e4fdb": "42307b15-1618-0595-01f2-427ffcddd88e",
        "NSX-gateway": "4230d43e-aafe-38ba-5a9e-3cb67c03a16a",
        "NSX-l3gateway": "4230b00f-0b21-0e9d-dfde-6c7b06909d5f",
        "NSX-service": "4230e924-b714-198b-348b-25de01482fd9"
      }
    }
  }
}
```

For more information, see the man page on your SUSE Manager server for `virtual-host-gatherer`:

```
man virtual-host-gatherer
```

The `README` file of that package provides background information about the `type` of a hypervisor, etc.:

```
/usr/share/doc/packages/virtual-host-gatherer/README.md
```

The man page and the `README` file also contain example configuration files.

# Troubleshooting Clients

## Autoinstallation

Depending on your base channel, new autoinstallation profiles might be subscribed to a channel that is missing required packages.

For autoinstallation to work, these packages are required:

- `pyOpenSSL`
- `rhnlb`
- `libxml2-python`
- `spacewalk-koan`

To resolve this issue, check these things first:

- Check that the tools software channel related to the base channel in your autoinstallation profile is available to your organization and your user.
- Check that the tools channel is available to your SUSE Manager as a child channel.
- Check that the required packages and any dependencies are available in the associated channels.

## Bare Metal Systems

If a bare metal system on the network is not automatically added to the `Systems` list, check these things first:

- You must have the `pxe-default-image` package installed.
- File paths and parameters must be configured correctly. Check that the `vmlinuz0` and `initrd0.img` files, which are provided by `pxe-default-image`, are in the locations specified in the `rhncf` configuration file.
- Ensure the networking equipment connecting the bare metal system to the SUSE Manager server is working correctly, and that you can reach the SUSE Manager server IP address from the server.
- The bare metal system to be provisioned must have PXE booting enabled in the boot sequence, and must not be attempting to boot an operating system.
- The DHCP server must be responding to DHCP requests during boot. Check the PXE boot messages to ensure that:
  - the DHCP server is assigning the expected IP address
  - the DHCP server is assigning the the SUSE Manager server IP address as `next-server` for

booting.

- Ensure Cobbler is running, and that the Discovery feature is enabled.

If you see a blue Cobbler menu shortly after booting, discovery has started. If it does not complete successfully, temporarily disable automatic shutdown to help diagnose the problem. To disable automatic shutdown:

1. Select `pxe-default-profile` in the Cobbler menu with the arrow keys, and press the Tab key before the timer expires.
2. Add the kernel boot parameter `spacewalk-finally=running` using the integrated editor, and press Enter to continue booting.
3. Enter a shell with the username `root` and password `linux` to continue debugging.



### Duplicate profiles

Due to a technical limitation, it is not possible to reliably distinguish a new bare metal system from a system that has previously been discovered. Therefore, we recommended that you do not power on bare metal systems multiple times, as this results in duplicate profiles.

## Bootstrap Repository for End-of-Life Products

When supported products are synchronized, bootstrap repositories are automatically created and regenerated on the SUSE Manager Server. When a product reaches end-of-life and becomes unsupported, bootstrap repositories must be created manually if you want to continue using the product.

For more information about bootstrap repositories, see [ [Client-configuration](#) › [Bootstrap-repository](#) › ].

### Procedure: Creating Bootstrap Repositories for End-Of-Life Products

1. At the command prompt on the SUSE Manager Server, as root, list the available unsupported bootstrap repositories with the `--force` option, for example:

```
mgr-create-bootstrap-repo --list --force
1. SLE-11-SP4-x86_64
2. SLE-12-SP2-x86_64
3. SLE-12-SP3-x86_64
```

2. Create the bootstrap repository, using the appropriate repository name as the product label:

```
mgr-create-bootstrap-repo --create SLE-12-SP2-x86_64 --force
```



If you do not want to create bootstrap repositories manually, you can check whether LTSS is available for the product and bootstrap repository you need.

## Cloned Salt Clients

If you have used your hypervisor clone utility, and attempted to register the cloned Salt client, you might get this error:

We're sorry, but the system could not be found.

This is caused by the new, cloned, system having the same machine ID as an existing, registered, system. You can adjust this manually to correct the error and register the cloned system successfully.

For more information and instructions, see [ [Administration](#) › [Tshoot-registerclones](#) › ].

## Disabling the FQDNS grain

The FQDNS grain returns the list of all the fully qualified DNS services in the system. Collecting this information is usually a fast process, but if the DNS settings have been misconfigured, it could take a much longer time. In some cases, the client could become unresponsive, or crash.

To prevent this problem, you can disable the FQDNS grain with a Salt flag. If you disable the grain, you can use a network module to provide FQDNS services, without the risk of the client becoming unresponsive.



This only applies to older Salt clients. If you registered your Salt client recently, the FQDNS grain is disabled by default.

On the SUSE Manager Server, at the command prompt, use this command to disable the FQDNS grain:

```
salt '*' state.sls util.mgr_disable_fqdns_grain
```

This command restarts each client and generate Salt events that the server needs to process. If you have a large number of clients, you can execute the command in batch mode instead:

```
salt --batch-size 50 '*' state.sls util.mgr_disable_fqdns_grain
```

Wait for the batch command to finish executing. Do not interrupt the process with `Ctrl+C`.

## Mounting /tmp with noexec

Salt runs remote commands from `/tmp` on the client's file system. Therefore you must not mount `/tmp` with the `noexec` option.

## Passing Grains to a Start Event

Every time a Salt client starts, it passes the `machine_id` grain to SUSE Manager. SUSE Manager uses this grain to determine if the client is registered. This process requires a synchronous Salt call. Synchronous Salt calls block other processes, so if you have a lot of clients start at the same time, the process could create significant delays.

To overcome this problem, a new feature has been introduced in Salt to avoid making a separate synchronous Salt call.

To use this feature, you can add a configuration parameter to the client configuration, on clients that support it.

To make this process easier, you can use the `mgr_start_event_grains.sls` helper Salt state.



This only applies to already registered clients. If you registered your Salt client recently, this config parameter is added by default.

On the SUSE Manager Server, at the command prompt, use this command to enable the `start_event_grains` configuration helper:

```
salt '*' state.sls util.mgr_start_event_grains
```

This command adds the required configuration into the client's configuration file, and applies it when the client is restarted. If you have a large number of clients, you can execute the command in batch mode instead:

```
salt --batch-size 50 '*' state.sls mgr_start_event_grains
```

## Proxy Connections and FQDN

Sometimes clients connected through a SUSE Manager Proxy appear in the WebUI, but do not show that they are connected through a proxy. This can occur if you are not using the fully qualified domain name (FQDN) to connect, and the proxy is not known to SUSE Manager.

To correct this behavior, specify additional FQDNs as grains in the client configuration file on the proxy:

```
grains:
  susemanager:
    custom_fqdns:
      - name.one
      - name.two
```

## Red Hat CDN Channel and Multiple Certificates

The Red Hat content delivery network (CDN) channels sometimes provide multiple certificates, but the SUSE Manager WebUI can only import a single certificate. If CDN presents a certificate that is different to the one the SUSE Manager WebUI knows about, validation fails and permission to access the repository is denied, even though the certificate is accurate. The error message received is:

```
[error]
Repository '<repo_name>' is invalid.
<repo.pem> Valid metadata not found at specified URL
History:
- [[] Error trying to read from '<repo.pem>'
- Permission to access '<repo.pem>' denied.
Please check if the URIs defined for this repository are pointing to a valid repository.
Skipping repository '<repo_nam>' because of the above error.
Could not refresh the repositories because of errors.
HH:MM:SS RepoMDError: Cannot access repository. Maybe repository GPG keys are not
imported
```

To resolve this issue, merge all valid certificates into a single `.pem` file, and rebuild the certificates for use by SUSE Manager:

### Procedure: Resolving Multiple Red Hat CDN Certificates

1. On the Red Hat client, at the command prompt, as root, gather all current certificates from `/etc/pki/entitlement/` in a single `rh-cert.pem` file:

```
cat 866705146090697087.pem 3539668047766796506.pem redhat-entitlement-
authority.pem > rh-cert.pem
```

2. Gather all current keys from `/etc/pki/entitlement/` in a single `rh-key.pem` file:

```
cat 866705146090697087-key.pem 3539668047766796506-key.pem > rh-key.pem
```

You can now import the new certificates to the SUSE Manager Server, using the instructions in [ [Client-configuration > Clients-rh-cdn >](#)  ].

## Registering Older Clients

To register and use CentOS 6, Oracle Linux 6, Red Hat Enterprise Linux 6, SUSE Linux Enterprise Server with Expanded Support 6, or SUSE Linux Enterprise Server 11 clients, you need to configure the SUSE Manager Server to support older types of SSL encryption.

If you are attempting to register at the command prompt, you see an error like this:

```
Repository '<Repository_Name>' is invalid.
[!] Valid metadata not found at specified URL(s)
Please check if the URIs defined for this repository are pointing to a valid repository.
Skipping repository '<Repository_Name>' because of the above error.
Download (curl) error for 'www.example.com':
Error code: Unrecognized error
Error message: error:1409442E:SSL routines:SSL3_READ_BYTES:tlsv1 alert protocol version
```

If you are attempting to register in the WebUI, you see an error like this:

```
Rendering SLS 'base:bootstrap' failed: Jinja error: >>> No TLS 1.2 and above for RHEL6 and
SLES11. Please check your Apache config.
...
```

This occurs because Apache requires TLS v1.2, but older operating systems do not support this version of the TLS protocol. To fix this error, you need to force Apache on the server to accept a greater range of protocol versions. On the SUSE Manager Server, as root, open the `/etc/apache2/ssl-global.conf` configuration file, locate the `SSLProtocol` line, and update it to read:

```
SSLProtocol all -SSLv2 -SSLv3
```

This needs to be done manually on the server, and with a Salt state on the Proxy, if applicable. Restart the `apache` service on each system after making the changes.

## Salt clients shown as down and DNS settings

Even if the Salt client is running, actions such as package refresh or apply states can be marked as failed with the message:

```
Minion is down or could not be contacted.
```

In this case try rescheduling the action. If rescheduling succeeds, the cause of the problem can be a wrong DNS configuration.

When the Salt client is restarted, or in case the grains are refreshed, the client calculates its FQDN grains, and it is unresponsive until the grains are proceeded. When a scheduled action on SUSE Manager Server is going to be executed, SUSE Manager Server performs a `test.ping` to the

client before the actual action to ensure the client is actually running and the action can be triggered.

By default, SUSE Manager Server waits for 5 seconds to get the response from `test.ping` command. If the response is not received within 5 seconds, then the action is set to fail with the message that the client is down or could not be contacted.

To correct this, fix the DNS resolution on the client, so the client does not get stuck for 5 seconds while solving its FQDN.

If this is not possible, try to increase the value for `java.salt_presence_ping_timeout` in the `/etc/rhn/rhn.conf` file on the SUSE Manager Server to a value higher than 4.

For example:

```
java.salt_presence_ping_timeout = 6
```

After that, restart `spacewalk-services` with:

```
spacewalk-services restart
```



Increasing this value will cause SUSE Manager Server to take longer to check if a minion is unreachable or unresponsive, causing the SUSE Manager Server to be slower or less responsive overall.

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